



OFFICIAL NOTICE AND AGENDA

of a meeting of a City Board, Commission, Department, Committee, Agency, Corporation, Quasi-Municipal Corporation, or sub-unit thereof.

Meeting of the: **PUBLIC HEALTH & SAFETY COMMITTEE**

Date/Time: **Monday, September 15, 2025 @ 5:15 P.M.**

Location: **City Hall (407 Grant Street) - Council Chambers**

Members: Lisa Rasmussen (C), Lou Larson (VC), Becky McElhane, Sarah Watson, Carol Lukens

AGENDA ITEMS FOR CONSIDERATION / ACTION

- 1 Approve minutes of a previous meeting(s) (08/18/2025).
- 2 Consider approval or denial of various license applications.
- 3 Consider request granting a 90 day extension to open for business for good cause for Truly's Eatery and Bar located at 1810 Merrill Avenue, Truly's Eatery and Bar LLC, agent Hli Xyooj.
- 4 Consider request granting temporary extension of premise of the "Class B" Beer & Liquor License for Matt's 101 Pub located at 101 N. 3rd Street, Brewer Entertainment LLC., agent Matt Brewer.
- 5 Consider request granting temporary extension of premise of the "Class B" Beer & Liquor License for Chatterbox located at 102 S. 2nd Avenue, The Chatterbox Inc., agent Daniel Maas.
- 6 Consider request for a waiver of financial judgments prior to issuance of license or permit due to extraordinary financial hardship for Christopher Krahn, applicant for a New Bartender/Operator License.
- 7 Discussion and possible action awarding the contract to vendor for refuse and recycling and authorizing contract development.
- 8 Presentation and discussion of process and tools used for property code enforcement.
- 9 Discussion and possible action on amending Wausau Municipal Code § 18.05.060 - Working without permit; penalty.
- 10 Tavern Activities Report - August 1 - July 31, 2025.
- 11 Community Outreach Update.

Adjourn

Lisa Rasmussen, Chairperson

NOTICE: It is possible that members of, and possibly a quorum of members of the Committee of the Whole or other committees of the Common Council of the City of Wausau may be in attendance at the above-mentioned meeting. No action will be taken by any such groups.

Any person wishing to offer public comment who does not appear in person to do so, may e-mail kaitlyn.bernarde@ci.wausau.wi.us with "PH&S public comment" in the subject line prior to the meeting start. All public comment, either by email or in person, will be limited to items on the agenda at this time. The messages related to agenda items received prior to the start of the meeting will be provided to the Chair.

This Notice was posted at City Hall and sent to the Daily Herald newsroom on 09/12/2025 @ 4:00 PM

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the City of Wausau will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities. If you need assistance or reasonable accommodations in participating in this meeting or event due to a disability as defined under the ADA, please call the ADA Coordinator at (715) 261-6622 or ADAServices@ci.wausau.wi.us to discuss your accessibility needs. We ask your request be provided a minimum of 72 hours before the scheduled event or meeting. If a request is made less than 72 hours before the event the City of Wausau will make a good faith effort to accommodate your request.

PUBLIC HEALTH & SAFETY COMMITTEE

Date and Time: Monday, August 18, 2025 at 5:15 p.m., Council Chambers

Members Present: Lisa Rasmussen (C), Lou Larson (VC), Sarah Watson, Carol Lukens

Members Excused: Becky McElhaney

Others Present: Matthew Barnes, Matt Kozloski, Justin Pluess, Shahn Kariger, Tracy Reiger

Noting the presence of a quorum Chairperson Rasmussen called the meeting to order at 5:17 p.m.

Approve minutes of a previous meeting(s) (07/21/2025).

Motion by Larson, seconded by Watson, to approve. Motion carried 4-0.

Consider approval or denial of various license applications.

Rasmussen stated that Christopher Krahn, applicant for New Bartender/Operator License, had previously been recommended for denial and that due to the evidence of rehabilitation provided and reviewed by the Chief of Police, the approval for Krahn was recommended. Rasmussen noted that the Liquor License Review Subcommittee had met prior to the meeting and made a recommendation to approve the application for a Class “B” Beer & Liquor license for Wausau Museum of Contemporary Art located at 309 McClellan Street, license applicant MOCA Inc and for Asch Gardens located at 180 E. Wausau Avenue, license applicant Asch Properties LLC, owners Kristen and Matthew Aschbrenner.

Motion by Lukens, seconded by Watson, to approve or deny various licenses as recommended by staff with the exception of Christopher Krahn. Motion carried 4-0.

Motion by Watson, seconded by Lukens, to approve the New Bartender/Operator License of Christopher Krahn. Motion carried 4-0.

Update on Community Care Paramedic program in the Wausau Fire Department.

Matt Kozloski, Community Care Paramedic, spoke on the Community Paramedic program in the Wausau Fire Department. Discussion was held. No action taken.

Discussion and possible action on proposal to adopt the most current edition of NFPA 1 – Uniform Fire Code.

Rasmussen stated it would make sense to be updated to the most current fire code to help in inspection and enforcement efforts.

Motion by Larson, seconded by Watson, to move the most current version of NFPA. Motion carried 4-0.

Tavern Activities Report - July 1 - July 31, 2025.

Rasmussen stated that establishments that have assessed demerit points of 100 or more are asked to come before the Public Health & Safety Committee to have a discussion on how to rectify the issues after a letter of concern is sent.

Rasmussen requested the Chief of Police to have a conversation with the owner of Hiawatha to communicate the need for having a licensed bartender on premise and the consequences of additional violations. It was also requested that the Clerk’s Office send a letter of concern to facilitate that conversation.

Report placed on file.

Community Outreach Update.

Rasmussen requested a future report on the transition from the WMC Shelter to the opening of the Bridge Street Mission Shelter.

Report placed on file.

Adjourn

Motion by Watson, seconded by Larson, to adjourn. Motion carried. Meeting adjourned at 6:23 p.m.



Kody Hart, Deputy City Clerk

TEL: (715) 261-6616
FAX: (715) 261-6626

TO: Public Health & Safety Committee

FROM: Kody Hart, Deputy City Clerk

RE: Approve or deny various licenses as indicated on the attached summary report of all applications received.

DATE: September 11, 2025

Applications as listed have or will have a background check run by staff and reviewed by the Police Chief or a designee. In accordance with city ordinance, all permits approved are held for debts owed to the city until the debt is paid in full.

STAFF RECOMMENDATIONS

Approve or deny as indicated on the summary report attached, including those that may be introduced at the meeting. Further summaries on staff recommendations are outlined below.

1. **Approval Recommendation – “Class B” Beer License:**
 - **Nina’s Grocery** located at 210 S. 1st Avenue, license applicant Nina’s Grocery LLC, agent Carolina Lopez.
2. **Approval Recommendation – “Class C” Wine License:**
 - **The Story Cellar** located at 205 Callon Street, license applicant The Story Cellar LLC, agent Laura D. Spaeth.
3. **Approval Recommendation – Amusement Device:**
 - **Emerald Night Club** located at 320 Washington Street, license applicant Emerald Night Club, agent Cole Bruner.
4. **Approval Recommendation – Temporary “Class B” Picnic License:**
 - **Celebration of Life/ Car & Bike Show** located at Marathon Park on September 20, 2025 from 7:00 AM to 8:00 PM, license applicant Extra Innings Nonprofit Corporation, agent Theodore Hartke.
 - **Sip & Stroll** located at Mulligal - 316 Scott Street, The Chocolate Cafe - 300 N 3rd Street, Forward Beverage - 303 N 3rd Street, The Local - 420 N 3rd Street, Object Homeware - 314 Scott Street, Sweets On 3rd - 615 N 3rd Street, Nicole's Boutique - 620 N 3rd Street, Design Theory 19 - 632 N. 3rd Street, Norwegian Wood - 525 N. 3rd Street, license applicant Wausau River District, agent Alex Eichten.
 - **Fun@5** located at 215 N. 3rd Street on October 23, 2025 from 3:00 PM to 5:00 PM, license applicant Greater Wausau Chamber of Commerce, agent Lukas Linder.

Kody Hart, Deputy City Clerk



TEL: (715) 261-6616
FAX: (715) 261-6626

- **Empty Bowls Dinner** located at 745 Scott Street on October 18, 2025 from 6:00 PM to 10:00 PM, license applicant The Neighbors' Place, agent Donna Ambrose.
5. **Approval Recommendation – Special Event Class I License:**
- **2025 Turkey Trot** starting from the 400 Block/Grand Theater and around the Downtown, Riverlife, and Athletic Park Neighborhoods on November 27th, 2025 from 6:00 AM to 12:00 PM, license applicant United Way of Marathon County, Ben Lee.
6. **Approval Recommendation – Special Event Class II License:**
- **Sip & Stroll** located at Mulligal - 316 Scott Street, The Chocolate Cafe - 300 N 3rd Street, Forward Beverage - 303 N 3rd Street, The Local - 420 N 3rd Street, Object Homeware - 314 Scott Street, Sweets On 3rd - 615 N 3rd Street, Nicole's Boutique - 620 N 3rd Street, Design Theory 19 - 632 N. 3rd Street, Norwegian Wood - 525 N. 3rd Street, license applicant Wausau River District, agent Alex Eichten.
7. **Approval Recommendation – Public Transport Business License:**
- **Midwest Taxi** located at 421 N. 3rd Avenue, license applicant Nathan Woller.



PHS Date 09/15/2025

License ID	License Typ	Name	Address	Details	Business	Begin Dt	End Dt	Police	PHS	Council
182006	9022 - Public Transport Business	WOLLER, NATHAN	421 N 3RD AVE WAUSAU WI 54401		MIDWEST TAXI LLC			Yes		
217744	9026 - Class I	LEE, BEN	705 S 24TH AVE WAUSAU WI 54401	2025 TURKEY TROT on NOVEMBER 27, 2025 Organized by UNITED WAY OF MARATHON COUNTY						
218062	9027 - Class II	EICHTEN, ALEX	1623 N 3RD AVE WAUSAU WI 54401	SIP & STROLL on 10/04/2025 Organized by WAUSAU RIVER DISTRICT						
217874	9063 - Class "B" Beer	LOPEZ, CAROLINA	5156 ANTON DRIVE FITCHBURG WI 53719		NINA'S GROCERY			Yes		
218057	9066 - "Class C" Wine	SPAETH, LAURA	714 N. 11TH STREET WAUSAU WI 54403		THE STORY CELLAR			Yes		
218079	9069 - Temporary "Class B" (Picnic)	AMBROSE, DONNA	360 GRAND AVE. SUITE 200 360 GRAND AVE. SUITE 200 WI 54403		THE NEIGHBORS PLACE					
218063	9069 - Temporary "Class B" (Picnic)	EICHTEN, ALEX	1623 N 3RD AVE WAUSAU WI 54401		WAUSAU RIVER DISTRICT					
217570	9069 - Temporary "Class B" (Picnic)	HARTKE, THEODORE	225780 RIB MTN DR SUITE 102 WAUSAU WI 54401		EXTRA INNINGS NONPROFIT CORPORATION					
218061	9069 - Temporary "Class B" (Picnic)	LINDER, LUKAS	917 SINGLE AVE WAUSAU WI 54403		WAUSAU AREA CHAMBER OF COMMERCE					



PHS Date 09/15/2025

License ID	License Typ	Name	Address	Details	Business	Begin Dt	End Dt	Police	PHS	Council
218058	9078 - Amusement Device	,	510 N 17TH AVE, STE A WAUSAU WI 54401		EMERALD NIGHT CLUB					

Total Licenses

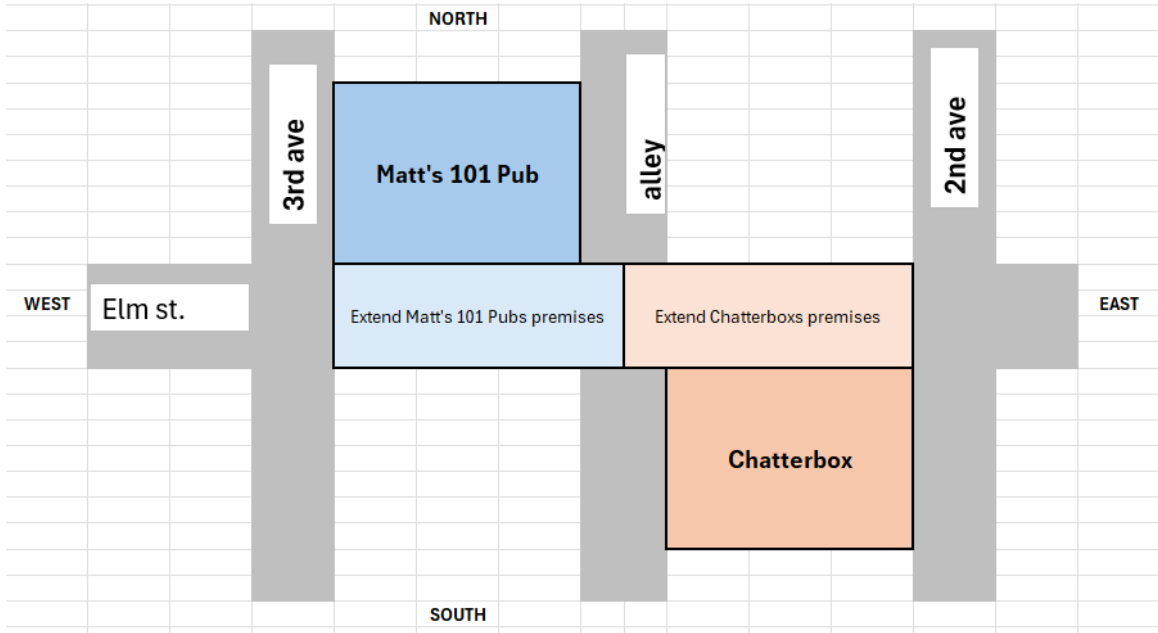
1

From: matt brewer
To: [DG Clerk: DAN MAAS](mailto:DG_Clerk: DAN MAAS)
Subject: Re: Matt's 101 Pubs Request to extend premises
Date: Tuesday, September 2, 2025 12:26:23 PM
Attachments: [image.png](#)

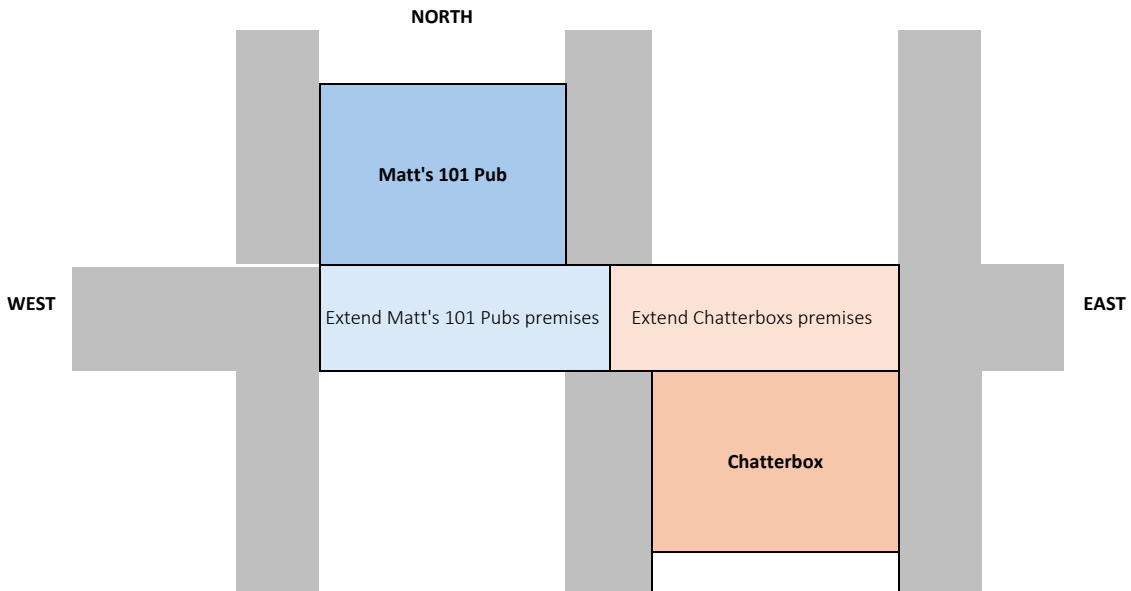
Some people who received this message don't often get email from mjbrewer2333@msn.com. [Learn why this is important](#)

Dear Clerk,

Matt's 101 Pub is seeking to extend our premises on October 18th, 2026 from 10am-10pm. We will be holding a block party and would like to be allowed to have alcohol in the street. We were granted this opportunity last year with no issues during the event. Please let me know if you have further questions.



From: matt brewer <mjbrewer2333@msn.com>
Sent: Tuesday, September 2, 2025 11:10 AM
To: clerk@wausauwi.gov <clerk@wausauwi.gov>
Subject: Matt's 101 Pubs Request to extend premises





SOUTH



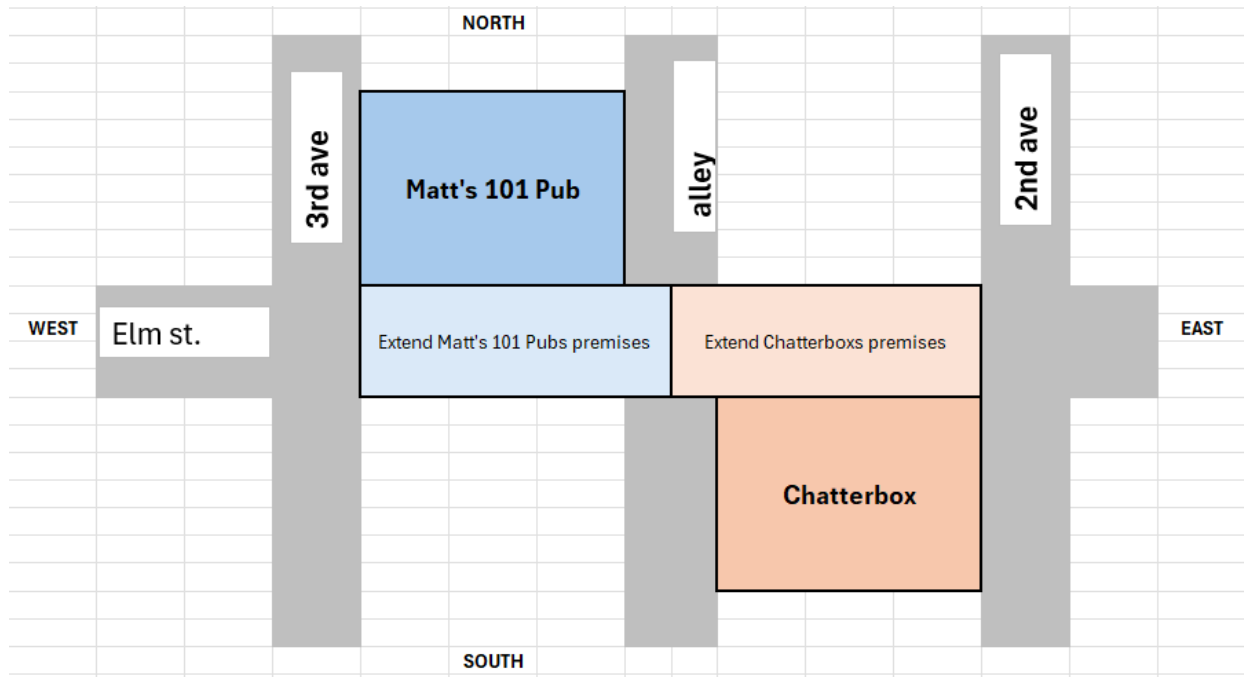
From: danmaas1969@gmail.com
To: [DG_Clerk](#)
Cc: ["matt brewer"](#)
Subject: Street Closure and extension of liquor lic.
Date: Tuesday, September 2, 2025 12:41:19 PM
Attachments: [image001.png](#)

Some people who received this message don't often get email from danmaas1969@gmail.com. [Learn why this is important](#)

Dear Clerk,

The Chatterbox is seeking to extend our premises on October 18th, 2026 from 10am-10pm. We will be holding a block party and would like to be allowed to have alcohol in the street. We were granted this opportunity last year with no issues during the event. Please let me know if you have further questions.

Dan Maas
Owner – The Chatterbox



- [Save](#)
- [Copy](#)
- [Set Status](#)
- [Delete](#)

License # 202507510

ID

215407

Report Code

Establishment Business

Date of Birth

Prior Arrests or Convictions

Debt Check Invoices

Debt Check MC Fines

Debt Check Parking

Debt Check PP Taxes

Debt Check Water

Debt Check State Debt Collection

Outstanding Fees / Notes

Background History

Police Approved

Police Denial

PHS Date

PHS Approved

Council Date

Council Approved

Beverage Course

License Conditions

Contact

- CHRISTOPHER KRAHN -

[Save](#)

[Summary Contacts](#)

1

[Approval Checklist](#)

6

[Financial](#)

2

[Inspections](#)

0

[Notes/Email](#)

2

[Linked](#)

2

Summary

- Pre Issue Items Primary Contact
- Billed Permit Status Paid
- Paid Total Fees \$70.00
- Issued Fees Unpaid \$0.00
- Pre CO Items Last Inspection
- Completed # Notes 0
- # Documents 2

Applicant Organization or Contact Name [Add Owner New Search](#)

Contacts

Financial	Contact Type	Organization Name	Phone	Address	Email	DOB	State Licenses
<input checked="" type="checkbox"/>	Applicant	CHRISTOPHER KRAHN					

Approval Details

ID	Billed On	End Date	Address Stop
215407	6/26/2025	6/30/2026	<input type="checkbox"/>
Status	Paid Date	Modified On	License Issue On
Paid	6/26/2025	8/19/2025	License Issue On
Status Reason	Issued User	Modified By	Web Signature
Created On	fwgx11	fwkjh1	<input type="checkbox"/>
6/26/2025	Invoice	Address Note	Web Signature Date
Created By	21540727	Address Desc	Web Signature Date
fwgx11	Begin Date		
	7/1/2025		

Approval

Zoning Approval User:

Reviewed By:

Reviewed Dt:

Reviewed Status:

Conditions:

Waive Fee:

Waive Fee Reason:




Renewed From ID:

All

Checklist

	Created On	Created By	Name	Condition	Completed By	Completed Date	Completed
<input type="checkbox"/>	6/26/2025	fwgx11	Verify Email and Account Information	Pre Issue	fwgx11	6/26/2025	<input checked="" type="checkbox"/>
<input type="checkbox"/>	6/26/2025	fwgx11	Customer Service Debt Check Complete	Alert	fwgx11	6/27/2025	<input checked="" type="checkbox"/>
<input type="checkbox"/>	6/27/2025	fwgx11	Background Check	Workflow	fwkjh1	7/9/2025	<input checked="" type="checkbox"/>
<input type="checkbox"/>	7/11/2025	PDMLB1	Review Complete	Workflow	fwkjh1	7/11/2025	<input checked="" type="checkbox"/>
<input type="checkbox"/>	7/9/2025	fwkjh1	Police Chief Review	Workflow	PDMLB1	7/11/2025	<input checked="" type="checkbox"/>
<input type="checkbox"/>	6/26/2025	fwgx11	Proof attended Responsible Beverage Servers Class	Pre CO	fwgx11	6/26/2025	<input checked="" type="checkbox"/>

Total \$70.00 Unpaid \$0.00 [Fee Estimate](#) [Bill](#) [Add Fee](#) [Notify](#) [Refund](#) [Pay](#)
 Financial

	Created On	Created By	Type	Comment	Amount	Unpaid
		6/26/2025	fwgx11	Invoice	(\$70.00)	\$0.00
	6/26/2025	fwgx11	Operator License Fee		\$70.00	\$0.00

Summary [Delete Selected](#) [Schedule](#) [Add](#)

Inspections

All [Note](#) [Email](#)









Notes/Email

Created On	Created By	Type	Text
6/27/2025 08:41:51	fwgx11	Email	<p>Subject: Operator's Hold - Debt Owning</p> <p>To: [REDACTED] Dear CHRISTOPHER KRAHN,</p> <p>Your Bartender/Operator New license with the City of Wausau is in the approval process or has been approved by the Common Council, however, the license has been put on hold due to outstanding debt(s) owed to the City. Under Section 3.06.010 of the Wausau Municipal Code, the City does not permit the issuance of licenses to individuals with outstanding debts.</p> <p>Debt(s): CITY OF WAUSAU INVOICE # 015742 Amount Owed: \$ 1,703.70</p> <p>We will release your license after proof of payment is presented to the Clerk's Office. Please notify the counter person upon payment that you have a Bartender/Operator New license on hold so that it can be released to you.</p> <p>If you have any questions, please contact the City Clerk's Office at (715)261-6620 or clerk.customerservice@wausauwi.gov</p> <p>Thank you,</p> <p>Julyee Lor Administrative Assistant III City of Wausau / City Clerk's Office 407 Grant Street, Wausau WI 54403 (715)261-6614</p>

6/26/2025 13:09:10 fwgx11 Email To: [REDACTED] M
Subject: License Application
 Attached is your application.

[Upload Document](#) [Refresh](#)

Linked

Type	Link	ID		Created On	Created By	Type	ID	Description			
Permit <input type="button" value="v"/>	<input type="text"/>	Add					7/11/2025	fwkjh1	Record	537278	Denial Letter
				6/26/2025	fwgx11	Record	535981	License Application			

Cases

Permits



TO: PUBLIC HEALTH AND SAFETY COMMITTEE

FROM: MARYANNE GROAT

RE: REFUSE AND RECYCLING CONTRACT

DATE: September 11, 2025

The Public Health and Safety and Common Council authorized the issuance of an RFP for Refuse and Recycling since the current contract expires March 31, 2026.

The RFP was published on the city website and in the Wausau Daily Herald. The city received two bids, which the Board of Public Works opened at 11AM on September 10th. The terms are summarized below:

REFUSE AND RECYCLING CONTRACT PROPOSALS - HAULER TO PROVIDE CARTS - NO SERVICE LEVEL CHANGES							
	Refuse	Recycling	Total	Household Units	Annual Charge	City Facilities Approximate	Annualized 2026 Increase
Current Contract							
Harter's Fox Valley Disposal	5.73	2.56	8.29	14,826	1,474,890.48	44,000.00	
Proposed 2026 Contract 7 Year							
Harter's Fox Valley Disposal	7.65	3.85	11.50	14,826	2,045,988.00	46,200.00	\$ 573,297.52
Waste Management*	9.52	4.55	14.07	14,826	2,503,221.84	-	\$ 1,028,331.36
Proposed 2026 Contract 10 Year							
Harter's Fox Valley Disposal	7.65	3.85	11.50	14,826	2,045,988.00	46,200.00	\$ 573,297.52
Waste Management*	9.52	4.55	14.07	14,826	2,503,221.84	-	\$ 1,028,331.36
* Waste Management would not charge for city facilities.							
Inflationary Increases Proposed							
Harter's Fox Valley Disposal	CPI Fuel Price Adjustment when diesel is greater than \$4 per gallon						
Waste Management*	CPI - all urban consumers water/sewer/trash. Fuel Price Adjustment when diesel is greater than \$4 per gallon Marathon County landfill increases passed on to city.						

The annual increase for the curbside collection is 38%. The city has enjoyed below market costs for 10 years due to the competitive quote we received in 2016.

Attached is a resolution approving the award of the contract with the final contract language to be presented to the Common Council at a future date.

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

City of Wausau, WI

Prepared by Nick Achtermeier, Jr.
Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI. 54471
715-446-5400



CITY OF WAUSAU

	DATE
Public Release of the RFP	August 14, 2025
Last Day to ask questions	September 2, 2025 4:30pm
Proposal and Bid Bond Submission	September 10, 2025 10:00am
Proposals Opened by Board of Public Works	September 10, 2025
Public Health and Safety Committee Consideration	September 15, 2025
Council Adoption	September 23, 2025

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9/10/2025

City of Wausau

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI. 54471

Thank you for providing Harter's Fox Valley Disposal with the opportunity to submit a proposal for the City of Wausau's trash and recycling hauling. We are a customer service oriented, family-owned company that has been hauling trash for four generations. Harter's is a Wisconsin company that employs Wisconsin people and the maximum amount of the revenue we generate is kept in the state. We service over 160 municipalities in Wisconsin and Minnesota, some as big as 18,000 households and some that are just a few hundred households. We service Kronenwetter, Mosinee, Schofield, Stratford, Rib Mountain and many other communities in Central and North East Wisconsin.

We would like to take this time to say thank you for taking the valuable time out of your day to review our proposal. We hope that our proposal and our reputation will help you to select us to be the future hauler for the City of Wausau. If you should have any questions, you can contact me anytime.

Thank you,

Nick Achtermeier, Jr.
Municipal Sales Manager
Cell: 715 881-1698
nachtermeier@harters.net

Andy Gayhart
Owner/General Manager
Cell: 608-790-7733
agayhart@harters.net

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

Proposal Requirements:

1. **Bid Bond:** cashier's check in the amount of \$10,000.00 enclosed.
2. **Hauler:** information and contacts included.
3. **Individual to sign contract:** Andrew Gayhart GM/Owner.
4. **Customer Service:** Harter's will have a staffed LOCAL office of six staff members available Mon-Fri, 7am-4:30 pm to answer any phone calls. We also have a dedicated email address used solely by our municipalities for any issues, requests etc. which is monitored by all our customer service representatives. Harter's will provide Owners and Operation Managers contact numbers to any Wausau staff or board members for after hours or weekend calls.
5. **Vehicles utilized:** Freightliner chassis with Labrie body fully automated garbage/recycling trucks. Harter's has 100 + similar trucks in its fleet. Truck will be diesel.
6. **References:** See proposal forms.
7. **Carts and distribution and delivery:** to be serviced using current carts and containers in place. Any new and or replacement carts will be 65 and 95-gallon in size from Sierra Container Corporation. See detailed information brochure included.
8. **Holiday schedule:** would follow current holiday schedule in place.
9. **Christmas Tree collection:** see proposal form.
10. **Confirmation on disposal costs:** Unless noted disposal costs of both trash and recycling are included in contractor pricing.
11. **Contract Pricing for 7- and 10-year pricing:** see proposal forms.
 - * Cpi yearly increase based on the US Department of Labor, Bureau of Labor Statistics, and Consumer Price Index for All Urban Consumers (CPI-U), expenditure category of "Garbage and Trash Collection."
 - a. **Monthly per household unit weekly refuse services (65-gallon cart).**
 - b. **Monthly per household unit bi-weekly recycling services (95-gallon cart).**
 - c. **Municipal facilities.**
 - d. **Monthly charge disabled residents.**
 - e. **Pricing for summer weekly yard-waste services (paid by residents).**
 - f. **Monthly bulk items and electronics pickup (paid by Resident).**
 - g. **Downtown garbage and recycling pickup (paid by city).**
 - h. **Christmas Tree collection included in monthly charges.**
12. **Itemized statement:** Harter's to provide an itemized statement to allocate costs to government facilities and segregate refuse and recycling costs.
13. Harter's will provide quarterly refuse and recycling reports or whenever requested.
14. Harter's will utilize Marathon County for all disposal.
15. Recycling delivered to Republic Services MRF.

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

Company Profile:

- Family-owned company that has been serving the Central Wisconsin area since 2008.
- Owner/GM Andrew Gayhart.
- Residential Route Manager is Rod Daniels.
- Municipal Sales is Nick Achtermeier, Jr.
- Service over 160 townships, and pick up 150,000+ stops per week.
- Specialize in residential services, recycling, commercial pick up, construction dumpsters, roll-off containers, and compactor sales + services.
- Counties serviced include; Brown, Marathon, Menominee, Outagamie, Portage, Shawano, Oconto, Waupaca, Fond du lac, Marinette, Lincoln, Winnebago, Sheboygan, Ozaukee, Washington, Manitowoc, Dodge and Kewaunee.
- Sister Company in La Crosse that has been in business since 1993.
- We have a sister company, Dynamic Recycling, that specializes in electronics recycling.
- Over 100 trucks and 100+ employees with 401k and healthcare benefits.

Facilities

- Harter's Fox Valley Disposal 169901 Ringle Ave. Ringle, WI. 54471
- Harter's Fox Valley Disposal 1120 E. Pearl St. Seymour, WI. 54165
- Harter's Lakeside Disposal W2578 Holland-Lima Rd. Oostburg, WI. 53070
- Harter's Expert Disposal 2610 Engel Rd Wisconsin Rapids, WI. 54495
- Harter's Expert Disposal 4848 Lyle Lane Eau Claire, WI. 54703

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Officers Management and Company Bios

- **President/Owner** Andy Gayhart agayhart@harters.net over 19 years in the Waste Management and Recycling Industry.
- **Residential Manager** Rod Daniels over 20 years in the Waste Management and Recycling Industry. Current residential route manager of the Ringle location.
- **Sales Director** Judith Welch jwelch@harters.net over 15 years in the sales and service market. Over 10 years in the Waste Management and Recycling Industry. Director of Sales for Central Wisconsin.
- **Frontload Manager** Jason Ott jott@harters.net over 10 years in the Waste Management and Recycling Industry. Currently Frontload Supervisor for the Ringle location.
- **Rolloff & Industrial Manager** Gary Vance gvance@harters.net over 5 years in the Waste Management and Recycling Industry. Currently Rolloff & Industrial Supervisor for the Ringle location.
- **Municipal Sales** Nick Achtermeier nachtermeier@harters.net over 11 years in the Waste Management and Recycling Industry.
- **Controller** Elena Brown ebrown@harters.net 9 years management experience.
- **Office Manager** Kathy Buenning kbuenning@harters.net 9 years.
- **Customer Service Team** arfoxvalley@harters.net 888-804-8556. Staffed with 6 local representatives on duty 7am-4:30 pm M-F. **Line of contact for cart repairs, new setups, questions, etc.**

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Office: (715) 446-5400
Website: www.harters.net
Email: agayhart@harters.net

References

Municipality: The Town of Lawrence
Contact: Patrick Wetzel-Administrator
Email: patrickw@lawrencewi.gov
Date of work: 1/1/2025-12/31/2029
Phone number: 920 347-3710

Municipality: Village of Howard
Contact: Geoff Farr, PE - Public Works Director
Email: gfarr@villageofhoward.com or publicworks@villageofhoward.com
Date of work: 1/1/2014-12/31/2026
Phone number: 920 434-4060

Municipality: Town of Ledgeview
Contact: Greg Potts- Director of Public Works
Email: gpotts@ledgeview.wi.gov
Date of work: 11/1/2020-12/31/2030
Phone number: 920 366-3360, ext. 102

Harter's Fox Valley Disposal
169901 Ringle Ave.
Ringle, WI 54471



Toll Free: (888) 804-8556
Office: (715) 446-5400
Fax: (715) 446-5410
Website: www.hartersfvd.com

MUNICIPALITIES SERVICED

Marathon County

Franzen
Norrie
Village of Elderon
Hatley
City of Wausau
Bevent
Town of Wausau
Bergen
Kronenwetter
Village of Marathon
Schofield
Easton
Aniwa
Texas
Ringle
Maine
Edgar
Reid
City of Mosinee
Town of Mosinee
Rib Mountain
Knowlton
Village of Stratford
Town of Emmet
Town of Day
Town of Eau Pleine
Town of Cassel

Outagamie County

Black Creek
Center
Freedom
Greenville
Hortonville
Maple Creek
Bovina
Maine
Village of Bear Creek
City of Seymour
Vanden Broek
Hortonia

Marinette County

City of Peshtigo

Waupaca County

Marion
Town of Fremont
Wyoming
Big Falls
Clintonville
Embarrass
Village of Iola
Town of Farmington

Portage County

Alban
Town of Amherst
Village of Amherst
Amherst Junction
Hull
Nelsonville
Pine Grove
Rosholt
Sharon
Park Ridge
Dewey
Belmont
Lanark
Village/Town of Almond
Buena Vista
New Hope
Town of Stockton

Brown County

Pulaski
Rockland
Howard
Suamico
Bellevue
Glenmore
Ledgeview
Humboldt
Oneida Nation

Lincoln County

Corning

Wood County

Village of Arpin
Cranmoor
Village of Milladore

Shawano County

Almon
Village of Bowler
Belle Plaine
Village of Aniwa
Green Valley
Stockbridge Reservation
Lessor
Morris
Navarino
Red Spring
Richmond
Seneca
Town of Birnamwood
Fairbanks
Town of Wittenberg
Village of Wittenberg
Hermann
Menominee Reservation
Mattoon
Maple Grove
Eland
Village of Birnamwood

Winnebago County

Town of Neenah
Village of Fox Crossings
Vinland
Algoma

Kewaunee

Town of Casco
Village of Casco
Pierce
Village of Luxemburg
West Kewaunee
City of Kewaunee
Town of Luxemburg
Red River
Franklin
Montpelier
Village of Casco

Clark County

Town of Loyal

Sheboygan County

Town of Sheboygan
Holland
Belgium
Village of Cascade
Village of Eden
Mosel
Village of Glenbeulah
Town of Scott

Ozaukee County

Village of Fredonia
City of Port Washington
Town of Grafton
Village of Newburg

Fond du Lac County

Calumet
Town of Eden
Eldorado
Rosendale
Metomen
Auburn
Taycheedah
Byron
Lamartine
Empire
Village of North Fond du Lac
Town of Ashford
Village of Mount Calvary

Washington County

Addison
Village of Slinger

Oconto County

Underhill
Abrams

Manitowoc County

Eaton

Dodge County

Village of Theresa
Town of Trenton
Herman
Leroy
Town of Lomira
Village of Brownsville

CITY OF WAUSAU

#UNKNOWN!

**AUTOMATED REFUSE AND RECYCLING - CONTRACTOR
PURCHASES CARTS (disposal costs included)**

SEVEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	\$ 7.65
	Recycling (bi-weekly collection)	95 Gal Cart	\$ 3.85
	Total		\$ 11.50

Detail annual future cost increases:
Annual CPI each April 1st

Disposal Included in Quote (check to confirm) TRUE
Cart cost Included in Quote (check to confirm) TRUE

TEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	\$ 7.65
	Recycling (bi-weekly collection)	95 Gal Cart	\$ 3.85
	Total		\$ 11.50

Detail annual future cost increases:
Annual CPI each April 1st

Disposal Included in Quote (check to confirm) X
Cart cost Included in Quote (check to confirm) X

DISABLED ROLL OUT SERVICES

Year	Monthly Rate
2026	No Charge

Detail annual future cost increases: No additional cost for this service

CHRISTMAS TREE COLLECTION PLAN - (costs included above)

3 consecutive weeks of curbside collection in the month of Jan

CITY OF WAUSAU

#UNKNOWN!

LANDFILL AND MATERIAL RECOVERY FACILITY LOCATION

LANDFILL DISPOSAL SITE _____ Marathon County Landfill _____

CONTRACTOR COST PER TON AT THIS LANDFILL SITE _____ \$39.16/ton _____

MATERIAL RECOVERY FACILITY SITE _____ Republic Services _____

Please note sites expected to use during the course of the contract:

Marathon County Landfill
Republic Services

CITY OF WAUSAU

#UNKNOWN!

CART SPECIFICATIONS:

Detail cart manufacturer and specifications here or attach separate documents.

Service to be provided using current carts. Any new setups and/or replacements to be Sierra Brand Containers. See literature included.



SIERRA SERIES

Rollout Carts

The Sierra Line of Rollout Carts

has been designed by industry experts to improve overall functionality and long term durability to support all types of waste, recycling and organics collection programs.

- Our injection process uses high density polyethylene (HDPE) that yields precise design features and strength in critical wear areas
- UV stabilized against the long-term effects of the sun
- Manufactured with **prime resin**
- Designed for easy assembly and requires no bolts or holes that could potentially leak
- Ergonomically designed to be user friendly while maximizing wind stability



65 Gallon

95 Gallon

KEY FEATURES & COLORS

10" Quick Release Wheels with Integrated Spacers



Quick Release Wheels make handling swaps and exchanges a simple task

Multiple Lid Handles and Touch Points



Large open handle areas for easy gripping with gloves

Black	Gray	Charcoal Gray
Kelly Green	Camo Green	Forest Green
Recycling Blue	True Blue	Navy Blue
Dark Blue	Tan	Brown

**Colors above are for illustration purposes only, color chips and custom colors available upon request.*



95 & 65 Gallon Universal Rollout Carts For Type B/G (Semi & Fully) Automated Lifters

BRANDING - HIGHLIGHTS

- Large 9.5" W x 7.5" H branding area for your company logo
- 8"x7" or 11"x 6" In-Mold Label or Hot Stamp in Zone A
- Laser Engraved Serial Numbers & Bar Code



- Bottom wear strips for added protection
- Standard Lid Insert or Hot Stamp in Zone B
- Optimal gripping diameter for improved compatibility with lifters

SPECIFICATIONS

Dimension	95 Gallon	65 Gallon	Certifications / Warranty
Length (Depth)	33.5"	27.75"	✓ 10-year warranty on both 95 & 65 Gallon Models
Width	28.00"	25.00"	
Height w/ Lid	44.25"	41.75"	✓ 20-year life expectancy, designed for the most rigorous environments
Height w/out Lid	41.00"	38.5"	
Wheel Diameter	10" Diameter	10" Diameter	✓ Meets all American National Standards Institute (ANSI) requirements for safety and lifter compatibility (ANSI Z245.30 & Z245.60)
Axle	3/4" Diameter	3/4" Diameter	
Load Rating	332.50 lbs.	227.50 lbs.	
Assembled Weight	40.00 lbs.	32.00 lbs.	✓ 100% Recyclable
Units Per Stack	12/13	12	
TL Quantity (53')	648/702 *	816 *	
Assembly Required	Snap On Wheels & Axles Only		

*Includes Assembled Lids & Catch Bars

CITY OF WAUSAU

#UNKNOWN!

CITY FACILITIES

Provide the *monthly fee schedule* for the collection and disposal of refuse and recycling for city facilities. Rates listed will reflect 2026 rates.

Container Size	REFUSE			RECYCLING		
	Pick-Up Frequency Per Week			Pick-Up Frequency Per Week		
	1	2	3	1	2	3
95 Gallon	6	12	18	5	10	15
.5 Yard	6	12	18	5	10	15
1 Yard	70	125	180	50	80	110
2 Yard	70	125	180	50	80	110
3 Yard	NA	NA	NA	NA	NA	NA
4 Yard	95	175	255	60	90	120
6 Yard	125	225	325	75	110	145

Detail annual future cost increases if any: Annual CPI each April 1st

DOWNTOWN PUBLIC REFUSE AND RECYCLING CONTAINERS

Westside business district has about 7 containers located on/near 2nd Avenue. Weekly pick up is desired. Eastside downtown district has about 40 containers. The quantities may be adjusted after the new streets open. Pick up is twice a week during the summer/fall event season including Thursday pick up after Concerts on the Square. Additional pick up may be necessary. Monthly pick up is acceptable during winter months. Many are located on one way streets. Current practice is for hauler to collect early morning. Cones/barricade is set by hauler to prevent vehicle traffic during collection. Collection occurs with automated truck.

Monthly charge per container \$21.50

Detail annual future cost increases if any: Annual CPI each April 1st

CITY OF WAUSAU

#UNKNOWN!

RATE 40 CUBIC YARD ROLL-OFF CONTAINERS

Contractor to provide an inclusive cost of one 40 cubic yard container rental. City to pay garbage costs directly to Marathon County Landfill.

40 cubic yard container rental and transportation to Marathon County Landfill

2026

\$175/dump

Detail annual future cost increases if any: Annual CPI each April 1st

The length of these services will ultimately coincide with the contract term.
This service may or may not be utilized.

CITY OF WAUSAU

#UNKNOWN!

SEASONAL YARD WASTE WEEKLY CURBSIDE COLLECTION SUBSCRIPTION SERVICE

Seasonal yard waste collection shall be provided on a subscription service only. Collection and disposal shall be provided by the contractor with automated carts only. Cart size shall be 95 gallon class only. Residents requesting service shall be billed directly by the contractor.

The rates quoted will be for 2026 and shall include cart delivery and pickup, rental, collection and recycling of the yard waste.

Length of Season	<u>7 months</u>
2026	<u>162.75/season</u>

The length of these services will ultimately coincide with the contract term. This service may or may not be utilized.

CITY OF WAUSAU

#UNKNOWN!

BULK ITEMS AND ELECTRONICS SUBSCRIPTION SERVICE PROPOSAL

Large items shall be collected and disposed of by direct service request from residents. The contractor shall schedule the pickup at their discretion. The contractor shall direct bill and receive payment directly from the resident. The fee schedule can be adjusted annually upon approval by the Board of Public Works. Attach or enter the initial collection and disposal fees in the table below or provide a similar attachment.

This list is not intended to be inclusive.

Sofa	50
Love Seat	50
Upholestered Chair	50
Rocker Recliner	50
Mattress	50
Box Springs	50
Dining Table and Chairs	50
Refrigerator	85
Stove	50
Dishwasher	50
Washer	50
Dryer	50
Microwave	50
Lumber	50
Tire	50
Snowblower	50
Lawnmower - Push	50
Lawnmower - Riding	150
Outdoor Play Equipment - Disasser	150
Computer	85
TV - Large Screen	150
TV	85

CITY OF WAUSAU

#UNKNOWN!

EXTRA CART SERVICES

Extra Cart service arranged directly between the customer and contractor.

Year	Monthly Unit Rate	Annual Rate
2026	Refuse (weekly collection)	65.00/year 65gal
	Recycling (bi-weekly collection)	45.00/year 95gal
	Total	\$ -

CITY OF WAUSAU

#UNKNOWN!

OTHER ANNUAL INCREASES DEFINED

FEE OR SURCHARGE	APPLY TO REFUSE COLLECTION <i>(Check Box)</i>	APPLY TO RECYCLING COLLECTION <i>(Check Box)</i>	COST AND NOTES <i>(Describe proposal and costs; use more space if needed)</i>
Fuel Surcharge	X	X	Fuel surcharge begins at \$4.00 gallon and adds 1/2 % to the monthly statement for every \$0.10 fuel increases.
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			

CITY OF WAUSAU

#UNKNOWN!

OTHER SERVICES OR PROPOSALS

Budgets are tight! If the proposer has other service ideas or proposals that will save our taxpayers money and provide a more efficient and effective service please outline below!

DESCRIBE SERVICE OR ALTERNATE PROPOSAL	COST AND SAVINGS
Upgrade from 65Gal Garbage to 95Gal Garbage	cost of \$35/year + \$25 swap out fee, billed directly to resident
Downgrade from 95Gal Garbage to 65Gal Garbage	\$25 swap out fee, billed directly to resident
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	

CITY OF WAUSAU

#UNKNOWN!

REFERENCES:

- 1 Community Name Town of Lawrence
 Contact Name Patrick Wetzel Administrator
 Email patrickw@lawrencewi.gov
 Phone Number 920 347-3710

- 2 Community Name Town of Ledgeview
 Email gpotts@ledgeview.wi.gov
 Contact Name Greg Potts Director Public Works
 Phone Number 920 36-3360 ext. 102

- 3 Community Name Village of Weston
 Email mmaloney@westonwi.gov
 Contact Name Mark Maloney
 Phone Number 715410-2756

CUSTOMER SERVICE:

Phone number 715 446-5400
 Email ARFoxvalley@harters.net
 Hours of Operation 7am-4:30pm

PRIMARY CONTACT:

Contact Name Andrew Gayhart
 Phone Number 608 790-7733
 Email agayhart@harters.net

NAME OF AUTHORIZED CONTRACT SIGNER

Andrew Gayhart GM/Owner

PLAN FOR HOLIDAY SCHEDULE:

Holiday schedule to be same as current

ITEMIZED MONTHLY STATEMENT WILL BE PROVIDED FOR BILLING:

Confirmed yes

CITY OF WAUSAU

#UNKNOWN!

Contractor: Harters Fox Valley Disposal

The City of Wausau reserves the right to reject any or all proposals and select the proposal believed to be in the best interest of the City in the City's sole discretion. In addition, the city reserves the right to reject any part of any proposal for any reason and/or to add to and or delete provisions of any proposal in the best interest of the City of Wausau. The City reserves the right to waive or not to waive informalities or irregularities in proposals or proposal procedures, and to accept or further negotiate costs, terms, or conditions of any proposal determined to be in the best interest of the city.

The contract will be awarded to a single contractor based on consideration of bid prices, contractor qualifications, experience and capacity to provide services.

All proposals are valid for 100 days from bid opening
The signed contract must be returned within 30 days of award

RESPONSES TO QUESTIONS 1 AND UPDATED FACILITIES LIST ARE HEREBY
ACKNOWLEDGED: Yes

The following listed documents are considered component parts of this proposal
This cost proposal form including attachments


Dont forget BID BOND

PRINT COMPANY NAME Harters Fox Valley Disposal

PRINT ADDRESS 169901 Ringle Ave Ringle, WI. 54471

PHONE 715 446-5400

EMAIL ARFoxvalley@harters.net

SIGNATURE 

DATE 9/8/2025

PRINT NAME AND TITLE Nick Achtermeier, Jr. Sales Manager

incrediblebankSM

August 1, 2023

Harter's Fox Valley Disposal
169901 Ringle Ave
Ringle, WI 54471

Re: IncredibleBank Reference

To Whom It May Concern:

Please consider this letter as confirmation that Harter's Fox Valley Disposal, LLC maintains an equipment credit line with IncredibleBank. They are in good standing and have significant credit available on their existing line and the borrowing capacity to increase the line if necessary. They have been a customer since 2021.

Please let me know if you have any questions.



Rob Wyman
Business Banking Officer III

t: 715-843-1704; ext 3704

m: (715) 584-4203

e: rwyman@incrediblebank.com

888.842.0221 (Customer Support Center)

www.incrediblebank.com





Tuesday, June 11, 2024

HARTER'S FOX VALLEY DISPOSAL, LLC
169901 Ringle Ave.
Ringle, WI 54471

Re: Bonding Capacity Letter

To Whom It May Concern:

J. Ryan Bonding is authorized by Granite Re, Inc. to issue fidelity and surety bonds for HARTER'S FOX VALLEY DISPOSAL, LLC.

They are a valued customer. We may issue bonds for any single contract up to and aggregate up to the low seven figures, and larger contracts will also be considered.

Please understand that any arrangements for surety credit is a matter between contractor/applicant and ourselves and we assume no liability to any third parties.

This letter is not to be construed as an agreement to provide surety bonds for any particular job, but is offered as an indication of our confidence in this firm. Any specific requests for bonds will be underwritten by Granite Re, Inc. on their own merits.

If you have any questions, please contact me at 800-535-0006.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Connie Smith', written in black ink.

Connie Smith



CITY OF WAUSAU, WI

PROPOSAL FOR:

City of Wausau - Residential Refuse and Recycling Collection
and Disposal Services

Due Date: Wednesday September 10th, 2025, 10:00 a.m.

SUBMITTED BY:

Waste Management of Wisconsin, Inc.

CONTACT:

Chad Koehler | Senior Account Executive – Public Sector
(262) 307-9368 | ckoehler@wm.com





Waste Management of Wisconsin, Inc.
5509 Fuller St.
Schofield, WI 54476

September 10th, 2025

City of Wausau, WI
407 Grant St.
Wausau, WI 54403
Attn: Maryanne Groat – Finance Director

Dear Ms. Groat:

Waste Management of Wisconsin, Inc. (WM) is pleased to provide the enclosed proposal response package, outlining not only our ability and commitment, but also our fully equipped resources that stand ready to continue to provide service excellence to the City of Wausau, WI, as described in your RFP for City of Wausau - Residential Refuse and Recycling Collection and Disposal Services.

As Wausau's future environmental service provider, no one is in a better position to provide the City dependable service utilizing trucks with cutting-edge video technology for service verification, a state-of-the-art Recycling Facility, 24/7 customer service options for the City's residents, and drivers that are intimately familiar with your streets, and your residents.

Cutting-Edge Technology: WM Smart Truck® technology combines video with GPS functionality to provide WM and the City the capability of producing a photographic record of service. We are also piloting this technology to identify recycling contamination and directly communicate with residents using photos and education sent via email.

World Class Customer Service: WM has reinvented its approach to customer service through comprehensive digital offerings. These enhancements allow residents to conduct nearly 100% of their communications with WM online 24/7 through our web site, mobile app, and live chat features. Additionally, WM still offers residents, who prefer to speak with a live rep, the option to give us a call.

Zero-Risk Transition: City officials and residents can rest assured that on day one of the new contract a team of dedicated professionals will arrive in Wausau equipped with the necessary knowledge to complete the service like clockwork. There will be no need to worry about missed streets or understaffed operational assumptions – just dependable solid waste and recycling service the City has come to expect.

Always Working For A Sustainable Tomorrow®: As a leader in sustainability, we share Wausau's commitment of increasing recycling participation and tons diverted, as well as reducing climate impact; increasing circularity; and prioritizing safety all of which are addressed in our proposal.

On behalf of our entire team at WM, we thank you for the chance to earn your business and extend our sincere appreciation for the opportunity to provide this enclosed proposal. We are excited about sharing our recently developed advancements and entering into a new relationship with Wausau. We look forward to your feedback, and if you have any questions or require clarification regarding our proposal, please do not hesitate to contact me.

Sincerely,

Chad Koehler, Senior Account Executive – Public Sector | (262) 307-9368 | ckoehler@wm.com

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1 | Contractors Qualifications

WM history stretches back over 100 years. Since 1893 when Waste Management founder Harm Huizenga began removing trash in Chicago, WM has been working **For Tomorrow®**. But what started as 'Waste Management', has evolved to become WM - the world's leading provider of comprehensive environmental services, and the work that started over a hundred years ago continues every day, as we play an integral role in keeping communities like Wausau clean, safe and functioning.

We're WM. Always Working For A Sustainable Tomorrow®.

WM serves millions of residential, commercial, industrial, and municipal customers throughout the U.S. and Canada by collecting, transporting, and finding new uses for the waste they generate. We also collaborate with our customers to help them achieve their sustainability goals through managing and reducing waste and operating more sustainably.

To serve our diverse customer base, we have developed the industry's largest network of collection operations, transfer stations, and recycling and disposal facilities, led by a team of 48,000 employees motivated to go above and beyond. Unmatched in geographical reach and ability, our resources enable us to manage every aspect of our customers' waste streams.

WM At-A-Glance (data represents the most recently published information)

People	Operations				
48,000 team members	263 solid waste landfills	5 hazardous waste landfills	497 hauling facilities	332 transfer facilities	\$32.8B asset base

Material is Repurposed

102 recycling facilities

41 organics recycling facilities, including WM CORE® sites and composting

14.8 million tons of material recovered

Energy is Renewable

11,307 alternative-fuel vehicles

181 natural gas fueling stations

95 landfill gas-to-electricity facilities

23 direct landfill gas-to-industrial customers

17 renewable natural gas facilities

Communities are Thriving

74 certified wildlife habitat programs

72 pollinator gardens and wildflower meadow projects

291 habitat, species, and education projects "on-the-ground"

13,413 acres actively managed for wildlife preservation

WM is Evolving from Service Provider to Sustainability Ally

WM is more than just a waste management company. We are advancing from a service provider to a true sustainability ally by making it easier for customers to reduce waste, decrease emissions, and use more recycled materials in a manner that is good for people, communities, and the environment.

As we continue to evolve, a critical component of this sustainability strategy is expanding services that support a transition to a lower-carbon economy. With this new strategy, we aim to help customers increase circularity and accelerate their decarbonization goals.

Sustainability is in the spotlight as never before, and WM is responding by incorporating sustainability into everything we do.

Always Working For A Sustainable Tomorrow®.

And we are investing – significantly – in this sustainability strategy. Following are WM’s five strategic sustainability growth areas that will continue to shape WM’s path to a true sustainability ally.

Sustainability program ally Our customers have expectations to reduce waste, enhance their sustainability reporting, and contribute to a circular economy. WM, in turn, is continuing to adapt to meet these needs and become a true sustainability ally to help our customers increase circularity and accelerate decarbonization goals.

Modern landfills and renewable energy As part of our overarching company goals to reduce our operations' climate impact, WM plans to invest over \$1 billion in growth capital to build around 20 new WM-owned renewable natural gas facilities by 2026 to help meet our target to capture 8X more landfill gas than in 2021. As we build more renewable natural gas facilities, we aim to allocate renewable natural gas to 100% of our compressed natural gas fleet by 2026.

Recycling infrastructure We plan to invest \$1 billion in new and upgraded recycling infrastructure through 2026 – investments that will make our material recovery facilities more efficient so we can reduce contamination and recycle more. With these investments, we aim to add more than 2.5 million tons of material recovery capacity annually to our existing recycling network by 2026 from a 2021 baseline.

Integrated organics Creating new value from discarded materials goes beyond traditional recycling. A growing number of states and municipalities are enacting or considering regulations that would promote diversion of organics, particularly food waste. We are investing in a range of technologies and programs to proactively grow our infrastructure for handling food waste and other organic materials.

Circular logistics By recycling materials, we help to avoid GHG emissions by preventing the mining and manufacture of products from virgin materials. The more we can recycle, the more materials we can keep in the circular economy and the more emissions we can avoid. From educating consumers on how to Recycle Right®, to investing in technologies that allow us to divert from landfills, to helping create new markets for recyclables – WM participates in creating a circular economy.

While we are a large company, we are indeed your local provider located in Marathon County with employees who live, work, and raise their families throughout the County, including many who live in the City of Wausau. We are strongly committed to a foundation of sustainability, innovation, financial strength, and professionalism.

Accordingly, WM provides solid differentiators including:

- Zero-risk transition, backed by years of knowledge and experience in servicing the area
- State-of-the-art onboard, GPS and video technology that increases efficiencies and maximizes quality of service
- Regional network of trucks and drivers to support our local operation
- The financial stability to ensure our fulfillment of our long-term obligations to your community
- Dedicated account manager, Chad Koehler
- Best-in-Class insurance
- Focus on Safety as a core value
- Employer of choice – committed to Diversity and Inclusion and to hiring Veterans

We provide superior waste and recycling services from our WM Wausau Hauling site to the surrounding area serving residential, municipal, commercial, and industrial customers.

Our local Wausau Hauling office will continue to provide the City of Wausau with operational, management, financial, and reserve resources as part of this Agreement. Our outstanding history of past performance, regulatory compliance, and superior safety record, along with the financial and resource backing of North America's largest environmental services company, give us the foundation needed to not only meet but exceed Wausau's future expectations for waste and recycling services.

We are well positioned to continue to provide the services and operations you require on an uninterrupted basis and our WM Wausau Hauling team looks forward to the opportunity to remain Wausau's proud environmental services provider.

Waste Management of Wisconsin, Inc.

Waste Management of Wisconsin, Inc., an indirect subsidiary of Waste Management, Inc., was organized and incorporated in Wisconsin in 1959. Our team of professionals will service Wausau from our Wausau Hauling District, which is located at 5509 Fuller St.

Schofield, WI 54476. We invite Wausau representatives to visit our facilities and learn firsthand about our superior operational approach to providing waste and recycling services for your City.

The WM Difference: What Sets Us Apart

Our commitments to being a "People First" organization and achieving "Success with Integrity" mean striving for results in all that we do. We hold ourselves and others to higher standards of accountability, honesty, ethics, and compliance. Our people are committed to doing the right thing, the right way, every day. They place our core values of safety, customers, environment, and inclusion and diversity first in all they do.

We believe our employees are our greatest asset, and if we take care of them, they will take care of our customers, communities, shareholders, environment, and each other. These commitments and values are the foundation for the many differentiators that set us apart from our competitors:

An Unmatched Service Network: We serve nearly 20 million municipal, federal, commercial, industrial residential customers across North America through a network of 497 collection operations and 263 waste landfill disposal sites.

Extensive Local Resources: In addition to tapping into an industry-leading network of resources across North America, WM offers management, operational, and reserve resources at the local level. A local office with local support/operations, including a single point of contact for your account, and a local fleet of trucks and equipment all add up to world-class service delivery for Wausau from an unrivaled resource network.

Assets of \$32.8 billion: As the largest asset-based company in the industry with more trucks, landfills, and recycling facilities than any of our competitors, we are positioned to provide unsurpassed service at the most competitive rate to Wausau. Our assets and strong financial metrics offer peace of mind and security for Wausau.

Ethical Responsibility: At the core of everything we do is our firm commitment to adhere to ethical business standards and practices. We have been recognized annually as an Ethical Leader by many organizations, including Ethisphere Institute as a "World's Most Ethical Company" in 2024 for the 15th year, as well as by the Better Business Bureau, Wildlife Habitat Council, and the Dow Jones Sustainability Indexes. These honors reflect our commitment to our employees who strive to take care of our customers, communities, shareholders, environment, and each other.

Environmental Stewardship: Environmental stewardship is the core of our business - our promise to customers, our competitive advantage, and our obligation to the locations in which we operate. In a business as highly regulated as ours, protecting the environment, maintaining compliance, and innovating to improve operations requires an unwavering focus, expertise, comprehensive systems, and internal checks and balances. We have a long track record of supporting high regulatory standards and striving to go beyond them.

Unparalleled Recycling Program: As North America's leading post-consumer recycler and largest marketer of residential recyclables, WM has been leading change in the ever-growing and dynamic recycling industry for more than three decades. From the \$1 billion we have invested in recycling processing infrastructure to the 14.8 million tons in recyclables we managed in 2022 to the industry's first recycling education program, Recycle Right® - WM is committed to making our world more sustainable.

World-Class Customer Service: At WM, our core principles guide everything we do. Providing world-class customer service is at the top of our list. For our customers, a positive customer service experience rarely goes unnoticed, and we believe those everyday interactions are our best opportunity to provide an exceptional experience for Wausau. We have been nationally recognized for our commitment to unsurpassed customer service and combined with our tested processes and innovative new technologies, we bring Wausau a level of service reliability and customer satisfaction that is truly unmatched.

State-of-the-Art Technology: We utilize state-of-the-art technology to maximize safety and customer experience and minimize environmental impacts. From mapping and re-routing vehicles in real time via our onboard computers, to using our DriveCam® cameras to capture community safety

concerns, to the industry's largest fleet of trucks that runs on cleaner and quieter Compressed Natural Gas - our technology works for our customers.

Commitment to Near-Zero Emissions: Since the early 1990s, WM has prioritized equipment efficiency and innovation to reduce our vehicles' greenhouse gas (GHG) emissions, in part by converting our diesel trucks to run on cleaner natural gas. For every diesel truck we replace with natural gas we reduce our use of diesel fuel by an average of 8,000 gallons per year along with a reduction of 14 metric tons of GHG emissions per year - the equivalent of a 15% emissions reduction per truck. WM's fleet now includes 11,307 natural gas trucks, the largest heavy-duty natural gas truck fleet of its kind in North America.

Leading Training and Safety Programs: Once hired, our drivers undergo intensive immersion training at our state-of-the-art training centers. Over two weeks, drivers gain experience through classroom training and simulated driving courses that reflect real-life obstacles. At the end of training, each driver receives a comprehensive evaluation that confirms their understanding of and commitment to WM's culture of safety.

Proven Employee Hiring Practices: To provide the safest and most secure service for your City, our employees undergo comprehensive background checks and drug testing. Prior to employment, all driver candidates must possess a valid Commercial Driver's License (CDL) for Class-C trucks and must pass a Department of Transportation (DOT) medical exam. Once employed, all drivers are subject to ongoing drug and alcohol screenings.

Commitment to Diversity and Inclusion: At WM, we are committed to promoting and fostering a workplace where everyone is valued and respected. Only by fully embracing diversity and the well-being of our employees can we drive superior innovation and service for the customers we serve. Through recruitment and community outreach efforts, we support minority and women's organizations that strive to improve opportunities for professional development and advancement. We have been recognized for best-in-class business practices by the Human Rights Campaign Foundation, the Hispanic/Latino Professionals Association, DIVERSEability Magazine, and Women's Choice Award, among others.

Commitment to Hiring Veterans: WM has nearly 2,500 veterans working in a variety of roles - representing 6% of our workforce. We have been recognized as a "Best for Vets Employer" by the Military Times for 20 years, a top "Military Friendly Employer" by G.I. Jobs/Military Friendly Companies from 2010 to 2021, and in 2022, "Best Employers for Veterans" by Forbes. We take great pride in hiring, training, promoting, and retaining veterans within our company.





2 | Experience in Wausau

WM wants to first thank you for the opportunity to earn your business and the chance to start a new partnership. WM acquired Advanced Disposal Service, Inc. which had previously been purchased by Veolia. In total, WM or its acquisitions have served Marathon County communities for **over 30 years**, and we have a long history of providing exemplary, timely service. WM commits to continuing to provide exceptional, dedicated service to your residents. Our extensive experience in the area means that we know the unique requirements. Exceptional customer service, higher safety standards, and a real commitment to supporting Wausau are first and foremost on our minds as we respond to your requirements.

If given the privilege of serving as your service provider, we already have all the capacity and resources in place to guarantee a smooth transition to a new Agreement. Our drivers are familiar with the eccentricities of Wausau roads and traffic patterns.

Although no changes are planned in staffing, route, or physical office facilities, WM plans to substantially increase its investment in Wausau through our upgraded Germantown Recycling Facility as well as new Smart Truck® technology and advanced safety features on our collection vehicles.

Communities are thriving

We're empowering people to live sustainably

We are committed to strengthening our new relationship by not only providing high-quality, reliable service for the entire term of the agreement, but also by our continued sponsorship of and involvement in City events. We strive to make the communities where we work safe, resilient, and sustainable - better places to work and live, today and in the future.

At WM, for more than two decades we've played an integral role our communities. Now WM is embarking on an ambitious next chapter, focused on reinventing what's possible for communities and society to be more sustainable. We've now set three bold ambitions for the future:

- Materials are repurposed
- Energy is renewable
- Communities are thriving

This industry-leading sustainability vision is focused specifically on driving the next generation of progress and growth: one where technological innovation opens up a new horizon—where more materials can be reused, our advanced energy systems power both our trucks and cities, and our communities are empowered to thrive through education and conservation.

What does WM's "Communities are thriving" ambition mean for Wausau?

- It means we're focused on making a difference. We strive to be good corporate citizens by making communities, including Wausau, safer, stronger and more sustainable.

- Why are we focused on this? Not only is putting people first one of our fundamental commitments, but we also know we cannot thrive as a business if our communities are not supported, clean, safe, and sharing in diverse, inclusive opportunities.
- Our social impact commitment (donate the equivalent of 2% of our net income to targeted social impact programs by 2030) is a significant, leading investment that exemplifies our dedication to supporting our communities. We work with involved citizens, organizations and corporate partners on local initiatives to promote civic pride, economic development and revitalization.

To achieve this ambition, we participate in and support Wausau events that positively impact your community and residents.





3 | References

WM is a trusted environmental solutions partner for customers throughout the Central Wisconsin area, and we provide services to many of Wausau’s neighbors and other similar communities. We have included a sampling of these customers in the following list of references. We encourage you to contact them so that you may learn firsthand about our excellent record of service with other customers. If the City desires more references, we would be pleased to provide them.

Customer	City of Marshfield
Contact	Tim Rasmussen – Streets Superintendent
Address	407 W. Second St. Marshfield, WI 54449
Phone	(715) 486-2085
Services Provided	Residential Curbside trash and recycling (1985 – Present)

Customer	Village of Rothschild
Contact	Tim Vergara - Public Works Administrator
Address	211 Grand Ave. Rothschild, WI 54474
Phone	(715) 359-3660
Services Provided	Residential Curbside trash and recycling (2012 – Present)

Customer	City of Medford
Contact	Joe Harris – City Coordinator
Address	639 S. Second St. Medford, WI 54451
Phone	(715) 438-4321
Services Provided	Residential Curbside trash and recycling (1992 – Present)

Customer	City of Berlin
Contact	Scott Zabel - Streets Superintendent
Address	241 Spring St. Berlin, WI 54923
Phone	(920) 361-5425
Services Provided	Residential Curbside trash and recycling (2015 - Present)



4 | Pricing

Best value, best service...our best price

We recognize that our pricing may not earn us low-cost bidder status, but we are proud that we service all our contracts with consistent, quality service over the full life of the contract. The following pricing assumes that Waste Management will provide the City with a single monthly bill for services provided.

*Cost breakdown, per household unit, for services for **weekly refuse and biweekly recycling** pick up for the City of Wausau (based on 64-gallon refuse and 96-gallon recycle carts to each residential unit). Rates **include** disposal at Marathon County Landfill and processing of recyclable materials.*

	Trash 64gal	Recycle 96gal	Total per household per month
7-year term (64 refuse/96 recycling)	\$9.52	\$4.55	\$14.07
10-year term (64 refuse/96 recycling)	\$9.52	\$4.55	\$14.07

*Cost breakdown, per household unit, for services for **weekly refuse and biweekly recycling** pick up for the City of Wausau (based on 96-gallon refuse and 96-gallon recycle carts to each residential unit). Rates **include** disposal at Marathon County Landfill and processing of recyclable materials.*

	Trash 96gal	Recycle 96gal	Total per household per month
7-year term (96 refuse/96 recycling)	\$10.02	\$4.55	\$14.57
10-year term (96 refuse/96 recycling)	\$10.02	\$4.55	\$14.57

- Pricing does not include At Your Doors services.

Refuse Overflow Stickers

WM will offer a Refuse Overflow Sticker program for the City of Wausau. Stickers can be purchased, and supplied to the City, for \$2.00 each.

Holiday Schedule

WM collects refuse and recycling the next day following a holiday, including Saturday collections, when needed. A yearly calendar can be provided to the City. Observed Holidays include New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.

Clean Recycling Education

WM prides ourselves on our Recycle Right.® campaign and would genuinely welcome the opportunity to partner with a forward-thinking recycler like Wausau. We can complement your annual Refuse and Recycling Guidelines, and your various digital social media efforts with our suite of deliverables available from WM and Recycle Right. We commit to partnering with Wausau and the Marathon County Solid Waste Department for a cooperative effort to provide education to all interested residents, ensuring as many materials as possible are diverted from the landfill. Wausau can assure all recyclable material is processed effectively, and efficiently through WM.

Annual City-Wide Christmas Tree Pickup

Throughout the month of January, WM collects Christmas trees set curbside. Our guidelines also stipulate that the trees need to be cut down to no longer than 4 feet in length. Trees need to be curbside by 6:00am. There will be no additional cost for this service.

Spring Bulk Item Drop-Off Events

WM will provide 40-yard roll off containers for a one time per year City organized Spring Bulk Item Drop-Off Event, to be held at a City location. We will work with City staff to coordinate dates and times of the events. WM will haul containers on an as needed basis and remove containers as they fill. The City will be responsible for any disposal charges incurred at Marathon County Landfill. A list of acceptable items will be sent to the City on a yearly basis. These containers will be hauled at no charge to the City.

City of Wausau Municipal Buildings / Properties

At no cost to the City, WM will provide refuse and/or recycling services at all municipal buildings and properties as specified under City Facilities within the RFP. We will provide the appropriate containers based on the needs and frequency of each location. Any future municipal locations will also be included at no charge.

Carts for Service

Upon award of a contract, WM will work with the City to ensure all residents receive new 64gal trash carts (green body and green lids), and 96gal recycling carts (green body and yellow lids). Carts will be manufactured by Cascade Cart Solutions and come with a 10-year warranty. WM will handle the deployment of all carts and will supply City approved notifications to all residents regarding the change. WM will require a list of all current service addresses for cart deployment.

Handling of Replacement Carts

WM will own and maintain the carts throughout the life of the contract. If a cart needs to be repaired or replaced, WM will do so at no charge. If a cart is lost or stolen, or becomes damaged outside of normal wear and tear, WM will collect an \$85 replacement charge directly from the resident.

Handling of Newly Issued Carts to Newly Constructed Homes

Taxpayers of newly constructed homes will be required to contact the City of Wausau to order the refuse and recycling cart service. We understand that the City will contact us, so that we can add to the City's billed cart count. WM will work with the City each year to ensure identical cart count records.

Reporting of Tonnages

WM will provide quarterly recycling reports to facilitate documenting and tracking refuse and recycling tonnages.

Subcontractors

WM will not require any subcontractors to perform the work outlined within this proposal.

Annual Price Adjustment

Pricing is based on a total of approximately **14,826** households. Number of households to be confirmed annually. The rates will be guaranteed for the first year of the contract. Rates for these services will be increased annually, beginning on April 1st of each year. WM is proposing that annual increases for subsequent years be tied directly to the Consumer Price Index for all Urban Consumers: Water, Sewer and Trash Collection as it best aligns with our business and the services we are offering. Information for this index can be viewed at <https://data.bls.gov/series-report> (Series ID: CUUR0000SEHG).

Fuel Price Adjustment

Waste Management’s proposed pricing for curbside collection will include a fuel surcharge, based on a \$4.00 fuel table. The published index for determining monthly diesel fuel prices will be the Department of Energy’s (DOE) “Weekly Retail On-Highway Diesel Prices” for the Midwest region. The price published for the first Monday of the month will be used as that month’s diesel fuel price. The prices can be viewed at the DOE’s website. If diesel fuel is below \$4.00 per gallon, the fuel surcharge will be 0 percent. If diesel fuel is at or above \$4.00 per gallon, the following percentages will apply to Waste Management’s base rate.

Diesel Fuel Price per Gallon	Fuel Surcharge
<\$4.00	0 percent
\$4.00 to \$4.24	2 percent
\$4.25 to \$4.49	4 percent
\$4.50 to \$4.75	5 percent
For every \$0.25 per gallon increase above \$4.75	The Fuel Surcharge will increase by 1 percent

At Home, On-Demand Collection Services



WM's At Your Door Special Collection® service provides residents a safe, convenient, sustainable solution for disposing of their household hazardous waste, electronics and hard-to-recycle items from the convenience of home.

Year-round, On-Demand Collection

Residents can visit wmatyourdoor.com online to schedule a collection of their unwanted household items. (Weekday pickups only. Restrictions apply. Visit wmatyourdoor.com for details.)

Safe, Compliant Solution for Your Community

Improper disposal of household hazardous waste - pouring them down the drain or storm drains or putting them in the trash - can pollute the environment and your community.

WM's At Your Door Special Collection® service is a good way to safely and properly dispose of unwanted household hazardous waste in your community. Our trained team stays up-to-date with all federal, state and local regulations to help ensure safe, compliant, and efficient pickup, transfer and disposal of your community's household hazardous waste.

Wide Variety of Acceptable Materials

The most common items include:

Automotive products: Antifreeze, motor oil, oil filters, brake fluid, transmission fluid, cleaners, upholstery cleaner, polishes, fuels and waxes

Batteries: Household and vehicle

Household Cleaners: Carpet and upholstery cleaners, tile and shower cleaners, drain cleaners, cleaning compounds and rust removers

Household items: Hobby glue, nail polish removers, and more

Electronics: Televisions, desktop computers, laptops, tablets, monitors, mouse, keyboards, mp3 players, DVD players, gaming consoles, CD/tape players, VCRs, cell phones, desktop printer, scanner, fax machines, microwaves, CD rom and related cords

Mercury containing items: Compact Fluorescent Lamps (CFLs), straight fluorescent tubes, thermometers and thermostats

Paint products: Latex and oil based paint, spray paint, paint thinner, stain, stripper, caulk, sealer, wood stain and wood preservative

Garden chemicals: Fertilizer, herbicide, pesticide

Swimming pool chemicals: Pool acid, stabilizer and chlorine

Sharps: Syringes, needles and lancets (Select areas only)

Unable to Collect: Ammunition, EV batteries, explosives, asbestos, tires, or any materials in unlabeled or leaking containers. Additional, unacceptable materials based on local or state laws.



Schedule your home collection today!
wmatyourdoor.com



WM's At Your Door Special Collection® Program Overview

Handling Hard-to-Recycle Items – Right from Your Doorstep

WM's At Your Door Special Collection® service makes it easy for residents to safely manage household hazardous waste (HHW) and electronics – without ever leaving home. Whether it is old paint, batteries, garden chemicals, or outdated electronics, this service brings responsible recycling and disposal right to your doorstep.

Since 1995, WM has helped thousands of communities across the U.S. collect and manage hard-to-recycle materials. With decades of experience and a deep understanding of local regulations, WM is equipped to deliver a seamless, compliant, and community-focused solution that works for your residents.

This year-round, on-demand service is designed to meet people where they are – literally. Residents can schedule a collection when it suits them, and WM takes care of the rest. From packaging guidance to safe transportation and processing, every step is handled with care and expertise.

WM's At Your Door Special Collection® service is more than just convenient – it is a thoughtful, proven approach to protecting homes and the environment.

Safe Disposal Made Simple for Residents

WM's At Your Door Special Collection® service is designed with your community in mind. It is a valuable public service that helps Wausau protect residents, reduce environmental risks, and improve access to safe disposal options. By offering doorstep collection of HHW and electronics, this program removes barriers that often prevent proper disposal – like transportation challenges, limited event dates, or lack of awareness.



Here is what your residents get with WM's At Your Door® service:

Convenience

There is no need to load up your car or navigate traffic – WM comes to you. This is especially helpful for seniors, people with disabilities, or anyone with a busy schedule. Residents can schedule a pickup when it works best for them – bringing convenience to their doorsteps.

Safety

Removing hazardous materials from homes helps reduce the risk of accidents, spills, or fires. WM's trained technicians handle every item with care, ensuring it is packaged, transported, and processed safely and responsibly.

Dedicated Customer Support

WM's dedicated Operations Service Center is here to help. Our specialists are trained to answer questions about everything from paint and batteries to pool chemicals and electronics. Residents can call 1-800-449-7587 or visit wmatyourdoor.com for 24/7 access to FAQs, videos, and scheduling tools.

How We Manage Materials – Safely and Responsibly

WM's At Your Door Special Collection® service is built on a foundation of safety, compliance, and care. Every step of the process – from collection to final processing – is designed to protect your residents, WM employees, and the environment.

Responsible Disposal

After collection, materials are transported to a WM facility where they are sorted, packaged, and sent to certified third-party processors. Whenever possible, items are recycled using environmentally sound methods. Items that cannot be recycled are disposed of in accordance with all applicable federal, state, and local regulations.

WM prioritizes recycling for materials such as:

- Household and vehicle batteries
- Latex and oil-based paint
- Compact fluorescent lamps and tubes
- Motor oil and antifreeze
- Consumer electronics

This approach helps keep harmful materials out of landfills and supports your community's sustainability goals.

Training and Safety Programs

Every WM team member involved in the At Your Door® service – from service technicians to customer support specialists – receives extensive training in hazardous materials handling, safety protocols, and regulatory compliance.

- **Service Technicians** complete a 40-hour HAZWOPER certification and hold a Hazmat endorsement on their Commercial Driver's License.
- **Customer Support Specialists** are trained in chemistry, materials classification, and safe packaging guidance to support residents effectively.

Training is ongoing and regularly updated to reflect the latest safety standards and best practices.

Preventing Contamination

Proper handling of hazardous materials is critical to protecting the waste and recycling stream. WM's clear instructions, collection kits, and expert oversight help prevent contamination and ensure that materials are managed correctly from the moment they leave each resident's doorstep.

Residents are instructed to:

- Label all containers clearly
- Avoid using containers over 5 gallons
- Transfer leaking materials into sealed, non-leaking containers

Materials that are unlabeled, leaking, or improperly packaged will not be collected to ensure safety for all involved.

Data-Driven Support for Your Sustainability Goals

An added benefit of WM's At Your Door Special Collection® service is that it can help Wausau work towards your environmental commitments. After each collection, WM tracks the types and quantities of materials collected and provides detailed diversion reports upon request. These reports can be used to support sustainability reporting, track progress toward waste reduction goals, and demonstrate environmental leadership to your community.

By choosing a service that prioritizes recycling and responsible disposal, Wausau is taking measurable steps to reduce landfill use, prevent pollution, and promote a clean, safe future for your residents.

How to Schedule an At Your Door® Pickup

Scheduling a pickup with WM's At Your Door Special Collection® service is quick and easy. Residents can choose the method that works best for them – online or by phone – and get step-by-step guidance from start to finish.

Two Easy Ways to Schedule

1. **Online**
Visit wmatyourdoor.com any time, day or night. The website is available 24/7 and includes helpful tools, FAQs, and videos to guide residents through the process.
2. **By Phone**
Call 1-800-449-7587 to speak with a trained specialist at WM's Operations Service Center. The team is available Monday through Friday from 5 a.m. to 5 p.m. Pacific Time (PT) to answer questions and help residents schedule their collection.



Residents receive collection kits sent to their homes via U.S. mail that they can use to package their unwanted materials and schedule a pickup.

What Residents Will Need

To schedule a collection, residents will be asked to provide:

- Contact information
- Home address
- A general list of the items they want collected

Once scheduled, WM will provide a specific collection date and send a collection kit* with clear instructions on how to prepare materials for pickup.

**A collection kit is not provided when a resident only has e-waste. They are instead instructed where to place their items when they schedule.*

Residents' Feedback Drives Service Excellence

Customer feedback is a key part of the At Your Door Special Collection® experience. Every interaction is an opportunity to learn, improve, and deliver even more value to Wausau.

After each collection, residents may be invited to complete a brief survey. Their input helps WM understand what is working well and where we can improve. This feedback loop supports continuous improvement and ensures the service continues to meet the evolving needs of your community.

Want to hear what your residents are saying? We can provide a summary of anonymous survey results at your request.

Why Wait for an Event? Safe Disposal Can Be At Your Door®

As opposed to a collection event, WM’s At Your Door Special Collection® service offers a smarter, safer, and more convenient way to handle household hazardous materials and electronics – for both Wausau and your residents. It helps ensure that more residents can participate in safe, responsible waste management – without added burden on community resources. Here is how:

Benefits of At Your Door® vs. Collection Events		
Feature	At Your Door Special Collection®	One-Day Drop-Off Event
Availability	Year-round, on each resident’s schedule	Limited to specific dates
Accessibility	Open to all eligible residents	Only for those who can drive and attend
Effort Required	Items are picked up at each resident’s door	Residents must transport items themselves
Instructions	Clear, written guidance provided	Often unclear or inconsistent
Customer Support	Dedicated service center and 24/7 online help – residents can call 1-800-449-7587 or visit wmatyourdoor.com	Varies by event
Recycling Focus	Most materials are sent for recycling	Recycling details often unknown
Reporting	Diversion reports available	Typically not provided

Staffing WM handles all staffing

Wausau staff and volunteers often required

What We Can Collect At Your Door®

WM's At Your Door Special Collection® makes it easy for residents to safely dispose of household hazardous waste and electronics. To ensure a smooth pickup, it is important to know which items are accepted and how to prepare them.

Residents will receive clear instructions with their collection kit* and can always visit wmatyourdoor.com or call 1-800-449-7587 for the most up-to-date information. Here is an example of the step-by-step detailed instructions we provide to help residents prepare their materials for collection. Actual instruction sheet may vary according to your location.



Instruction Sheet

Thank you for choosing WM At Your Door Special Collection® for the collection of your home generated special materials.

Please read and follow these instructions carefully.




Your Collection Date:

This collection kit contains:

- Instruction sheet
- One plastic containment bag
- Plastic cable tie
- Labels for blank containers

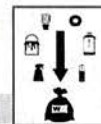
Our team is here to help. If you have any questions:

- Call: 1-800-449-7587
- Monday through Friday 9:00am - 4:00pm PT
- Website: www.wmatyourdoor.com



Step 1 Gather your unwanted items.

Most household, automotive, and garden chemicals are accepted by this program, please see list below for commonly accepted items. If you have more items than will fit into the provided containment bag, contact us at 1-800-449-7587 for assistance.



Acceptable materials for INSIDE the containment bag

- | | |
|--|--|
| <p>Automotive products
Antifreeze, motor oil, transmission fluid, brake fluid, windshield washer fluid, coolant, power steering fluid, oil, and antifreeze.</p> <p>Flammable materials
Gasoline, paint, kerosene, acetone, and other flammable liquids. Must be sealed in a flammable container.</p> <p>Household items
Antifreeze, engine oil, motor oil, brake fluid, antifreeze, windshield washer fluid, power steering fluid, oil, and antifreeze.</p> <p>Garden chemicals
Antifreeze, motor oil, power steering fluid, oil, and antifreeze.</p> <p>Mercury containing items
Mercury thermometers and fluorescent light bulbs.</p> | <p>Paint products Smaller than 5 gallon containers
Oil-based paint, latex paint, acrylic paint, oil-based primer, oil-based stain, wood preservative, and more.</p> <p>Batteries
Household, AAA, AA, C, D, and 9V, and other sizes.</p> <p>Swimming pool chemicals
Primary, secondary, and shock treatments.</p> <p>Fluorescent lamps
Compact fluorescent lamps (CFL) and high intensity discharge lamps.</p> <p>Spring, needles and inserts
Fluorescent lamps, compact fluorescent lamps (CFL) and high intensity discharge lamps.</p> |
|--|--|

Acceptable materials for OUTSIDE the containment bag

- | | |
|---|---|
| <p>Vehicle Battery Up to 4
Vehicle cars and trucks.</p> <p>Television Only 1
TV sets, monitors, and other electronic displays.</p> <p>Straight fluorescent tubes Up to 5
New only, for they must not be broken.</p> <p>Products in 5 gallon containers Only 1
Oil-based paint and other products.</p> | <p>Computer system Up to 1 complete system
One system includes a complete system (CPU, monitor, keyboard, mouse, and printer) or a laptop.</p> <p>Consumer electronics Up to 25 lbs total
Video, DVD players, CD players, high phones, digital cameras, game consoles, and other electronics. No CRT monitors, and other devices.</p> |
|---|---|

Our goal is to collect all of your materials when we arrive. The quantity limitations listed above provide enough room on our vehicles to pick up items from everyone that is scheduled for a specific date. If you have a larger quantity of materials, please contact us in advance for another date.

*A collection kit is not provided when a resident only has e-waste. They are instead instructed where to place their items when they schedule.

Acceptable Materials

WM's At Your Door Special Collection® service will collect the items on the Acceptable Materials list provided below. This list includes the most common eligible items for the At Your Door Special Collection® service. This list is not all-inclusive. WM reserves the right to modify the list. Additional instructions may apply, based on applicable regulations.



ACCEPTABLE MATERIALS

Automotive Material

Antifreeze
Brake fluids
Cleaners
Gasoline and Diesel fuel (must be placed in containers designed and sold for containment and transportation of fuel (up to 5-gallon max)
Hydraulic fluid
Motor oil
Transmission fluid
Used oil filters
Vehicle batteries (up to 4 max.)
Waxes/polishes
Windshield washer fluid

Flammable and Combustible Materials

Kerosene
Solvents

Household Cleaners

Ammonia
Carpet/upholstery cleaner
Drain cleaner
Floor cleaner
Floor stripper
Rust remover
Tile/shower cleaner
Toilet bowl cleaner

Electronics with Circuit Boards

CD ROM
Cell phone
Computer monitors
CPU/computer tower (up to 1 max.)
Desktop printer/scanner
DVD/VCR/CD/tape player
Fax machine
Gaming consoles
Keyboard
Laptop computer
Microwave oven
Mouse
MP3 player, iPod, music player
Related cords
Tablet computer
Televisions (up to 1 max.)

Mercury-Containing Devices

Switches
Thermometers
Thermostats

Garden Chemicals

Fertilizer
Herbicides
Insect sprays/insecticides
Other poisons
Pesticides
Weed killers

Miscellaneous Household Items

- Driveway sealer (up to 5-gallon max)
- Florescent tubes/compact fluorescent bulbs
- High intensity lamps
- Hobby glue
- Household batteries

Sharps, Needles, and Lancets

Must be placed in a sealed, rigid, puncture resistant container. (Qualified states only)

Paint Products

- Artist paint
- Caulking
- Latex paint
- Oil based paint
- Sealers
- Spray paint
- Stripper and thinner
- Wood preservative and stains

Swimming Pool Chemicals

- Chlorine: tablets, liquids
- Pool acid
- Stabilizers

Excluded Items

Some materials are not accepted through the At Your Door Special Collection® service. This includes commercial or business-related waste – even if located at a residence – as well as unusually large quantities of the same item.

If residents are unsure whether an item qualifies, our customer service team is here to help. They can visit wmatyourdoor.com or call 1-800-449-7587 for case-by-case guidance.

Choose Confidence. Choose WM.

When it comes to managing household hazardous materials, safety is not optional – it is essential. WM’s At Your Door Special Collection® service offers your community a proven, professional solution that protects residents, supports compliance, and simplifies operations.

With expertly trained staff, rigorous safety protocols, and a commitment to responsible disposal, WM delivers peace of mind – right to your doorstep.

Let WM experts handle the hazards, so Wausau residents don’t have to.



5 | Key Personnel

Your Local Wausau Service Team.

Live here, work here.

Our dependable operations are overseen by a highly qualified group of WM team members with experience in the daily operations of environmental services. The team we have assembled for Wausau represents top leaders at all levels – from executive management - to sales management - to operations management. Our local sales and operations team members are proud residents of these local communities.

We will continue work with your community to implement and execute collection services that align with all of your requirements and expectations. Your local Wausau service team brings a diversity of backgrounds, skillsets, and job responsibilities and will include:



Steve Kanow, Upper Midwest President



Danielle Thoms, Senior Financial Analyst



Diana Siebels, Area Manager - Public Sector Solutions



Chad Koehler, Senior Account Executive – Public Sector



Scott Stencil, Senior District Manager



Brandon Sternot, District Manager



Jeff Mills, Operations Manager

WM is proud to service Wausau with a new fleet of diesel vehicles. Our residential fleet of trucks was updated in June of 2024 with new, state-of-the-art, EconicSD trucks.





6 | Safety and Technology

Putting People First with Robust Safety Programs

WM knows it is our duty to take every sensible step to prevent injuries in the workplace and return our employees home safely every night.

Likewise, Wausau depends on us to safely collect, process, and dispose of their wastes while being mindful of our actions to protect the environment that we share.

This is why safety is a core value for our company and we understand the magnitude of this responsibility. We will strive to confirm that each task, piece of equipment, and company policy and procedure reinforces safe actions and behaviors.

Our commitment to safety is woven into everything we do – from hiring practices to training to advancing safety technologies to preventive maintenance.

For nearly 20 years, we have engaged employees on safety practices through the Mission to Zero (M2Z), where the “Zero” represents zero tolerance for unsafe actions or conditions. Based on the results of a 2021 safety culture assessment survey, WM updated our Safety Vision and Promise to be better aligned with the concept of safety as a core value. Our new Vision statement captures our desire to have all employees and community members “Get Home Safe, Every Day”. Safety comes first on the job, all day, every day, without compromise.

Our Safety Vision and Promise is to:



Always put safety first



Take personal ownership of safety



Champion safe operations with our words and actions



Follow all safety rules



Identify and address safety risks in advance



‘Our People First’ is a core commitment of WM. We commit to taking care of each other, our customers, our communities, and the environment.

The behaviors in our Safety Vision and Promise protect what is most valuable to us and to our customers: health and well-being. As a People First company, keeping our people and our communities safe is our top priority.

Driver Safety

Drivers on their collection routes face many safety risks that are beyond WM's control on a daily basis. We prepare them for the risks they may face with in-depth training.



Regional Training Centers

WM training centers for drivers and technicians are located in Glendale, Arizona and Fort Myers, Florida, and include maintenance shops, driver training courses, classrooms, computer labs, and technician workstations to simulate typical experiences at WM facilities. Newly hired drivers and technicians selected from across the country travel to these centers for two-week, immersive onboarding programs designed to enhance their capabilities. Trainees spend their first week in the classroom learning and by week two transition into simulated driving courses and stations that provide scenarios reflective of day-to-day collection conditions and obstacles – from severe weather, traffic, and responding to other drivers' behavior. At the end of the two-week training course, drivers receive a comprehensive evaluation of performance in key safety areas.

Reinforcing Safety with Ongoing Training

Safety training is never "complete" at WM. All drivers participate in ongoing safety training, including:

- **'Tailgate' Meetings:** Every morning each of our drivers attends "tailgate" meetings where safety is a primary focus. Relevant and time-sensitive safety topics are often discussed, such as upcoming weather forecasts for conditions, scheduled community events that result in more pedestrian traffic, and road/bridge closures that may require alternative routes.
- **WM SAFETY Defensive Driving System:** Provides ongoing safe driving instruction specific to waste collection vehicles. The system is refreshed monthly with videos that address hazards in drivers' daily operating environments. Topics include safe backing, following distances, pedestrians, bicyclists, and rollover prevention.

SEE	ADVANCE	FIND	EVALUATE	THINK	YIELD
3-6-9	Your Field Of View	Safe Space	Other Vehicle Behavior	"Outside" Of The Cab	Right Of Way
Looking around your truck for potential threats	Visual assessment of traffic ahead of you	Strategic placement of truck in traffic	Assess other vehicles and pedestrians	Mental readiness during truck operation	Yield to other vehicles

- **Observation Behavior Assessments:** On a regular basis, WM route managers and driver trainers provide on-the-job observation behavior assessments to evaluate driver knowledge, operating behaviors, and safety/best practice compliance.

Advancing Safety Technology with a Better Collection Truck

WM is investing deeply in technology to keep drivers safe. We continue to transition from manual to automated collection technologies, which reduce the number of times our employees must exit the truck while collecting trash and recyclables. This technology helps reduce fatigue and the potential for incidents. A few features that we are incorporating into our trucks include:

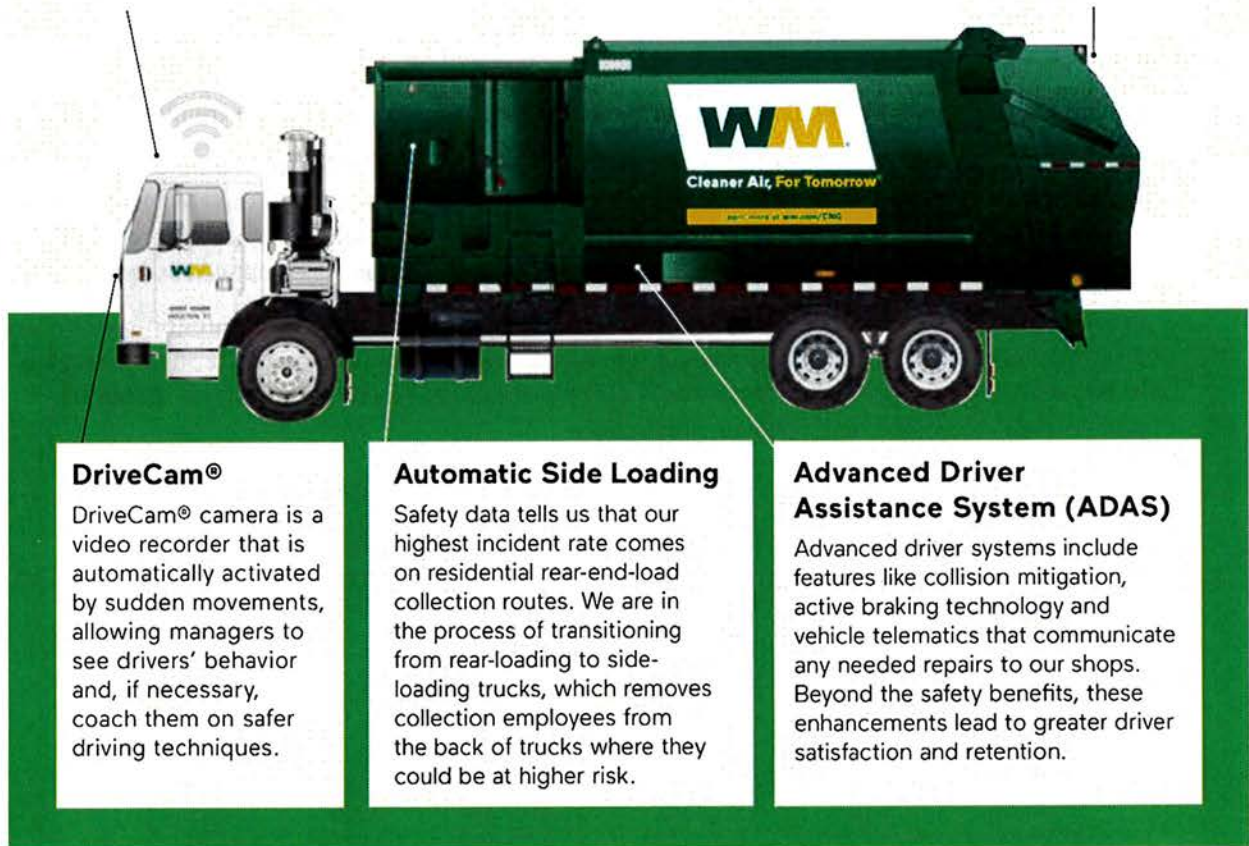
Safety Technology on WM Trucks

WM Smart Truck® Technology

With the help of a proprietary system of cameras and sensors, WM Smart Truck® technology can document every service, every day to provide customers with direct, targeted feedback to drive behavior change and reduce contamination. This technology reduces the number of times drivers must leave the cabs of their trucks.

Better Brake Lights

The more visible our trucks are on the roads, the safer we are. To help reduce rear-end collisions, we are upgrading to the new brake lights that flash repeatedly to catch the attention of other drivers.



DriveCam®

DriveCam® camera is a video recorder that is automatically activated by sudden movements, allowing managers to see drivers' behavior and, if necessary, coach them on safer driving techniques.

Automatic Side Loading

Safety data tells us that our highest incident rate comes on residential rear-end-load collection routes. We are in the process of transitioning from rear-loading to side-loading trucks, which removes collection employees from the back of trucks where they could be at higher risk.

Advanced Driver Assistance System (ADAS)

Advanced driver systems include features like collision mitigation, active braking technology and vehicle telematics that communicate any needed repairs to our shops. Beyond the safety benefits, these enhancements lead to greater driver satisfaction and retention.

DriveCam®: Intelligent Dashcam Technology for Safer Collection

DriveCam®, one of the safety innovations onboard our trucks, goes beyond traditional dashcams by pairing machine vision with artificial intelligence to identify risks as they occur on the road and respond to the driver with real-time coaching.

DriveCam® is mounted on the windshield of the interior cab with cab-facing and road-facing cameras. When an unsafe condition is detected, such as critical following distance, lane departure, or imminent collision, the device visually and audibly alerts our drivers, providing an opportunity for self-correction.

Additionally, if an event is detected, video data is sent to WM route managers for follow-up performance coaching with the driver. Recorded events also help us appreciate the many times that our drivers avoid collisions through using proper defensive driving techniques. We believe our investment in DriveCam® has contributed to reducing our reported vehicle accidents by almost 80% since 2005.

Extra Eyes on Your Roads

WM drivers can manually trigger recording of video on the DriveCam® in the event they witness an emergency situation or suspicious activity.

Additional Onboard Technology Advancements

Back-up cameras	Provide a view of the area behind the truck whenever the truck is in reverse, reducing the potential for backing accidents and enhancing pedestrian safety.
On-board methane detection	On compressed natural gas (CNG)-powered trucks, methane detectors provide immediate visual and audible alarm for potential leaks from fuel tanks or lines.
Maximum idle time limit	After five minutes, engines turn off to reduce fuel consumption and exhaust emissions.
Heated rear view mirrors	Provides fog and frost-free view of both sides of the truck. Mirrors are adjustable electronically.
Bus-boy mirrors	Angled convex mirrors allow the driver an unrestricted view of the area in front of the truck. Especially valuable when pedestrians are present.
Trapezoidal side lights	Floodlights located halfway down the side of the body come on automatically when the truck is in reverse. Bright flood lighting illuminates both sides of the truck and roadway.
Sears air ride driver's seat	Provides added comfort and excellent ergonomics for the driver. Includes eight-way adjustability with lumbar support to help reduce driver fatigue and improve performance.
Heavy duty disc brakes	Provide the best stopping distance for heavy trucks in the industry. Exceeds all applicable Federal Motor Vehicle Safety Administration requirements.
Electromagnetic or hydraulic driveline retarders	Retarders are silent and provide additional braking capacity. Eight-inch-wide rear brake lining also increases braking capacity and improves vehicle safety.

While safety is a core value for WM, sustainability is also at the forefront of everything we do. That is why efficiency is a top priority. Not only does it reduce the cost of service to the City, but efficient routes also benefit the environment through reduced fuel usage, reduced emissions and quieter collections.

eRouteLogistics®: Routing Software that Reflects Real-Time Developments

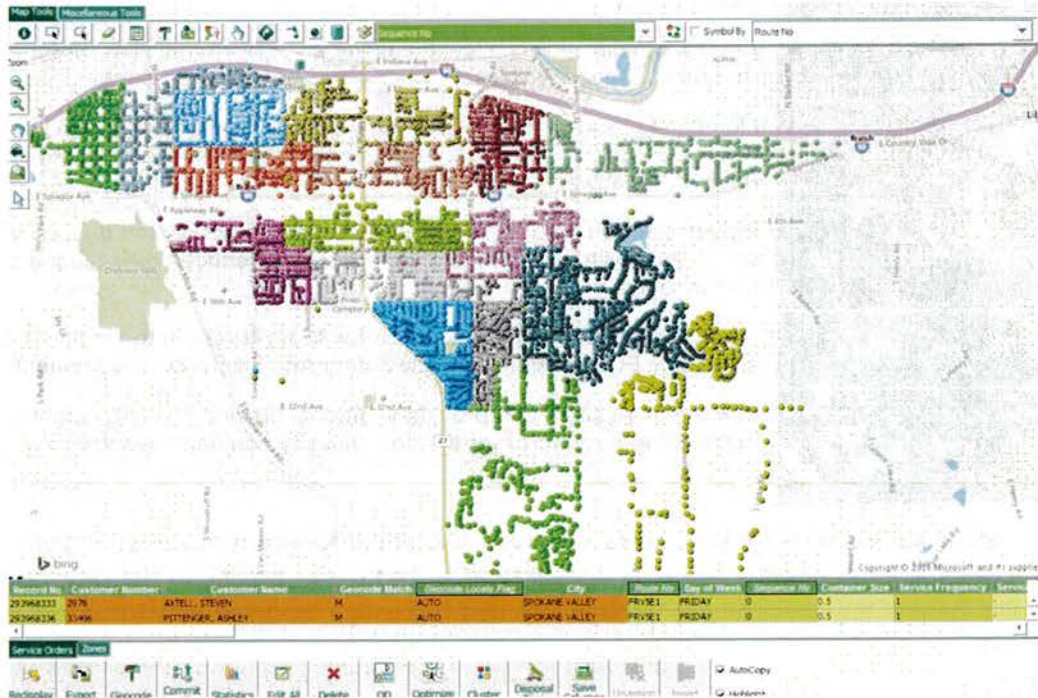
We utilize eRouteLogistics® to develop, manage, and modify routes for maximum efficiency. The software is used daily by our operations team to ensure that each route is well-maintained and adjusted to reflect new developments and changes in service levels, customer counts, and traffic patterns.

The eRouteLogistics program uses specialized software and a process analysis that bases routing and rerouting on:



eRouteLogistics displays customer locations in a user-friendly map through a variety of coloring and labeling options and allows users to visualize existing and future routes. Updated in near real-time, eRouteLogistics enables our route managers, drivers, dispatchers, and customer service representatives to resolve any questions or concerns our customers or municipal partners may have concerning routes.

This web-based application integrates with our billing and customer database, Mid-Atlantic Services (MAS). MAS provides daily updates to eRouteLogistics to capture new customers and service level changes. eRouteLogistics features mapping capabilities supported by Microsoft’s Bing Maps technology. Mapping is automatically updated via Bing Maps to reflect road changes and new community developments.



eRouteLogistics features mapping capabilities supported by Microsoft’s Bing Maps technology. Mapping is automatically updated via Bing Maps to reflect road changes and new community developments.

WM Smart Truck® Technology

WM Smart Truck® is our state-of-the-art smart technology that helps communities ensure the cleanliness of their streets and stormwater systems, reduce contamination, and identifies recycling opportunities. This smart technology enhances our customer service by:

- Educating customers on how to care for their trash and recycling
- Equipping drivers with the tools to capture real-time service opportunities via recorded images
- Providing CSRs with the technology and tools to resolve issues quickly and accurately through service verification

How WM Smart Truck® Works

WM Smart Truck® technology captures footage of customer containers as they are tipped into the truck during service. Technicians review the footage to ensure materials are placed in the correct container and collected successfully.



Our proprietary Smart Truck® technology captures video and photo of every collection.

WM Smart Truck® Customer Communications

WM has created customizable WM Smart Truck® customer educational communications to strategically collaborate with our customers and help build awareness of the importance of placing the right materials into the right cart.

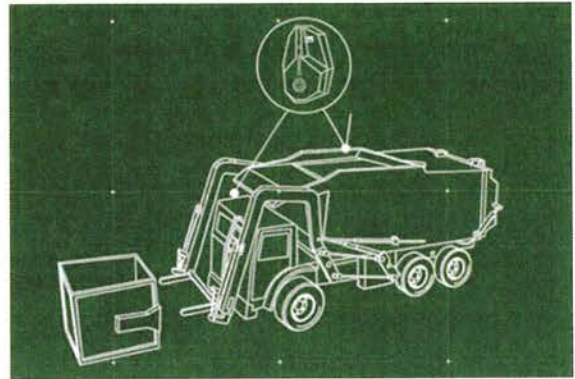


WM also uses Smart Truck® Technology for our commercial collections in the City of Wausau, WI. As with residential collections, Smart Truck® technology documents service data and customer setout behavior through sensors and onboard cameras to provide service verification and overage and contamination recognition. WM then reviews the data collected on route, including vehicle location and photo and video documentation of service. If an issue is identified, such as contamination or overage, the customer receives a notification based on customer communication preferences. Additionally, Smart Truck® assists with safety and beautification efforts through identification of unsafe and/or unsightly containers by physical address for proactive repair or replacement.

WM is at the forefront of developing and implementing sustainable technologies that are revolutionary in the environmental services industry, and Smart Truck® is the latest in those continual efforts.

The Benefits of Smart Truck®

- Smart Truck® **maximizes safety** by automating processes that keep our drivers in the cab so they can focus on the task at hand while constantly monitoring their surroundings.
- Smart Truck® **provides better service with more transparency** by documenting every container serviced every day for improved customer experience through proactive communication.
- Smart Truck® **improves waste-related decision-making**. Awareness is the first step to behavior change. Using pictures or video, Smart Truck® technology notifies the customer of trash overages, contamination, and container issues to help increase efficiencies and reduce costs.
- Smart Truck® **enhances community aesthetics**. Images and videos allow us to proactively identify service opportunities such as containers that need repair, graffiti that needs to be removed, and overflowing dumpsters that need to be addressed.



How Smart Truck® Technology Works



Smart Truck® technology is a well-thought-out enhancement to our existing, industry-leading onboard technology - developed with careful consideration of our customer's needs and tested and proven in the field with real life customer experiences.

How does Smart Truck® technology improve customer service? The technology frees the driver to have a singular responsibility: collection service excellence. Drivers no longer have to leave their trucks to photograph container overages or contamination. Smart Truck® technology also adds another layer of service quality for customers by confirming every service every day, automatically recording issues such as a damaged container, missed service, or blocked containers, allowing for a timely service response.

What happens when Smart Truck® technology detects a service issue? WM reviews the images from each route daily for overfilled containers and any potential contamination. Depending on the issue, a repair ticket is created, or a notification is sent to the customer. If a container is overfilled or contaminated, the customer is notified. If a container needs maintenance, repair, and/or replacement, the team will send a ticket to our operations team for action.

How are customers notified? Customers are notified of overages and contamination through their preferred channel of communication (email, text, or phone), which they can specify online at [wm.com/us/mypreferences](https://www.wm.com/us/mypreferences). Customers may receive additional proactive communications, such as a call or email from WM, with recommendations to right-size equipment that may result in reduced costs.

WM Smart Truck™ Program

More power in each pickup. Less materials in landfills. Cleaner, greener, safer neighborhoods. It starts with learning more about what you toss into your containers. The WM Smart Truck™ program gives you the notifications and insights you need to make it all possible.

How It Works

1 Your Materials

With the help of mounted cameras, WM Smart Truck™ technology captures footage of containers as they are collected during service.



2 Your Service

A dedicated team of technicians reviews the footage associated with your address to make sure your materials were thrown into the correct container and were collected successfully.



3 Your Notifications

If a container associated with your address is overloaded or non-acceptable material is found, we'll send you a notification. Log in to **My WM** to set your communication preferences.

You may be charged when you overfill a container or when you contaminate your recycling or organics.



Do More with My WM

Visit <https://www.wm.com/us/en/user/register> or scan the QR code to sign up for an account and get started or call %number%.



Customer Service, For Tomorrow®

WM believes in putting our customers first and staying ahead of our customers' ever-changing needs. That's why we are excited to share that we have built upon our traditional call center and continue to invest in advanced customer service technologies, like Interactive Voice Response, a Contact Back System, Digital Support Requests and Live Chat Support.

These technologies are shaping the future of customer service at WM and making our customers' experience even better:

- **Interactive Voice Response (IVR):** Our voice driven conversational IVR platform, seamlessly guides customers to self-service options without menu prompts and connects them with the right resources for a convenient and efficient experience.
- **Callback System:** Our contact back functionality ensures customers never have to wait on hold. With the callback or text option, customers will receive a call from a Customer Service Representative as soon as they are available, or customers receive a text allowing them to continue the conversation at their convenience.
- **Live Chat:** Our self-aware Live Chat Support allows customers to get quick answers to questions and solve issues faster than email exchanges or waiting on hold in the call queue. And with each customer conversation, the chatbot learns and evolves to provide an even faster solution.
- **Contact Back:** Our new digital offering allows customers to briefly describe their issues in writing, anytime, anywhere, through a digital intake form. The support request form is presented to customers with complex issues that require a specialized WM agent to resolve.

Customer Experience Channels

Our IVR, Contact Back System, Intuitive website and Live Chat Support customer experience channels are just a part of our commitment to delivering exceptional customer service. We are continually working to expand self-service tools that put the value of our customers' time front and center.

wm.com	Gives customers a seamless and intuitive way to discover the services and solutions available in the community.
Customer Support Resources	Allows customers to explore a collection of resources by topic to find quick solutions to top asked questions.
Social Media Platforms	Provides extra convenience and a new way to connect with WM.

My WM/My WM App

This platform empowers our customers with the tools and technologies for on-demand digital account management and self-service solutions.

Customer Service Center

Provides a comprehensive and dedicated one-on-one assistance to address and resolve complicated issues.

Localized WM Customer Website Offering

As a value-add offering, WM can offer the City a dynamic WM customer website, designed to provide Wausau residents with a seamless and easy-to-navigate experience, that is tailored specifically to Wausau. The website is a single access point for residents to find service information and 24/7 self-serve options.

Your local community's website is the digital gateway for residents to self-serve through WM.com, make service requests, pay their bill, set personalized service notification preferences,



Shown here are a sampling of quick access links to make payments, report missed pickups, get general assistance, and more, as well as general Service Guidelines and Instructions for your residents.

In collaboration, we can develop customized content for a Wausau website that provides:

- **Localization:** Your WM customer website is designed and custom-built to showcase your community, services, solutions, and special programs.
- **Promote self-serve service:** Your WM customer website is the first line of support, empowering customers to access information and find answers at their convenience.

- **Provide helpful resources and service information:** Your WM customer website is the information hub for all information regarding services - from collection schedules to special events to bulk item collection information (if applicable) to any service guidelines. Communications, newsletters that we team on can be uploaded to the website.
- **Lead the way to a more sustainable community:** If desired, your WM customer website links directly to WM's Recycle Right® recycling education program, making it even easier to recycle right and reduce contamination.

Customer Service Center Hours & Days of Operation

Customers can contact WM during normal business hours - 7 a.m. to 5 p.m. local time. The Customer Service Center is closed on nationally observed holidays. However, our easy-to-use self-service channels - WM.com, My WM, Virtual Assistant Chatbot and more - are available to support customers' needs 24 hours a day, seven days a week, 365 days a year.

Comprehensive Investments in Customer Service Technology

WM has made operational and capacity-building investments to service technology to better serve our customers by strategically connecting them to the right information at the right time. WM's onboard computer technology provides constant contact with drivers and vehicles allowing us to improve workflow efficiency, reduce emissions in the communities we serve, and making it easier to provide effective solutions for our customers by:

- Obtaining real-time information related to all truck locations, stops serviced, service status.
- One-touch cart service verification.
- Proactively generating service tickets for cart repair or replacements for customers.
- Centralized customer service for immediate and efficient issue resolution, including on-call requests, rerouting, and customer service's needs.

Voice of Our Customers Survey (VOC)

WM invites more than 100,000 unique customers to fill out our Voice of Our Customers survey every month to understand expectations, perceptions, and satisfaction points, and gain insight into areas for improvement.

The survey initially focuses on core questions related to the customer's overall relationship with WM, then expands into targeted questions regarding the customer's service experience with our company. This survey provides WM with unprecedented insights to develop proactive solutions to not only meet but exceed customer expectations every day.



WM's Commitment to Wausau

- Quick resolution of issues
- Ease of integration across communication channels
- Nationwide network of trained customer experience ambassadors
- Complete customer satisfaction





7 | Sustainability and Recycling

WM has played a vital role in keeping our communities and environment clean and safe by providing environmental solutions across North America for generations. In 2022, we refreshed our sustainability strategy, announcing planned financial investments and our commitment to sustainability initiatives. We recognize that the issues facing the world today require bolder action and that yesterday's solutions won't meet the demands of our current social and environmental challenges. With this strategy, WM is deepening its commitment to communities by expanding the breadth and depth of our sustainability offerings. Our sustainability strategy is centered on three core ambitions:

WM's Sustainability Ambitions

WM is reinventing what's possible to enable a more sustainable world.

Leveraging our infrastructure, scale, expertise and world-class operations, we're focusing our strategy on three bold ambitions.

Our Ambitions



Material is Repurposed

We're reimagining a circular economy

...by investing in and operating **innovative recycling and waste solutions** that help fuel the continuous reuse of materials.



Energy is Renewable

We're innovating for climate progress

...by **deploying advanced technologies that use waste to produce energy that both** power communities and reduce our carbon footprint.



Communities are Thriving

We're empowering people to live sustainably

...by supporting the **people and communities** where we live and work with **clean, safe environments** and diverse, **inclusive opportunities**.

2030 Goals & Commitments

\$2.215 billion planned investments to grow our recycling and renewable energy solutions.

Increase materials recovery to **25 million tons** per year.

42% reduction in our direct emissions — an industry-leading target.

6X more renewable natural gas generated at our landfills.

Positively impact **10 million** people in our communities, and donate the equivalent of 2% of our net income.

Increase diversity to achieve:

25% female representation overall.

30% minority representation in leadership roles.

3% annual reduction in our Total Recordable Incident Rate to continue to keep our people safe.



sustainability.wm.com



WM is reimagining a circular economy by investing in and operating innovative recycling and waste solutions that fuel the continuous reuse of materials. We're innovating for climate progress by deploying advanced technologies that use waste to produce energy that powers communities and reduces our footprint. We're empowering our team members and community to live sustainably while strengthening the resiliency of the diverse places where we live and work. We believe these ambitions will enable us to meet our sustainability and corporate objectives and open up a new horizon — one where more materials can be reused, our advanced renewable energy systems can be used to power both our trucks and cities and our people and communities are empowered to thrive through education and conservation initiatives.

2022 Progress

14,831,559 tons recovered

5 recycling facility infrastructure projects completed, including **1** new location and **4** automation upgrades

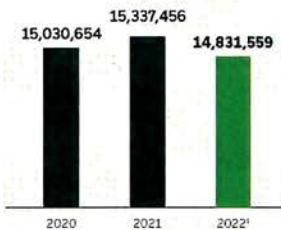
WM's Commitment to Recycling Circularity

Transforming our economy into a more circular one where waste is seen as a resource is a priority of WM's. At WM, we support the circular economy by recovering materials for reuse from our customers and communities through recycling collection and processing and sustainability consulting services.

As the largest recycler of post-consumer materials, we have the infrastructure and networks to drive circular economy solutions. That is why we have made circularity central to our company's growth strategy. In 2022, we completed five recycling facility automation projects and we just completed an upgrade at our WM Germantown Recycling Facility, where Wausau's collected recyclables are processed. Please see more about this local investment and how it enhances your recycling collection program on the following pages.

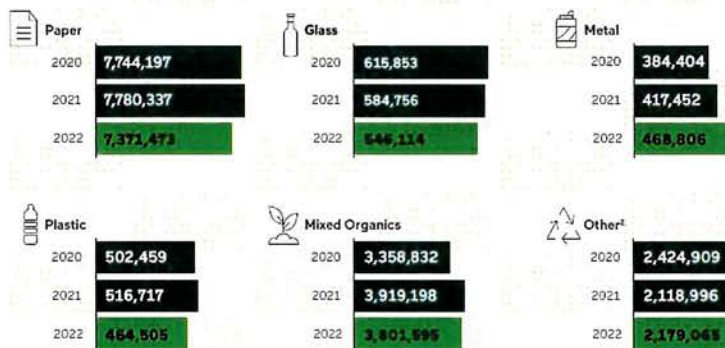
Below is our 2030 goal and the progress we have made thus far. It is important to note that in 2022, we faced a slight decrease in the total materials recovered. This was primarily attributed to the temporary closure of recycling facilities to implement automation capabilities. While this setback posed a challenge, it also presented an opportunity for us to enhance and streamline our processes for long-term efficiency and sustainability. We remain committed to achieving our 2030 goals and will continue to adapt and innovate as we work towards a more sustainable future.

TOTAL MATERIALS RECOVERED (TONS)



2030 Goal

Increase WM's management of materials by 60% to 25M tons, compared to a 2021 baseline, including an interim milestone of a 25% increase by 2025.



WM Germantown Recycling Facility Upgrades

Making Wisconsin More Sustainable, For Tomorrow[®]



Benefits Local Community

The **WM Germantown Recycling Facility** is an epicenter of sustainability cultivation in Wisconsin. WM is introducing innovative recycling technology and building sustainability solutions with a commitment to the environment – ensuring local communities thrive not just today, but in the future.

This investment of \$35M+ represents:

- ✓ The transformation and expansion of the state's largest recycling facility
- ✓ State-of-the-art processing equipment that will improve the recovery of recyclables
- ✓ An additional annual processing capacity of 80,000 tons, expanding to an estimated 240,000 per year
- ✓ Technology that allows for dynamic adjustments to respond to evolving market demands
- ✓ Recovery of cardboard, paper, plastics, and glass that will be utilized by end users to cultivate a circular economy in the state of Wisconsin
- ✓ Career advancement opportunities
- ✓ Part of WM's planned investments of over \$1B in recycling infrastructure

WM Wisconsin

Footprint & Impact

750,000+

Customers in Wisconsin

1,300+

Employees



● WM Wisconsin Recycling Facilities

Current Operations

Your solutions provider with recycling operations in:

- 1 Lacrosse
- 2 Menasha
- 3 Janesville
- 4 Madison
- 5 Milwaukee

Newly Automated

- 6 Germantown

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WM has enhanced its recycling capabilities in Wisconsin with a \$38 million investment in the newly renovated WM Germantown Recycling Facility with state-of-the-art technology. The new facility will help increase recycling access in Wisconsin. As the state's largest recycling facility, the WM Germantown facility is expected to process up to 240,000 tons of material annually, including cardboard, mixed paper, metals, tin, and plastic.

WM's planned recycling investments will enable an additional 2.8 million tons of materials to be processed annually by 2026, so that materials can see a second life and communities can have increased access to recycling capabilities. This includes new markets where recycling services are limited today and will allow more consumers to recycle.

With automation being added to WM's recycling facilities, technology makes it easier to capture more products in the same timeframe. For example, a facility without advanced technology could process 20-25 tons in an hour, the automated facilities can process 65-70 tons per hour. These materials were also previously sorted manually, removing the physical intensity and dependency of the work and enabling WM to move employees to more tech-focused roles. Instead of two optical sorters at recycling sites, there are now 17 optical sorters that have an 'eye' that shines a light that looks for certain material types.

These technological advancements are expected to allow the upgraded WM Germantown recycling facility to:

- Capture more types of plastics (including film plastic)
- Utilize intelligent sorting where conveyors and optical sorters communicate with each other and with technicians to improve material quality
- Include a final optical sort line which sends missed recyclable material back for a second chance to be recycled.

This upgrade project in Germantown is part of WM's previously announced enterprise-wide plans to invest over \$1 billion in new and upgraded recycling facilities across North America, which is expected to add 2.8 million incremental tons managed per year by 2026.



Please scan this QR code to enjoy a brief video showcasing the new technology in WM's Germantown Recycling Facility



State-of-the-art Sorting Technology at work in the WM Germantown Recycling Facility



Baled recyclables await shipment to new end uses.

Recycle Right®: Proactive Public Education for Wausau

In addition to collecting recycling and providing recycling processing services, we look forward to working collaboratively with the City to produce customized recycling educational material. WM has a complete suite of education materials for residential recycling education available in our Residential Recycling Education & Outreach Toolkit. This toolkit includes resources to set the City of Wausau up for continued recycling success. We believe it will assist Wausau:

- To help grow recycling volume over the contract lifetime
- To provide a value-added recycling education program to Wausau residents
- To make recycling education standard and cost-effective across the City.

When Wausau succeeds, WM succeeds. Increasing recycling rates will help the City meet its diversion goals and help WM reach its 2030 Sustainability Goals & Commitments.

In the kit you'll find a comprehensive step by step plan to maintaining your successful recycling program, as well as fully customizable education tools, available in English and Spanish (with the ability for WM to translate into other languages as needed) that will show your residents how to Recycle Right®.

Educational efforts and outreach materials can include:

- Community Meet and Greet + Recycling Facility Tour
- Social Media Posts
- Cart Tags
- Postcards



How Recycling Works.

When your recyclables arrive at a WM Material Recovery Facility (MRF), paper, metals, plastics and glass are separated from each other. Then each material is processed, compacted, and shipped around the country to be remade into 1000's of products we use every day.

Learn more at wm.com/recyclerright



Preserving natural resources and virgin materials through recycling is at the heart of what our customers, communities, and WM want to accomplish. It is a key component of our business, and it is what you, our customers, are requesting. But recycling simply must be both environmentally and economically sustainable. By cleaning up collection, reducing contamination and limiting what we place in our carts to material that has a reliable market and can be reprocessed into new products, we can reduce the risk of recycling programs. A global effort is underway to move the needle in a more sustainable direction, and we know that this process starts with addressing contamination.

WM has made a significant investment in our Recycle Right® education program. The comprehensive, complimentary offerings found on the Recycle Right® website provide tailored tools for everyone from residents to businesses to educators to property managers as well as our government customers. Recycle Right® is successful at getting customers to change their recycling habits because we: 1. Clearly define the problem (recycling confusion and contamination), 2. Give consumers a reason to do something, and 3. Simplify the message:

**RECYCLE
RIGHT** 



To view our Recycle Right® website and all of its recycling education tools, scan the above QR code or visit wm.com/recycleright.



Always Recycle

Plastic Bottles & Containers Food & Beverage Cans Glass Bottles & Containers Paper Flattened Cardboard & Paperboard

**RECYCLE
RIGHT**  To learn more, visit wm.com/recycleright
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WM

Recycle Right’s customer-specific tools and resources recognize that recycling presents different challenges in different environments. Multifamily property managers need tools that are formatted in a way that makes it easy for them to educate residents - a “what goes where” doorhanger or a new resident welcome letter, while a business may really benefit from posters designed specifically for break rooms or desk side recycling tips. Based on community-based social marketing precepts, the Recycle Right program includes educational videos, printed inserts, posters, bin decals and bookmarks, a robust social media campaign, elementary school resources that include a STEM-approved Curriculum for K-Five, and other interactive tools you can use to make recycling sustainable for future generations. Please see additional examples of customizable Recycle Right® tools available to Wausau on the following pages.

RECYCLE RIGHT

To learn more, visit wm.com/recycleright



Always Recycle



Plastic Bottles & Containers
Botellas y Envases De Plástico



Glass Bottles & Containers
Botellas y Frascos De Vidrio



Food & Beverage Cans
Latas De Alimentos y Bebidas



Paper
Papeles



Flattened Cardboard & Paperboard
Cartón y Cartulina Aplastados



Do Not Include In Your Mixed Recycling Container



No Food or Liquids
No Comida o Líquidos



No Clothing, Furniture or Carpet
No Ropa, Muebles y Alfombras



No Foam Cups & Containers
No Vasos y Recipientes de Poliestireno



No Yard Waste
No Residuos de Jardín



No Hazardous Waste or Batteries
No Residuos Peligrosos o Baterías

© 2023 WM Intellectual Property Holdings, LLC. The Recycle Right recycling education program was developed based upon national best practices. Please consult your local municipality for their acceptable materials and additional details of local programs, which may differ slightly.

Recycle Right Educational Material Examples:



Keep Batteries Out Of Recycling And Waste Carts

Here's why.

Batteries pose a safety hazard for our workers as they can cause fires in our trucks and recycling facilities. Never dispose of batteries in your waste or recycling carts.

Instead, safely recycle batteries in the following ways.

- Visit WM's Battery Tracker at www.wm.lamptracker.com/v2/product_battery.cfm
- Check local City or County websites or local retailers for battery recycling dropoff locations.

To learn more, visit wm.com/recycleright

Mantiene Los Baterias Fuera De Los Contenedores Reciclaje Y Basura

Este es el por qué.

Las baterías representan un peligro para la seguridad de nuestros trabajadores, ya que pueden provocar incendios en nuestros camiones e instalaciones de reciclaje.

Nunca deseche las baterías en los contenedores de basura o reciclaje. En su lugar, recicle las baterías de manera segura de las siguientes maneras.

- Visite el rastreador de baterías de WM en www.wm.lamptracker.com/v2/product_bateria.cfm
- Consulte los sitios web locales de la ciudad o del condado.

To learn more, visit wm.com/recycleright

We are constantly adding new tools and resources to our Recycle Right® education program and have designed the program to be an ongoing resource for our customers with fresh materials and content appearing regularly.

The Recycle Right® Widget

According to our customer service satisfaction surveys, 45% of our municipal resident customers look to their municipalities for recycling information, primarily on their municipal websites, and one of the biggest frustrations that residents have around recycling is a lack of information available to them. To help solve this problem, WM has designed a new tool - the Recycle Right® widget - to help keep your website up-to-date and provide current recycling information to your residents.

The widget is easy to use, hosted by the municipality, there is no cost involved, and it provides targeted recycling education.

- The widget is a small image that displays a message on your website and links to www.wm.com/recyclerright.
- Your webmaster does a one-time update, dropping the embedded code into the recycling page on your website and the widget is installed.
- It provides an easy way for consumers in your community to get the most up-to-date information about recycling.



Watch the videos.
Get the tools.



WM also offers widgets for schools and businesses as well, so that they can share the latest and greatest recycling information with their students, parents, faculty, and customers.



To learn more, visit www.wm.com/recyclerright



 **Always Recycle**



Plastic Bottles & Containers



Food & Beverage Cans



Paper



Flattened Cardboard & Paperboard



Glass Bottles & Containers

 **Do Not Include In Your Mixed Recycling Container**



NO Foam Cups & Containers



NO Food or Liquids



NO Green Waste



NO Clothing, Furniture & Carpet



NO Batteries
Check local drop-off programs for proper disposal



8 | Bid Bond and Surety Letter

Bid Bond

KNOW ALL MEN BY THESE PRESENTS that we,

Waste Management of Wisconsin, Inc.

as Principal, hereinafter called the principal

Endurance Assurance Corporation

a corporation duly organized under the laws of the state of Delaware,
as Surety, hereinafter called Surety, are held and firmly bound unto

City of Wausau

as

Obligee, hereinafter called the Obligee, in the sum of Ten Thousand and 00/100
Dollars (\$ 10,000.00) for the payment of which sum well and truly to be made, the
said Principal and the said Surety, bind ourselves, our heirs, executors, administrators, successors, and
assigns, jointly and severally, by these presents.

WHEREAS, the Principal is herewith submitting a bid or proposal for
Residential Refuse and Recycling Collection and Disposal Services

NOW, THEREFORE, if the Obligee shall accept the bid of the Principal and the Principal shall enter into
a Contract with the Obligee in accordance with the terms of such bid, and give such bond or bonds as may
be specified in the bidding or Contract Documents with good and sufficient surety for the faithful
performance of such Contract and for the prompt payment of labor and material furnished in the
prosecution thereof, or in the event of the failure of the Principal to enter such Contract and give such
bond or bonds, if the Principal shall pay to the Obligee the difference not to exceed the penalty hereof
between the amount specified in said bid and such larger amount for which the Obligee may in good faith
contract with another party to perform the Work covered by said bid, then this obligation shall be null
and void, otherwise to remain in full force and effect.

Signed, sealed and executed this 10th day of September, 2025.

Waste Management of Wisconsin, Inc.

Principal

By:

Caroline Courtenay
Caroline Courtenay, Attorney-in-Fact

Endurance Assurance Corporation

Surety

By:

Theresa Hintzman
Theresa Hintzman, Attorney-in-Fact

Witness:

Elizabeth Kille

Witness:

Elizabeth Kille

POWER OF ATTORNEY

KNOWN ALL MEN BY THESE PRESENTS that Waste Management, Inc. and each of its direct and indirect majority owned subsidiaries (the "WM Entities"), have constituted and appointed and do hereby appoint Caroline Courtenay, Theresa Hintzman, Elizabeth Kille, Lynnette Long and Susan Ritter of Acrisure, each its true and lawful Attorney-in-fact to execute under such designation in its name, to affix the corporate seal approved by the WM Entities for such purpose, and to deliver for and on its behalf as surety thereon or otherwise, bonds of any of the following classes, to wit:

1. Surety bonds to the United States of America or any agency thereof, and lease and miscellaneous surety bonds required or permitted under the laws, ordinances or regulations of any State, City, Town, Village, Board or any other body or organization, public or private.
2. Bonds on behalf of WM Entities in connection with bids, proposals or contracts.

The foregoing powers granted by the WM Entities shall be subject to and conditional upon the written direction of a duly appointed officer of the applicable WM Entity (or any designee of any such officer) to execute and deliver any such bonds.

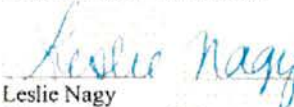
The signatures and attestations of such Attorneys-in-fact and the seal of the WM Entity may be affixed to any such bond, policy or to any certificate relating thereto by facsimile and any such bond, policy or certificate bearing such facsimile signatures or facsimile seal shall be valid and binding upon the applicable WM Entity when so affixed.

IN WITNESS WHEREOF, the WM Entities have caused these presents to be signed by the Vice President and Treasurer and its corporate seal to be hereto affixed. This power of attorney is in effect as of September 10, 2025.

Witness:


Diana Seng

On behalf of Waste Management, Inc. and
each of the other WM Entities


Leslie Nagy
Vice President and Treasurer



POWER OF ATTORNEY

24496

KNOW ALL BY THESE PRESENTS, that **Endurance Assurance Corporation**, a Delaware corporation ("EAC"), **Endurance American Insurance Company**, a Delaware corporation ("EAIC"), **Lexon Insurance Company**, a Texas corporation ("LIC"), and/or **Bond Safeguard Insurance Company**, a South Dakota corporation ("BSIC"), each a "Company" and collectively, "Sompo International," do hereby constitute and appoint: **Brook T. Smith, Raymond M. Hundley, Jason D. Cromwell, Barbara Duncan, Mark A. Guidry, Jill Kemp, Lynnette Long, Amy Smith, Deberah Neichter, Theresa Hintzman, Beth Frymore, Leigh McCarthy, Michael Dix, Susan Ritter, Ryan Britt, Kelsy Hoagland, Jacob Motto, Natasha Richardson, Michael Ocasio, Suzanna Knight, Elizabeth Kille, Melissa Ray** as true and lawful Attorney(s)-in-Fact to make, execute, seal, and deliver for, and on its behalf as surety or co-surety; bonds and undertakings given for any and all purposes, also to execute and deliver on its behalf as aforesaid renewals, extensions, agreements, waivers, consents or stipulations relating to such bonds or undertakings provided, however, that no single bond or undertaking so made, executed and delivered shall obligate the Company for any portion of the penal sum thereof in excess of the sum of **One Hundred Million Dollars (\$100,000,000.00)**.

Such bonds and undertakings for said purposes, when duly executed by said attorney(s) in fact, shall be binding upon the Company as fully and to the same extent as if signed by the President of the Company under its corporate seal attested by its Corporate Secretary.

This appointment is made under and by authority of certain resolutions adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC, a copy of which appears below under the heading entitled "Certificate".

This Power of Attorney is signed and sealed by facsimile under and by authority of the following resolution adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolution has not since been revoked, amended or repealed.

RESOLVED, that the signature of an individual named above and the seal of the Company may be affixed to any such power of attorney or any certificate relating thereto by facsimile, and any such power of attorney or certificate bearing such facsimile signature or seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

IN WITNESS WHEREOF, each Company has caused this instrument to be signed by the following officers, and its corporate seal to be affixed this 25th day of May, 2023.

<p>Endurance Assurance Corporation</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Endurance American Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Lexon Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Bond Safeguard Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 
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ACKNOWLEDGEMENT

On this 25th day of May, 2023, before me, personally came the above signatories known to me, who being duly sworn, did depose and say that he/she is an officer of each of the Companies, and that he executed said instrument on behalf of each Company by authority of his office under the by-laws of each Company.

By: *Amy Taylor*
Amy Taylor, Notary Public - My Commission Expires 3/9/27



CERTIFICATE

I, the undersigned Officer of each Company, DO HEREBY CERTIFY that

- That the original power of attorney of which the foregoing is a copy was duly executed on behalf of each Company and has not since been revoked, amended or modified; that the undersigned has compared the foregoing copy thereof with the original power of attorney, and that the same is a true and correct copy of the original power of attorney and of the whole thereof.
- The following are resolutions which were adopted by the board of directors of each Company by unanimous written consent effective 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolutions have not since been revoked, amended or modified.

RESOLVED, that each of the individuals named below is authorized to make, execute, seal and deliver for and on behalf of the Company any and all bonds, undertakings or obligations in surety or co-surety with others: **RICHARD M. APPEL, MATTHEW E. CURRAN, MARGARET HYLAND, SHARON L. SIMS, CHRISTOPHER L. SPARRO,**

and be it further

RESOLVED, that each of the individuals named above is authorized to appoint attorneys-in-fact for the purpose of making, executing, sealing and delivering bonds, undertakings or obligations in surety or co-surety for and on behalf of the Company.

- The undersigned further certifies that the above resolutions are true and correct copies of the resolutions as so recorded and of the whole thereof.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the corporate seal this 10th day of September, 2025.

By: *Daniel S. Lurie*
Daniel S. Lurie, Secretary

NOTICE: U. S. TREASURY DEPARTMENT'S OFFICE OF FOREIGN ASSETS CONTROL (OFAC)

No coverage is provided by this Notice nor can it be construed to replace any provisions of any surety bond or other surety coverage provided. This Notice provides information concerning possible impact on your surety coverage due to directives issued by OFAC. **Please read this Notice carefully.**

The Office of Foreign Assets Control (OFAC) administers and enforces sanctions policy, based on Presidential declarations of "national emergency". OFAC has identified and listed numerous foreign agents, front organizations, terrorists, terrorist organizations, and narcotics traffickers as "Specially Designated Nationals and Blocked Persons". This list can be located on the United States Treasury's website - <https://www.treasury.gov/resource-center/sanctions/SDN-List>

In accordance with OFAC regulations, if it is determined that you or any other person or entity claiming the benefits of any coverage has violated U.S. sanctions law or is a Specially Designated National and Blocked Person, as identified by OFAC, any coverage will be considered a blocked or frozen contract and all provisions of any coverage provided are immediately subject to OFAC. When a surety bond or other form of surety coverage is considered to be such a blocked or frozen contract, no payments nor premium refunds may be made without authorization from OFAC. Other limitations on the premiums and payments may also apply.

Any reproductions are void.

Surety Claims Submission: LexonClaimAdministration@sompo-intl.com

Telephone: 615-653-9500 Mailing Address: Sompo International, 12890 Lebanon Road, Mount Juliet, TN 37122-2870





Endurance Assurance Corporation
4 Manhattanville Road
Purchase, NY 10577

Date: September 10, 2025

To: City of Wausau
407 Grant St.
Wausau, WI 54403


Principal: Waste Management of Wisconsin, Inc.
Bid Date: September 10, 2025
Description: Residential Refuse and Recycling Collection and Disposal Services

Dear Sir/Madam:

We, Endurance Assurance Corporation, hereby agree that in the event an award is made to Waste Management of Wisconsin, Inc., on the project as captioned and a mutually acceptable contract is signed, we will execute the necessary Performance and/or Payment Bonds that may be required

Sincerely,

Endurance Assurance Corporation


Theresa Hintzman, Attorney-in-Fact



POWER OF ATTORNEY

24496

KNOW ALL BY THESE PRESENTS, that **Endurance Assurance Corporation**, a Delaware corporation ("EAC"), **Endurance American Insurance Company**, a Delaware corporation ("EAIC"), **Lexon Insurance Company**, a Texas corporation ("LIC"), and/or **Bond Safeguard Insurance Company**, a South Dakota corporation ("BSIC"), each a "Company" and collectively, "**Sompo International**" do hereby constitute and appoint: **Brook T. Smith, Raymond M. Hundley, Jason D. Cromwell, Barbara Duncan, Mark A. Guidry, Jill Kemp, Lynnette Long, Amy Smith, Deborah Neichter, Theresa Hintzman, Beth Frymire, Leigh McCarthy, Michael Dix, Susan Ritter, Ryan Britt, Kelsy Hoagland, Jacob Motto, Natasha Richardson, Michael Ocasio, Suzanna Knight, Elizabeth Kille, Melissa Ray** as true and lawful Attorney(s)-In-Fact to make execute, seal, and deliver for, and on its behalf as surety or co-surety, bonds and undertakings given for any and all purposes, also to execute and deliver on its behalf as aforesaid renewals, extensions, agreements, waivers, consents or stipulations relating to such bonds or undertakings provided, however, that no single bond or undertaking so made, executed and delivered shall obligate the Company for any portion of the penal sum thereof in excess of the sum of **One Hundred Million Dollars (\$100,000,000.00)**.

Such bonds and undertakings for said purposes, when duly executed by said attorney(s)-in-fact, shall be binding upon the Company as fully and to the same extent as if signed by the President of the Company under its corporate seal attested by its Corporate Secretary.

This appointment is made under and by authority of certain resolutions adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC, a copy of which appears below under the heading entitled "Certificate".

This Power of Attorney is signed and sealed by facsimile under and by authority of the following resolution adopted by the board of directors of each Company by unanimous written consent effective the 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolution has not since been revoked, amended or repealed.

RESOLVED, that the signature of an individual named above and the seal of the Company may be affixed to any such power of attorney or any certificate relating thereto by facsimile, and any such power of attorney or certificate bearing such facsimile signature or seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

IN WITNESS WHEREOF, each Company has caused this instrument to be signed by the following officers, and its corporate seal to be affixed this 25th day of May, 2023:

<p>Endurance Assurance Corporation</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Endurance American Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Lexon Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 	<p>Bond Safeguard Insurance Company</p> <p>By: <i>Richard Appel</i> Richard Appel, SVP & Senior Counsel</p> 
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ACKNOWLEDGEMENT

On this 25th day of May, 2023, before me, personally came the above signatories known to me, who being duly sworn, did depose and say that he/she is an officer of each of the Companies, and that he executed said instrument on behalf of each Company by authority of his office under the by-laws of each Company.

By: *Amy Taylor*
Amy Taylor, Notary Public - My Commission Expires 3/9/27



CERTIFICATE

I, the undersigned Officer of each Company, DO HEREBY CERTIFY that:

- That the original power of attorney of which the foregoing is a copy was duly executed on behalf of each Company and has not since been revoked, amended or modified; that the undersigned has compared the foregoing copy thereof with the original power of attorney, and that the same is a true and correct copy of the original power of attorney and of the whole thereof;

- The following are resolutions which were adopted by the board of directors of each Company by unanimous written consent effective 30th day of March, 2023 for BSIC and LIC and the 17th day of May, 2023 for EAC and EAIC and said resolutions have not since been revoked, amended or modified:

"RESOLVED, that each of the individuals named below is authorized to make, execute, seal and deliver for and on behalf of the Company any and all bonds, undertakings or obligations in surety or co-surety with others: **RICHARD M. APPEL, MATTHEW E. CURRAN, MARGARET HYLAND, SHARON L. SIMS, CHRISTOPHER L. SPARRO,**

and be it further

RESOLVED, that each of the individuals named above is authorized to appoint attorneys-in-fact for the purpose of making, executing, sealing and delivering bonds, undertakings or obligations in surety or co-surety for and on behalf of the Company."

- The undersigned further certifies that the above resolutions are true and correct copies of the resolutions as so recorded and of the whole thereof.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the corporate seal this 10th day of September, 2025

By: *Darne S. Lorie*
Darne S. Lorie, Secretary

NOTICE: U. S. TREASURY DEPARTMENT'S OFFICE OF FOREIGN ASSETS CONTROL (OFAC)

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In accordance with OFAC regulations, if it is determined that you or any other person or entity claiming the benefits of any coverage has violated U.S. sanctions law or is a Specialty Designated National and Blocked Person, as identified by OFAC, any coverage will be considered a blocked or frozen contract and all provisions of any coverage provided are immediately subject to OFAC. When a surety bond or other form of surety coverage is considered to be such a blocked or frozen contract, no payments nor premium refunds may be made without authorization from OFAC. Other limitations on the premiums and payments may also apply.

Any reproductions are void.

Surety Claims Submission: LexonClaimAdministration@sompo-intl.com

Telephone: 615-553-9500 Mailing Address: Sompo International; 12890 Lebanon Road, Mount Juliet, TN 37122-2870





9 | Proof of Insurance

WM secures gold-standard insurance coverage to protect our customers. Wausau can rest easy with WM as your service provider knowing that you are always protected by best-in-class insurance. A copy of our certificate of insurance is included below.

ACORD		CERTIFICATE OF LIABILITY INSURANCE			DATE (MM/DD/YYYY)		
				1/1/2026	6/4/2025		
<p>THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.</p> <p>IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).</p>							
PRODUCER Lockton Companies, LLC DBA as Lockton Insurance Brokers, LLC in CA CA license #0F15767 3657 Briarpark Dr., Ste. 700 Houston TX 77042 (866) 260-3538				CONTACT NAME: PHONE (A/C, No. Ext.): FAX (A/C, No.): E-MAIL ADDRESS:			
INSURED 1300299 WASTE MANAGEMENT HOLDINGS, INC. & ALL AFFILIATED RELATED & SUBSIDIARY COMPANIES INCLUDING: WASTE MANAGEMENT OF TEXAS, INC. 800 CAPITOL STREET, SUITE 3000 HOUSTON TX 77002				INSURER(S) AFFORDING COVERAGE INSURER A: Indemnity Insurance Co of North America 43575 INSURER B: ACE American Insurance Company 22667 INSURER C: ACE Fire Underwriters Insurance Company 20702 INSURER D: ACE Property and Casualty Insurance Company 20699 INSURER E: INSURER F:			
COVERAGES		CERTIFICATE NUMBER: 21918351		REVISION NUMBER: XXXXXXX			
<p>THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.</p>							
INTR	TYPE OF INSURANCE	ADJ. SUBR. (INSR.) (WVR.)	POLICY NUMBER	POLICY EFF. (MM/DD/YYYY)	POLICY EXP. (MM/DD/YYYY)	LIMITS	
B	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> XCUI INCLUDED <input checked="" type="checkbox"/> ISO FORM CG00010413 GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC <input type="checkbox"/> OTHER	Y	Y	HDO G48900793	1/1/2025	1/1/2026	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (EA OCCURRENCE) \$ 5,000,000 MED EXP (Any one person) \$ XXXXXXXX PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ 6,000,000 PRODUCTS - COMP/OP AGG \$ 6,000,000 \$
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> MCS-90 <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS ONLY	Y	Y	DMT H1082235A	1/1/2025	1/1/2026	COMBINED SINGLE LIMIT (EA ACCIDENT) \$ 1,000,000 BODILY INJURY (Per person) \$ XXXXXXXX BODILY INJURY (Per accident) \$ XXXXXXXX PROPERTY DAMAGE (Per accident) \$ XXXXXXXX \$ XXXXXXXX
D	<input checked="" type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> EXCESS LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE DED. RETENTION \$	Y	Y	XEU 27929242 010	1/1/2025	1/1/2026	EACH OCCURRENCE \$ 15,000,000 AGGREGATE \$ 15,000,000 \$ XXXXXXXX
A	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETARY PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	WLR C72630668 (AOS) 1/1/2025 WLR C72630620 (AZ, CA & MA) 1/1/2025 SCF C7262970A (WI) 1/1/2025	1/1/2025	1/1/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 3,000,000 E.L. DISEASE - EA EMPLOYEE \$ 3,000,000 E.L. DISEASE - POLICY LIMIT \$ 3,000,000
B	<input checked="" type="checkbox"/> EXCESS AUTO LIABILITY	Y	Y	XSA H10822269	1/1/2025	1/1/2026	COMBINED SINGLE LIMIT \$9,000,000 (EACH ACCIDENT)
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) BLANKET WAIVER OF SUBROGATION IS GRANTED IN FAVOR OF CERTIFICATE HOLDER ON ALL POLICIES WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT WHERE PERMISSIBLE BY LAW. CERTIFICATE HOLDER IS NAMED AS AN ADDITIONAL INSURED ON ALL POLICIES (EXCEPT FOR WORKERS' COMP/EMPLOYER'S LIABILITY) WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT.							
CERTIFICATE HOLDER				CANCELLATION			
21918351 FOR INFORMATIONAL OR BID PURPOSES ONLY				SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE			

ACORD 25 (2016/03)

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10 | Required Forms

AUTOMATED REFUSE AND RECYCLING - CONTRACTOR PURCHASES CARTS (disposal costs included)

SEVEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	\$ 9.52
	Recycling (bi-weekly collection)	95 Gal Cart	\$ 4.55
	Total		\$ 14.07 -

Detail annual future cost increases:

Pricing is based on a total of approximately 14,826 households. Number of households to be confirmed annually. The rates will be guaranteed for the first year of the contract. Rates for all billed services will be increased annually, beginning on April 1st of each year. WM is proposing that annual increases for subsequent years be tied directly to the Consumer Price Index for all Urban Consumers: Water, Sewer and Trash Collection as it best aligns with our business and the services we are offering. Information for this index can be viewed at <https://data.bls.gov/series-report> (Series ID: CUUR0000SEHG).

Disposal Included in Quote (check to confirm)

Cart cost Included in Quote (check to confirm)

TEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	\$ 9.52
	Recycling (bi-weekly collection)	95 Gal Cart	\$ 4.55
	Total		\$ 14.07 -

Detail annual future cost increases:

Pricing is based on a total of approximately 14,826 households. Number of households to be confirmed annually. The rates will be guaranteed for the first year of the contract. Rates for all billed services will be increased annually, beginning on April 1st of each year. WM is proposing that annual increases for subsequent years be tied directly to the Consumer Price Index for all Urban Consumers: Water, Sewer and Trash Collection as it best aligns with our business and the services we are offering. Information for this index can be viewed at <https://data.bls.gov/series-report> (Series ID: CUUR0000SEHG).

Disposal Included in Quote (check to confirm)

Cart cost Included in Quote (check to confirm)

DISABLED ROLL OUT SERVICES

Year	Monthly Rate
2026	\$ 20.00

Detail annual future cost increases:

Pricing is based on a total of approximately 14,826 households. Number of households to be confirmed annually. The rates will be guaranteed for the first year of the contract. Rates for all billed services will be increased annually, beginning on April 1st of each year. WM is proposing that annual increases for subsequent years be tied directly to the Consumer Price Index for all Urban Consumers: Water, Sewer and Trash Collection as it best aligns with our business and the services we are offering. Information for this index can be viewed at <https://data.bls.gov/series-report> (Series ID: CUUR0000SEHG).

CHRISTMAS TREE COLLECTION PLAN - (costs included above)

Throughout the month of January, WM collects Christmas trees set curbside. Our guidelines also stipulate that the trees need to be cut down to no longer than 4 feet in length. Trees need to be curbside by 6:00am. There will be no additional cost for this service.

CITY OF WAUSAU



LANDFILL AND MATERIAL RECOVERY FACILITY LOCATION

LANDFILL DISPOSAL SITE Marathon County Landfill

CONTRACTOR COST PER TON AT THIS LANDFILL SITE \$39.16

MATERIAL RECOVERY FACILITY SITE WM Material Recovery Facility - Germantown, WI

Please note sites expected to use during the course of the contract

WM - Wausau Hauling/Transfer Station - 5509 Fuller St. Weston, WI 54476

WM - Material Recovery Facility - W132N10487 Grant Dr. Germantown, WI 53022

Marathon County Landfill - 172900 WI-29 Ringle, WI 54471

****WM would like to extend an invitation to City of Wausau Council Members, Committee Members and City Staff to join us for a tour of our newly renovated MRF in Germantown, WI.****

CITY OF WAUSAU



CART SPECIFICATIONS:

Detail cart manufacturer and specifications here or attach separate documents.

Upon award of a contract, WM will work with the City to ensure all residents receive new 64gal trash carts (green body and green lids), and 96gal recycling carts (green body and yellow lids). Carts will be manufactured by Cascade Cart Solutions and come with a 10-year warranty. WM will handle the deployment of all carts and will supply City approved notifications to all residents regarding the change. WM will require a list of all current service addresses for cart deployment. WM would prefer to deploy new carts in early March of 2026. Please refer to the included pages for cart specifications and warranty information.

CITY OF WAUSAU



CITY FACILITIES

Provide the *monthly fee schedule* for the collection and disposal of refuse and recycling for city facilities. Rates listed will reflect 2026 rates.

Container Size	REFUSE			RECYCLING		
	Pick-Up Frequency Per Week			Pick-Up Frequency Per Week		
	1	2	3	1	2	3
95 Gallon						
.5 Yard						
1 Yard						
2 Yard		N/A*			N/A*	
3 Yard						
4 Yard						
6 Yard						

* WM will provide refuse and/or recycling services to all municipal buildings and properties as specified under City Facilities within the RFP at no additional charge to the city.

Detail annual future cost increases if any:

N/A

DOWNTOWN PUBLIC REFUSE AND RECYCLING CONTAINERS

Westside business district has about 7 containers located on/near 2nd Avenue. Weekly pick up is desired. Eastside downtown district has about 40 containers. The quantities may be adjusted after the new streets open. Pick up is twice a week during the summer/fall event season including Thursday pick up after Concerts on the Square.

Additional pick up may be necessary. Monthly pick up is acceptable during winter months.

Many are located on one way streets. Current practice is for hauler to collect early morning. Cones/barricade is set by hauler to prevent vehicle traffic during collection. Collection occurs with automated truck.

Monthly charge per container

Included in cost of services

Detail annual future cost increases if any:

N/A

CITY OF WAUSAU



RATE 40 CUBIC YARD ROLL-OFF CONTAINERS

Contractor to provide an inclusive cost of one 40 cubic yard container rental. City to pay garbage costs directly to Marathon County Landfill.

40 cubic yard container rental and transportation to Marathon County Landfill

2026

\$ Haul charges included in cost of services. City pays disposal directly to Marathon County Landfill.

Detail annual future cost increases if any: N/A

The length of these services will ultimately coincide with the contract term.
This service may or may not be utilized.

CITY OF WAUSAU



SEASONAL YARD WASTE WEEKLY CURBSIDE COLLECTION SUBSCRIPTION SERVICE

Seasonal yard waste collection shall be provided on a subscription service only. Collection and disposal shall be provided by the contractor with automated carts only. Cart size shall be 95 gallon class only. Residents requesting service shall be billed directly by the contractor.

The rates quoted will be for 2026 and shall include cart delivery and pickup, rental, collection and recycling of the yard waste.

Length of Season	April 1st - November 1st
2026	\$ 192.50 per season

The length of these services will ultimately coincide with the contract term. This service may or may not be utilized.

CITY OF WAUSAU



BULK ITEMS AND ELECTRONICS SUBSCRIPTION SERVICE PROPOSAL

Large items shall be collected and disposed of by direct service request from residents. The contractor shall schedule the pickup at their discretion. The contractor shall direct bill and receive payment directly from the resident. The fee schedule can be adjusted annually upon approval by the Board of Public Works. Attach or enter the initial collection and disposal fees in the table below or provide a similar attachment.

This list is not intended to be inclusive.

Sofa	\$ 45.00/60.00 (sleeper sofa)
Love Seat	\$ 45.00
Upholstered Chair	\$ 40.00
Rocker Recliner	\$ 45.00
Mattress	\$ 40.00
Box Springs	\$ 40.00
Dining Table and Chairs	\$ 45.00
Refrigerator	\$ 80.00
Stove	\$ 40.00
Dishwasher	\$ 40.00
Washer	\$ 40.00
Dryer	\$ 40.00
Microwave	\$ 40.00
Lumber	\$ 75.00
Tire *Light truck/Automotive only*	\$ 20.00
Snowblower	\$ 40.00
Lawnmower - Push	\$ 40.00
Lawnmower - Riding	\$ 80.00
Outdoor Play Equipment - Disasser	\$ 40.00
Computer	\$ 60.00
TV - Large Screen	\$ 80.00
TV	\$ 60.00

CITY OF WAUSAU



EXTRA CART SERVICES

Extra Cart service arranged directly between the customer and contractor.

Year	Monthly Unit Rate	Annual Rate
2026	Refuse (weekly collection)	\$ 90.00
	Recycling (bi-weekly collection)	\$ 42.00
	Total	\$ -

CITY OF WAUSAU



OTHER ANNUAL INCREASES DEFINED

FEE OR SURCHARGE	APPLY TO REFUSE COLLECTION <i>(Check Box)</i>	APPLY TO RECYCLING COLLECTION <i>(Check Box)</i>	COST AND NOTES <i>(Describe proposal and costs; use more space if needed)</i>
Other.....(Describe) \$ 4.00 Fuel Table	X	X	Refer to page 12. of the proposal- Fuel Price Adjustment for details.
Other.....(Describe) Disposal pass through	X		Disposal increases assessed by Marathon County Solid Waste Department will be passed onto the City in the form of a per household monthly increase.
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			

CITY OF WAUSAU



OTHER SERVICES OR PROPOSALS

Budgets are tight! If the proposer has other service ideas or proposals that will save our taxpayers money and provide a more efficient and effective service please outline below!

DESCRIBE SERVICE OR ALTERNATE PROPOSAL	COST AND SAVINGS
Other.....(Describe)	
Other.....(Describe) 7 or 10yr. Term Refuse (weekly collection) 96-gallon carts Recycling (bi-weekly collection) 96-gallon carts	\$ 10.02 per home, per month \$ 4.55 per home, per month
Other.....(Describe) Total 2026 Rate	\$ 14.57 per home, per month
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	

REFERENCES:

- 1 Community Name Please refer to Section 3. - References on pages 8 and 9 of the proposal.
Contact Name _____
Email _____
Phone Number _____

- 2 Community Name Please refer to Section 3. - References on pages 8 and 9 of the proposal.
Email _____
Contact Name _____
Phone Number _____

- 3 Community Name Please refer to Section 3. - References on pages 8 and 9 of the proposal.
Email _____
Contact Name _____
Phone Number _____

CUSTOMER SERVICE:

Phone number 1-888-960-0008 (Germantown, WI)
Email wmeservice@wm.com
Hours of Operation 7:00 am to 5:00 pm Monday through Friday

PRIMARY CONTACT:

Contact Name Chad Koehler (for City Officials and Staff)
Phone Number 262-307-9388
Email ckoehler@wm.com

NAME OF AUTHORIZED CONTRACT SIGNER

Steve Kanow - Area Vice President, Upper Midwest

PLAN FOR HOLIDAY SCHEDULE:

WM collects refuse and recycling the next day following a holiday, including Saturday collections, when needed. A yearly calendar can be provided to the City. Observed Holidays include New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.

ITEMIZED MONTHLY STATEMENT WILL BE PROVIDED FOR BILLING:

Confirmed

CITY OF WAUSAU




Contractor: Waste Management of WI, Inc. - Wausau Hauling

The City of Wausau reserves the right to reject any or all proposals and select the proposal believed to be in the best interest of the City in the City's sole discretion. In addition, the city reserves the right to reject any part of any proposal for any reason and/or to add to and or delete provisions of any proposal in the best interest of the City of Wausau. The City reserves the right to waive or not to waive informalities or irregularities in proposals or proposal procedures, and to accept or further negotiate costs, terms, or conditions of any proposal determined to be in the best interest of the city.

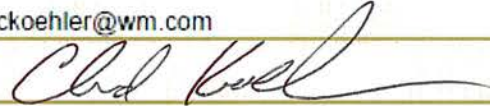
The contract will be awarded to a single contractor based on consideration of bid prices, contractor qualifications, experience and capacity to provide services.

All proposals are valid for 100 days from bid opening
The signed contract must be returned within 30 days of award

RESPONSES TO QUESTIONS 1 AND UPDATED FACILITIES LIST ARE HEREBY
ACKNOWLEDGED: CK - 

The following listed documents are considered component parts of this proposal
This cost proposal form including attachments

Dont forget BID BOND

PRINT COMPANY NAME	<u>Waste Management of WI, Inc. - Wausau Hauling</u>
PRINT ADDRESS	<u>5509 Fuller St. Schofield, WI 54476</u>
PHONE	<u>262-307-9368</u>
EMAIL	<u>ckoehler@wm.com</u>
SIGNATURE	<u></u>
DATE	<u>September 9th, 2025</u>
PRINT NAME AND TITLE	<u>Chad Koehler - Senior Account Executive, Public Sector</u>



11 | Conclusion

WM is the local provider Wausau can count on:



We know Wausau. We have over 20 years' experience serving as your reliable provider in the City of Wausau, WI. As the City's current provider, our local team of drivers and support staff know your community, their routes, and their customers. We are a local team already in place, eliminating the need for a risky full-scale transition that could negatively impact your residents.



We make a transition easy. We already have the resources and expertise in place to meet your target commencement date of January 1, 2026. Transitioning service providers would require rebuilding an already successful program from the ground up. With all the necessary assets in place, your WM team can concentrate on delivering dependable collections and enhancing your residents' experience from the moment the contract is awarded.



We offer cleaner and quieter collections. WM is proud to service Wausau with a newer fleet of diesel vehicles. Our residential fleet of trucks was updated in June of 2024. Older vehicles were replaced with new, state-of-the-art, EconicSD trucks. These new single commodity trucks allow for less downtime and more predictable collection for the City of Wausau.



We are safe. WM takes every sensible step to return our employees home safely every night while keeping Wausau residents safe. Safety is a core value for our company and we maintain ongoing efforts to keep City safety a top priority as well by keeping an eye out for suspicious activity and reporting that to law enforcement agencies.



We use the latest technology to keep you satisfied, safe and your recycling sustainable. We are the only company that can offer WM Smart Truck®, eRouteLogistics®, and DriveCam®, our proprietary solutions for service verification, tracking recycling contamination, optimizing routing, and enhancing community safety.



We can be counted on. We are a company that is here to stay both locally and nationally. We are invested in your community, in our people, in our technology, in our upgraded Germantown recycling facility, and in our future. Our financial strength provides peace of mind that we can meet our obligations and continue to evolve with the waste industry and grow with the City of Wausau, WI.





We are reputable. We have the right culture, the right technology, and the right assets in place, to continue to reliably and consistently serve the City of Wausau, WI. WM delivers service with honesty and integrity in everything we do. We lead by doing things the right way, every day. Recognitions we have received for ethical leadership include the Ethisphere Institute's "World's Most Ethical Companies" award, where WM is a 15-time honoree.



We are a great place to work. WM offers competitive pay, outstanding benefits, including paid education for dependents, and has won multiple awards for fostering a culture of belonging. WM has been recognized for veteran outreach, for being female-friendly, and for being an overall welcoming workplace where mutual trust and respect is the cornerstone of our People First culture.



We are a part of the fabric of Wausau. Community support is a key component to our municipal relationships. We will build on our existing presence in the City devoting time, talent, and resources to the City of Wausau, WI and its community stakeholders as an active, engaged community partner for the long haul.

WM appreciates the opportunity to continue as your provider. Together we can continue to build a more sustainable tomorrow for Wausau. Thank you for your consideration of our proposal.



**TESTED.
PROVEN.
TRUSTED.**





Request for Proposals (RFP) Residential Refuse and Recycling Collection and Disposal Services

The City of Wausau, Marathon County, Wisconsin, is seeking proposals for comprehensive, high-quality weekly refuse and biweekly single-stream recycling collection and disposal services for residential properties and city facilities within the City, effective **April 1, 2026**.

The city intends to enter into agreements with a single, qualified firm for the comprehensive management of the city’s refuse and recycling collection and disposal services.

I. INTRODUCTION AND BACKGROUND INFORMATION

The city has contracted solid waste management services since the mid-1970s. The ten-year contract with Harter’s Fox Valley Disposal is set to expire on March 31, 2026. The contract documents are attached as an Exhibit. This includes collection from all single-family and 2–4-unit residential properties, as well as waste and recycling services at various City-owned facilities listed on page 9 of the RFP. Currently, yard material collection is offered through a weekly subscription service, paid directly by the resident to the contractor. The city operates a curbside fall leaf pickup service and a yard waste drop-off site.

Garbage collection is conducted weekly, and recyclables are collected every other week. The contractor is responsible for disposing of non-recyclable materials in a licensed landfill approved by the city and for processing and marketing all recyclable materials in accordance with Wisconsin Statutes and Administrative Rules. The current number of living units is 14,826.

All refuse is transported to the Marathon County landfill in the Town of Ringle, approximately 15 miles from Wausau.

Harter’s Fox Valley Disposal owns the 95-gallon recycling carts and 65-gallon garbage carts used for curbside collection.

The contractor may use any WI DNR-licensed and self-certified material recovery facility.

2024 tonnage statistics, provided by Harter’s Fox Valley Disposal, are listed below. The city does not guarantee quantities.

	Tons
Plastic	177.3
Metal	220.1
Paper	1,956.3
Glass	703.0
Total	3,056.7
Refuse	11,475.8

The city is committed to providing outstanding and cost-effective refuse and recycling services to its residents while striving to be an environmentally friendly community.

II. INSTRUCTIONS TO PROPOSERS

1. Deadline:

The proposal and Bid Bond must be submitted by 10:00am September 10, 2025. Two copies of the proposal should be submitted in a sealed envelope clearly labeled "*Sealed Proposals for Refuse and Recycling Services*" with the contractor's name and address on the outside of the sealed envelope. Sealed proposals should be delivered or sent to the City Clerk, City of Wausau, 407 Grant Street, Wausau, WI 54403. All proposals shall be valid for a minimum of 100 days from the date of bid opening. The signed contract must be returned within 30 days of the notice of award of the contract.

2. Expected Time Schedule for Consideration:

	DATE
Public Release of the RFP	August 14, 2025
Last Day to ask questions	September 2, 2025 4:30pm
Proposal and Bid Bond Submission	September 10, 2025 10:00am
Proposals Opened by Board of Public Works	September 10, 2025
Public Health and Safety Committee Consideration	September 15, 2025
Council Adoption	September 23, 2025

3. Questions regarding RFP and Contact Person:

Proposers are encouraged to submit questions via email by September 2, 2025, no later than 4:30 p.m. All questions received will be answered and posted as an addendum to the RFP no later than September 5, 2025. All questions should be directed to:

Maryanne Groat,
Finance Director
City of Wausau
407 Grant Street
Wausau WI 54403
715-261-6645
maryanne.groat@wausauwi.gov

4. Exclusive Contract:

The city intends to enter into an agreement with a single, qualified firm for the management of the city's refuse and recycling collection and disposal services for residential units and government facilities, as noted in the proposal.

5. Right to Reject:

The city reserves the right to reject any or all proposals and select the proposal believed to be in the best interest of the city in the city's sole determination. In addition, the city reserves the right to reject any part of any proposal for any reason, and/or to add to and/or delete provisions of any proposal in the best interest of the City of Wausau.

The city reserves the right to waive or not to waive informalities or irregularities in proposals or proposal procedures, and to accept or further negotiate costs, terms, or conditions of any proposal determined to be in the best interest of the city. Proposals failing to provide prices or a clear explanation of services requested may be considered unresponsive in the city's sole

judgment. In addition, the city reserves the right to award the contract to another qualified contractor if the successful contractor does not execute a contract within thirty days after the award of the proposal or fails to comply with any other requirements of this RFP, including but not limited to the provision of the Certificate of Insurance and Performance and Bid Bonds.

6. Proposal Clarification:

The City reserves the right to request clarification of any information submitted and to request additional information as needed. At the city’s discretion, contractors may be required to substantiate the information provided in their proposal.

7. Non-Acceptance of Proposals:

No proposal shall be accepted from, nor a contract awarded to any person, firm, or corporation that is in arrears or is in default to the city for any debt or contract, or has failed to fulfil any previous agreement with the city faithfully.

8. Indemnification:

Contractor shall defend indemnify and hold harmless the city, its employees, agents, representatives, and elected or appointed officials, from and against any and all liabilities, losses, judgments, actions, suits, obligations, debts, demands, damages, penalties, claims, costs, charges and expenses, including reasonable attorneys’ fees, of any kind or of any nature whatsoever which may be imposed, incurred, sustained or asserted against the city, its employees, agents, representatives, and elected or appointed officials as a result of any act or omission on the part of the Contractor or others whose services are engaged in by the Contractor or anyone directly or indirectly employed by or controlled by the Contractor arising directly or indirectly in the course of the performance of the work provided for in the contract.

9. Qualifications:

The Proposer must hold a valid license with the State of Wisconsin to transport municipal solid waste and recyclables, as per s. NR 502.06(1)(b) Wis. Adm. Code.

10. Insurance:

Contractor shall, at its sole expense, always maintain in effect during the term of this contract, insurance coverage with limits not less than those set forth below issued by a company or companies authorized to do business in the State of Wisconsin and satisfactory to the City. Such coverage shall be primary. Before execution of the contract, the Contractor shall furnish to the City a Certificate of Insurance and upon request, certified copies of the required insurance policies. The Certificate shall name the City, its employees, agents, representatives, and elected or appointed officials as additional insureds. The policy of insurance shall state that coverage shall not be cancelled by the insurer in less than thirty (30) days after the insured and the City have received written notice of such cancellation.

- Workers’ Compensation Insurance in the amount of the statutory limits under Wisconsin law, and Employer’s Liability Insurance of \$500,000.
- General Liability Insurance, including Products or Completed Operations, Bodily Injury, and Property Damage Liability insurance of \$5,000,000.
- Auto Liability for bodily injury and property damage insurance of \$2,000,000.
- Environmental Impairment Liability or Pollution Liability insurance with coverage of at least \$1,000,000 per occurrence and \$1,000,000 annual aggregate.

11. Bid Bond:

All proposals shall be accompanied by a bid bond, certified check, or cashier's check payable to the City of Wausau for an amount not less than \$10,000.

12. Performance Bond:

The contractor shall provide the City, to ensure the performance of the contract during its term, with a performance bond issued by a surety company licensed to do business in the State of Wisconsin or a letter of credit for not less than \$500,000. Proof of ability to furnish the performance bond or letter of credit shall be furnished to the City prior to execution of this contract. Any performance bond shall be rated "B" or better in the latest edition of "Best's Guide" and otherwise satisfactory to the City.

13. Proposal Requirements:

A complete proposal should include the following:

- Hauler's name address and names of primary contacts including phone numbers and email addresses.
- Name of the individual who is responsible for signing the contract with the city.
- Name and phone number of the local customer service staff and the hours of operation.
- Description of vehicles that will be used in curbside garbage and recycling collection including fuel used.
- References of at least three communities using curbside refuse and single-stream recycling collection. References should include names and phone numbers of contacts.
- Curbside cart manufacturer. Description of how cart distribution and delivery will be handled.
- Plan for holiday schedule.
- Plan for Christmas tree collection.
- Confirmation that, unless noted disposal of recycling and refuse materials is included within contractor pricing.
- Contract pricing for a 7-year and 10-year contract with proposed inflationary increases itemized as follows:
 - Monthly per household unit for weekly refuse services (65-gallon cart)
 - Monthly per household unit for bi-weekly recycling services (95-gallon cart)
 - Other service costs including:
 - Municipal facilities charge by dumpster or cart size per pickup.
 - The monthly charge for cart pickup for disabled residents (paid by the city).
 - Pricing for summer weekly yard-waste services (paid directly by residents).
 - Monthly bulk items and electronics pick up (paid directly by residents).
 - Downtown garbage and recycling pickup (paid by the city).
 - Christmas Tree collection and disposal (should be included in monthly household charges above).
- Confirmation that an itemized monthly statement will be provided to allocate costs to government facilities and segregate refuse and recycling costs.
- Any other services proposed by the contractor that will improve services and cost effectiveness of the program.

III. PROGRAM DESIGN AND SCOPE OF SERVICES

A. Contract Term:

The City of Wausau is requesting proposals for a 7- and 10-year contract beginning April 1, 2026. Contractor owns and maintains the 65-gallon refuse containers and the 95-gallon recycling containers.

B. Collection Guidelines:

The contractor for refuse and recycling collection will be held to the following contractual guidelines of service, including but not limited to:

- Delivery of refuse to a landfill licensed and approved by the State of Wisconsin.
- Delivery of recyclables in compliance with the Wisconsin Department of Natural Resources
- Begin actual collection of materials after 5:45 am and complete by 6:00 pm.
- Service shall typically be performed Monday through Friday and only on Saturday in the event of responding to complaints, extraordinary weather events, or holiday adjustments.
- The city must approve route planning and adjustments.
- Respond to and retrieve missed pickups within 36 hours of complaint.
- Refuse collection occurs weekly.
- Recycling collection occurs biweekly.
- During January, Christmas trees, cut into four-foot lengths and placed at the curbside, outside of the refuse container, will be collected by the contractor for no additional charge.

C. Automated Refuse and Recycling Quote Guidelines:

Unit Counts

The city will be invoiced and billed for services based on the January 2026 cart counts. Unit count shall change based on additions and deletions. The number of dwelling units shall be adjusted annually thereafter based on annexations, new residential requests for services, and demolition data maintained. Additionally, adjustments to the number of dwelling units will be made for the first whole month following any annexation or detachment of 10 or more dwelling units. The contractor and city will make a good-faith effort to reconcile the dwelling unit changes to the cart additions and deletions.

Residential Refuse Collection and Disposal

- Refuse shall be defined as eligible discarded material that is non-recyclable, non-organic yard material, and that is not prohibited by law from disposal in Wisconsin landfills.
- The contractor will collect only refuse placed inside program carts at residential curbsides based upon the weekly collection schedule.
- Refuse proposals represent the cost associated with the collection, delivery, and disposal of refuse to the landfill.

Residential Recycling Collection and Disposal

- Recyclables shall be defined by the Wisconsin Department of Natural Resources, which may change over the contract period.
- The contractor will collect recycling placed inside program carts at residential curbsides based upon the biweekly collection schedule.
- Recycling will be a single-stream program.
- Recyclables collected become the property and responsibility of the contractor with no profit or loss shared with the city.

Carts

- Quotes shall be based upon a 65-gallon refuse container and a 95-gallon recycling container.
- Contractors are required to provide cart maintenance over the life of the contract.
- Cart body color will be universal; lid color will vary to distinguish refuse, recycling, and yard waste.
- The contractor shall distribute the selected carts to the individual housing units before April 1, 2026.
- Cart requests after implementation will be made through the city and delivered by the contractor.
- Containers should be high-quality with exceptional warranties. The contractor will indicate the cart manufacturer and submit cart specifications.
- Residents may request supplemental carts to meet their needs, in addition to the carts provided within this service contract, by making a request directly to the contractor. The contractor will provide and bill such services directly to the customer. The City shall have no responsibility or liability for this expanded service.

D. Other Services within the Contract Scope

Large Item Drop Off

The city may conduct several large-item drop-off events at the Department of Public Works (DPW) site. The contractor will provide roll-off containers in the DPW yard for city staff to use for filling. DPW will fill between four and six (4-6) roll-off containers during the events. The city requests that roll-off containers be delivered the week before the event. Location of roll-off containers shall be coordinated with the DPW supervisors. The landfill fees will be invoiced separately from Marathon County directly to the city.

Disabled Roll Out Services

To assist residents with disabilities who lack assistance with their property responsibilities, the city has established a program to help them manage cart placement on collection days. To qualify for the services, the resident must complete an application, which must be signed by a physician. The contractor will collect the weekly garbage carts and bi-weekly recycling carts from a designated area near the residents for these eligible residents. The city currently has 10 properties participating in this program.

Downtown Public Garbage and Recycling Container Collection

Within the eastside and westside central business districts, the city maintains public refuse and recycling containers that allow for automated weekly collection. Some are located on both sides of a one-way street. This requires the contractor to temporarily “close” the street to traffic with the use of cones during the weekly collection. During the summer and fall event season, collection may occur twice a week.

Yard Material Collection Proposal

Seasonal yard collection of lawn, leaf, twigs, and garden clippings shall be offered as a contractor-provided subscription service. Collection and proper management shall be provided by the contractor with automated 95-gallon carts only. Residents requesting the service should be billed directly by the contractor. The weekly service shall be available from April 1 to November 1.

Government Facility Refuse and Recycling

The contractor shall provide the refuse and recycling charges for facilities based upon the container size and pick-up frequency. The list of facilities and cart sizes is supplied. The facilities and container sizes may change over time. Costs presented shall include the rental of the containers.

Bulk Items and Electronics

The contractor shall provide, at a reasonable rate, at least one monthly pick-up of bulk items and electronics, including but not limited to: furniture, mattresses, appliances, carpeting/padding, computers, TVs, outdoor play equipment, lumber, doors, tires, snow blowers, etc. Collection shall be based upon prior request and payment from the resident to the contractor. Prices for 2026 shall be listed within the proposal specifications.

E. Reporting

The contractor shall provide the city with itemized refuse and recycling tonnage information to meet the Wisconsin Department of Natural Resources' reporting requirements.

F. Clean Up

The contractor shall ensure that no refuse and/or recyclables are spilled during the collection process. Refuse and recycling carts and containers shall be handled with care and not left in the roadway or scattered on property.

G. Information/complaints

The contractor shall staff a local telephone contact during regular business hours for information on collection days and times, as well as questions regarding the refuse and recycling program. The contractor will also receive and resolve complaints regarding missed pick up, spillage, and container damage.

H. Community Streets

The contractor proposing services should be familiar with the characteristics of the City of Wausau and its impact on refuse and recycling collection. The city has several one-way streets, alleys, traffic patterns, and hills that can impact collection services. Due to alleys or other tight spaces, a minor number of homes may require manual pickup.

I. Required Response Documents Due in a sealed envelope 9/10/2025 at 10am:

1. Bid Bond
2. A complete proposal as noted above.
 - Hauler's name, address, and names of primary contacts, including phone numbers and email addresses.
 - Name of the individual who is responsible for signing the contract with the city.
 - Name and phone number of the local customer service staff and the hours of operation.
 - Description of vehicles that will be used in curbside garbage and recycling collection including fuel used.
 - References of at least three communities using curbside refuse and single-stream recycling collection. References should include names and phone numbers of contacts.

- Curbside container manufacturer and detail brochure information. Description of how cart distribution and delivery will be handled.
- Plan for holiday schedule.
- Plan for Christmas tree collection.
- Confirmation that, unless noted disposal of recycling and refuse materials is included within contractor pricing.
- Contract pricing for a 7-year and 10-year contract with proposed inflationary increases itemized as follows:
 Monthly per household unit for weekly refuse services (65-gallon cart)
 Monthly per household unit for bi-weekly recycling services (95-gallon cart)
 Other service costs including:
 - Municipal facilities charge by dumpster or cart size per pickup.
 - The monthly charge for cart pickup for disabled residents (paid by the city).
 - Pricing for summer weekly yard-waste services (paid directly by residents).
 - Monthly bulk items and electronics pick up (paid directly by residents).
 - Downtown garbage and recycling pickup (paid by the city).
 - Christmas Tree collection and disposal (should be included in monthly household charges above).
- Confirmation that an itemized monthly statement will be provided to allocate costs to government facilities and segregate refuse and recycling costs.
- Any other services proposed by the contractor that will improve services and cost effectiveness of the program.

CITY FACILITIES

CITY HALL

Recycling	8 - 95 Gallon Containers
Trash	1 - 2 yd Dumpster

PUBLIC SAFETY BUILDING

Garbage Pickup	1 - 2 Yard Dumpster
Recycling	1 - 2 Yard Dumpster
Recycling	1 - 95 Gallon Container

WATER UTILITY

Garbage Pickup	1 - 2 Yard Dumpster
Recycling	1 - 2 Yard Dumpster
Recycling	1 - 95 Gallon Container

DEPARTMENT OF PUBLIC WORKS

Garbage Pickup	2 - 6 Yard Dumpster
Recycling	1 - 6 Yard Dumpster

CENTRAL FIRE STATION

Garbage Pickup	1 - 2 Yard Dumpster
Recycling	1 - 2 Yard Dumpster

FIRE STATION #2

Garbage Pickup	1 - 95 Gallon Container
Recycling	1 - 95 Gallon Container

FIRE STATION #3

Garbage Pickup	1 - 95 Gallon Container
Recycling	1 - 95 Gallon Container

WASTEWATER UTILITY

Garbage Pickup	3 - 4 Yard Dumpster
Garbage Pickup	2 - 2 Yard Dumpster
Garbage Pickup	1 - 6 Yard Dumpster
Recycling	1 - 95 Gallon Container

AIRPORT

Garbage Pickup	1 - 6 Yard Dumpster
Recycling	1 - 4 Yard Dumpster

TRANSIT

Garbage Pickup	1 - 4 Yard Dumpster
Recycling	1 - 4 Yard Dumpster

UW Marthon County Campus

Various locations	4 - 2 yard Dumpsters
	2-6 yard Dumpsters
	2- 4 yard Dumpsters
	6 -95Gallon Carts

City of Wausau RFP Questions

8/28/2025

- Are the Cleanup Event roll off box haul charges currently billed to the city, or are the haul charges included? What was the last rate paid?

The last cleanup was held on the weekend of May 16. Marathon County bills the city for the waste costs. I have attached a copy of the invoice from Harter's for the going rate.

- What is the current participation rate for Yard Waste services?

We don't have participation information.

- What is the current rate for Yard Waste services?

The 2025 charge was \$162.75. The fee is paid by the residents.

- Are there any pricing tables to be submitted with the proposal?

Yes. Added to the web site and attached.

- Are there any signature pages that need to be included with the proposal?

Yes. Added to the web site and attached.

- Is there record of Christmas Tree tonnage?

We don't have tonnage information.

- Are City Locations weekly collection for MSW and SSRY?

See updated facilities list attached.

- How many collection points are included in the "downtown" garbage and recycling?

Westside business district has about 7 containers located on/near 2nd Avenue. Weekly pick up is desired. Eastside downtown district has about 40 containers. The quantities may be adjusted after the new downtown streets open. Pick up is twice a week during the summer/fall event season including Thursday pick up after Concerts on the Square. Additional pick up may be necessary. Monthly pick up is acceptable

during winter months. Many are located on one way-streets. Current practice is for hauler to collect early morning. Cones/barricade is set by hauler to prevent vehicle traffic during collection. Collection occurs with automated truck.

- How are the 1-way streets currently serviced?

For residential pick up the hauler is currently servicing with a rear load split body truck and collecting from both street sides. See above for downtown public containers.

- Is the City of Wausau interested in an alternate bid with 96-gallon weekly trash and 96-gallon bi-weekly recycling?

Budgets are tight! This service is funded by the levy additional cost increases will be extremely difficult to accommodate. Alternative proposals should be outlined on page 11.

- Is the City of Wausau interested in an alternate bid where the city pays disposal directly to Marathon County Solid Waste?

The proposal allows for other services and cost proposals. This is provided for on page 11 of the proposal sheet.

- Does the City of Wausau have any relationships with environmentally focused non-profit organizations?

Not at this time

CITY FACILITIES

CITY HALL		
Recycling	Twice a Week	8 - 95 Gallon Containers
Trash	Twice a Week	1 - 2 Yd Dumpster
PUBLIC SAFETY BUILDING		
Garbage Pickup	Twice a Week	1 - 2 Yard Dumpster
Recycling	Weekly	1 - 2 Yard Dumpster
Recycling	Weekly	1 - 95 Gallon Container
WATER UTILITY		
Garbage Pickup	Weekly	1 - 2 Yard Dumpster
Recycling	Weekly	1 - 2 Yard Dumpster
Recycling	Weekly	1 - 95 Gallon Container
DEPARTMENT OF PUBLIC WORKS		
Garbage Pickup	Weekly	2 - 6 Yard Dumpster
Recycling	Weekly	1 - 6 Yard Dumpster
ELECTRICAL DEPARTMENT		
Garbage Pickup	Weekly	1 - 4 Yard Dumpster
Recycling	Weekly	1 - 4 Yard Dumpster
YARD WASTE SITE		
Garbage Pickup	Weekly	1 - 6 Yard Dumpster
Recycling	Weekly	1 - 6 Yard Dumpster
CENTRAL FIRE STATION		
Garbage Pickup	Weekly	1 - 2 Yard Dumpster
Recycling	Weekly	1 - 2 Yard Dumpster
FIRE STATION #2		
Garbage Pickup	Weekly	1 - 95 Gallon Container
Recycling	Every Two Weeks	2 - 95 Gallon Container
FIRE STATION #3		
Garbage Pickup	Weekly	1 - 95 Gallon Container
Recycling	Every Two Weeks	2 - 95 Gallon Container
WASTEWATER UTILITY		
Garbage Pickup	Twice Weekly	3 - 4 Yard Dumpster
Garbage Pickup	Twice Weekly	2 - 2 Yard Dumpster
Garbage Pickup	Twice Weekly	1 - 6 Yard Dumpster
Recycling	Every Two Weeks	1 - 95 Gallon Container
AIRPORT		
Garbage Pickup	Weekly	1- 6 Yard Dumpster
Recycling	Weekly	1 - 4 Yard Dumpster
TRANSIT		
Garbage Pickup	Twice weekly	1 - 4 Yard Container
Cardboard Recycling	On Call	1 - 4 Yard Container
UW Marthon County Campus		
Various locations	Once or Twice Weekly	4 - 2 yard Dumpsters 2-6 yard Dumpsters 2- 4 yard Dumpsters 6 -95Gallon Carts



169901 RINGLE AVE
 RINGLE, WI 54471
 888-804-8556 / FAX 715-446-5400



0104869

INVOICE

Invoice #: 1265784

Invoice Date: 05/31/2025

Due Date: 06/20/2025

Bill To:

CITY OF WAUSAU PUBLIC WORKS
 400 MYRON ST
 WAUSAU WI 54401
 USA

Service Address:

CITY OF WAUSAU PUBLIC WORKS
 MULTIPLE SITES
 WAUSAU WI 54403

Customer #: 01-14317 1

Date	Description	Quantity	Rate	Amount
	* PAYMENTS RECEIVED THIS PERIOD *			
05/20/2025	PMT: EFT			-578.25
05/27/2025	PMT: EFT			-943.25
	** SUB ACCT: 01- 57230 CITY OF WAUSAU PUBLIC WORKS 400 MYRON ST			
05/16/2025	SPRING CLEAN UP PO: PW_34011	1.00		
05/17/2025	SPRING CLEAN UP PO: PW_34011	1.00		
05/19/2025	SPRING CLEAN UP PO: PW_34011	1.00		
05/20/2025	SPRING CLEAN UP PO: PW_34011	1.00		
05/31/2025	8YD RECYCLE SERVICE # P/U: 1	1.00		213.25
	WORK ORDER#: 1256387			
05/16/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256390			
05/16/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256392			
05/16/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256395			
05/16/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256396			
05/16/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256398			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256399			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256400			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256401			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256402			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256403			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256404			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00
	WORK ORDER#: 1256406			
05/17/2025	40YD DUMP & LEAVE	1.00		201.00



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 RINGLE, WI 54471
 888-804-8556 / FAX 715-446-5400



INVOICE

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Bill To:

CITY OF WAUSAU PUBLIC WORKS
 400 MYRON ST
 WAUSAU WI 54401
 USA

Service Address:

CITY OF WAUSAU PUBLIC WORKS
 MULTIPLE SITES
 WAUSAU WI 54403

Customer #: 01-14317 1

05/19/2025	WORK ORDER#: 1256413 30YD DONE PICKUP	1.00	201.00
05/19/2025	WORK ORDER#: 1256414 40YD DONE PICKUP	1.00	201.00
05/20/2025	WORK ORDER#: 1256415 40YD DONE PICKUP	1.00	201.00
05/20/2025	WORK ORDER#: 1256417 40YD DONE PICKUP	1.00	201.00
05/19/2025	WORK ORDER#: 1256419 40YD DONE PICKUP	1.00	201.00
05/19/2025	WORK ORDER#: 1256420 40YD DONE PICKUP	1.00	201.00
05/15/2025	WORK ORDER#: 1258055 20Y TRASH DUMP & LEAVE	1.00	195.00
05/17/2025	WORK ORDER#: 1258843 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1258844 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1258845 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1258846 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1258847 40YD DUMP & LEAVE	1.00	201.00
05/16/2025	WORK ORDER#: 1258848 40YD DUMP & LEAVE	1.00	201.00
05/16/2025	WORK ORDER#: 1258849 40YD DUMP & LEAVE	1.00	201.00
05/16/2025	WORK ORDER#: 1258850 40YD DUMP & LEAVE	1.00	201.00
05/16/2025	WORK ORDER#: 1258853 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1259019 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1259020 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1259021 40YD DUMP & LEAVE	1.00	201.00
05/17/2025	WORK ORDER#: 1259022 40YD DUMP & LEAVE	1.00	201.00



0304869



169901 RINGLE AVE
RINGLE, WI 54471
888-804-8556 / FAX 715-446-5400

INVOICE

Invoice #: 1265784

Invoice Date: 05/31/2025

Due Date: 06/20/2025

Bill To:

CITY OF WAUSAU PUBLIC WORKS
400 MYRON ST
WAUSAU WI 54401
USA

Service Address:

CITY OF WAUSAU PUBLIC WORKS
MULTIPLE SITES
WAUSAU WI 54403

Customer #: 01-14317 1

05/17/2025	40YD DUMP & LEAVE WORK ORDER#: 1259023	1.00	201.00
05/17/2025	40YD DUMP & LEAVE Sub-Account: Total 7,041.25 ** SUB ACCT: 01- 84247 CITY OF WAUSAU PUBLIC WORKS 425 1ST ST WORK ORDER#: 1258122	1.00	201.00
05/15/2025	15YD DONE PICKUP Sub-Account: Total 170.00 ** SUB ACCT: 01- 84993 CITY OF WAUSAU PUBLIC WORKS 1017 KICKBUSH ST WORK ORDER#: 1262009	1.00	170.00
05/29/2025	40YD DUMP & LEAVE WORK ORDER#: 1262218	1.00	170.00
05/29/2025	40YD DUMP & LEAVE WORK ORDER#: 1262281	1.00	170.00
05/30/2025	40YD DUMP & LEAVE Sub-Account: Total 510.00	1.00	170.00



0404869



169901 RINGLE AVE
RINGLE, WI 54471
888-804-8556 / FAX 715-446-5400

INVOICE

Invoice #: 1265784
Invoice Date: 05/31/2025
Due Date: 06/20/2025

Bill To:

CITY OF WAUSAU PUBLIC WORKS
400 MYRON ST
WAUSAU WI 54401
USA

Service Address:

CITY OF WAUSAU PUBLIC WORKS
MULTIPLE SITES
WAUSAU WI 54403

Customer #: 01-14317 1

We offer automatic payment options!
Please email arfoxvalley@harters.net for
additional information.
To view your account and manage online
payments, visit www.hartersfvd.com
Your online access code is 0003055

Total Invoice 7,721.25

<u>Current</u>	<u>31-60 Days</u>	<u>61-90 Days</u>	<u>91+ Days</u>	<u>Please pay BALANCE DUE</u>
7,551.25	0.00	0.00	0.00	7,551.25

Customer #: 01-14317 1
Service Address: MULTIPLE SITES

Invoice #: 1265784
For Period: MAY



CITY OF WAUSAU

	DATE
Public Release of the RFP	August 14, 2025
Last Day to ask questions	September 2, 2025 4:30pm
Proposal and Bid Bond Submission	September 10, 2025 10:00am
Proposals Opened by Board of Public Works	September 10, 2025
Public Health and Safety Committee Consideration	September 15, 2025
Council Adoption	September 23, 2025

CITY OF WAUSAU



AUTOMATED REFUSE AND RECYCLING - CONTRACTOR PURCHASES CARTS (disposal costs included)

SEVEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	
	Recycling (bi-weekly collection)	95 Gal Cart	
	Total		\$ -

Detail annual future cost increases:

Disposal Included in Quote (check to confirm)
 Cart cost Included in Quote (check to confirm)

TEN YEAR QUOTE			
Year	Monthly Unit Rate	Cart Size	Monthly Rate
2026	Refuse (weekly collection)	65 Gal Cart	
	Recycling (bi-weekly collection)	95 Gal Cart	
	Total		\$ -

Detail annual future cost increases:

Disposal Included in Quote (check to confirm)
 Cart cost Included in Quote (check to confirm)

DISABLED ROLL OUT SERVICES

Year	Monthly Rate	
2026		\$

Detail annual future cost increases:

CHRISTMAS TREE COLLECTION PLAN - (costs included above)

CITY OF WAUSAU



LANDFILL AND MATERIAL RECOVERY FACILITY LOCATION

LANDFILL DISPOSAL SITE _____

CONTRACTOR COST PER TON AT THIS LANDFILL SITE _____

MATERIAL RECOVERY FACILITY SITE _____

Please note sites expected to use during the course of the contract

CITY OF WAUSAU



CART SPECIFICATIONS:

Detail cart manufacturer and specifications here or attach separate documents.

CITY OF WAUSAU



CITY FACILITIES

Provide the *monthly fee schedule* for the collection and disposal of refuse and recycling for city facilities. Rates listed will reflect 2026 rates.

Container Size	REFUSE			RECYCLING		
	Pick-Up Frequency Per Week			Pick-Up Frequency Per Week		
	1	2	3	1	2	3
95 Gallon						
.5 Yard						
1 Yard						
2 Yard						
3 Yard						
4 Yard						
6 Yard						

Detail annual future cost increases if any: _____

DOWNTOWN PUBLIC REFUSE AND RECYCLING CONTAINERS

Westside business district has about 7 containers located on/near 2nd Avenue. Weekly pick up is desired. Eastside downtown district has about 40 containers. The quantities may be adjusted after the new streets open. Pick up is twice a week during the summer/fall event season including Thursday pick up after Concerts on the Square. Additional pick up may be necessary. Monthly pick up is acceptable during winter months. Many are located on one way streets. Current practice is for hauler to collect early morning. Cones/barricade is set by hauler to prevent vehicle traffic during collection. Collection occurs with automated truck.

Monthly charge per container _____

Detail annual future cost increases if any: _____

CITY OF WAUSAU



RATE 40 CUBIC YARD ROLL-OFF CONTAINERS

Contractor to provide an inclusive cost of one 40 cubic yard container rental. City to pay garbage costs directly to Marathon County Landfill.

40 cubic yard container rental and transportation to Marathon County Landfill

2026 \$ _____

Detail annual future cost increases if any: _____

The length of these services will ultimately coincide with the contract term.
This service may or may not be utilized.

CITY OF WAUSAU



SEASONAL YARD WASTE WEEKLY CURBSIDE COLLECTION SUBSCRIPTION SERVICE

Seasonal yard waste collection shall be provided on a subscription service only. Collection and disposal shall be provided by the contractor with automated carts only. Cart size shall be 95 gallon class only. Residents requesting service shall be billed directly by the contractor.

The rates quoted will be for 2026 and shall include cart delivery and pickup, rental, collection and recycling of the yard waste.

Length of Season _____
2026 \$ _____

The length of these services will ultimately coincide with the contract term. This service may or may not be utilized.

CITY OF WAUSAU



BULK ITEMS AND ELECTRONICS SUBSCRIPTION SERVICE PROPOSAL

Large items shall be collected and disposed of by direct service request from residents. The contractor shall schedule the pickup at their discretion. The contractor shall direct bill and receive payment directly from the resident. The fee schedule can be adjusted annually upon approval by the Board of Public Works. Attach or enter the initial collection and disposal fees in the table below or provide a similar attachment.

This list is not intended to be inclusive.

Sofa	\$ _____
Love Seat	\$ _____
Upholestered Chair	\$ _____
Rocker Recliner	\$ _____
Mattress	\$ _____
Box Springs	\$ _____
Dining Table and Chairs	\$ _____
Refrigerator	\$ _____
Stove	\$ _____
Dishwasher	\$ _____
Washer	\$ _____
Dryer	\$ _____
Microwave	\$ _____
Lumber	\$ _____
Tire	\$ _____
Snowblower	\$ _____
Lawnmower - Push	\$ _____
Lawnmower - Riding	\$ _____
Outdoor Play Equipment - Disasser	\$ _____
Computer	\$ _____
TV - Large Screen	\$ _____
TV	\$ _____

CITY OF WAUSAU



EXTRA CART SERVICES

Extra Cart service arranged directly between the customer and contractor.

Year	Monthly Unit Rate	Annual Rate
2026	Refuse (weekly collection)	
	Recycling (bi-weekly collection)	
	Total	\$ -

CITY OF WAUSAU



OTHER ANNUAL INCREASES DEFINED

FEE OR SURCHARGE	APPLY TO REFUSE COLLECTION	APPLY TO RECYCLING COLLECTION	COST AND NOTES
	<i>(Check Box)</i>	<i>(Check Box)</i>	<i>(Describe proposal and costs; use more space if needed)</i>
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			
Other.....(Describe)			

CITY OF WAUSAU



OTHER SERVICES OR PROPOSALS

Budgets are tight! If the proposer has other service ideas or proposals that will save our taxpayers money and provide a more efficient and effective service please outline below!

DESCRIBE SERVICE OR ALTERNATE PROPOSAL	COST AND SAVINGS
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	
Other.....(Describe)	

CITY OF WAUSAU



REFERENCES:

1 Community Name	_____
Contact Name	_____
Email	_____
Phone Number	_____
2 Community Name	_____
Email	_____
Contact Name	_____
Phone Number	_____
3 Community Name	_____
Email	_____
Contact Name	_____
Phone Number	_____

CUSTOMER SERVICE:

Phone number	_____
Email	_____
Hours of Operation	_____

PRIMARY CONTACT:

Contact Name	_____
Phone Number	_____
Email	_____

NAME OF AUTHORIZED CONTRACT SIGNER

PLAN FOR HOLIDAY SCHEDULE:

ITEMIZED MONTHLY STATEMENT WILL BE PROVIDED FOR BILLING:

Confirmed

CITY OF WAUSAU



Contractor: _____

The City of Wausau reserves the right to reject any or all proposals and select the proposal believed to be in the best interest of the City in the City's sole discretion. In addition, the city reserves the right to reject any part of any proposal for any reason and/or to add to and or delete provisions of any proposal in the best interest of the City of Wausau. The City reserves the right to waive or not to waive informalities or irregularities in proposals or proposal procedures, and to accept or further negotiate costs, terms, or conditions of any proposal determined to be in the best interest of the city.

The contract will be awarded to a single contractor based on consideration of bid prices, contractor qualifications, experience and capacity to provide services.

All proposals are valid for 100 days from bid opening

The signed contract must be returned within 30 days of award

RESPONSES TO QUESTIONS 1 AND UPDATED FACILITIES LIST ARE HEREBY
ACKNOWLEDGED: _____

The following listed documents are considered component parts of this proposal

This cost proposal form including attachments

Dont forget BID BOND

PRINT COMPANY NAME _____

PRINT ADDRESS _____

PHONE _____

EMAIL _____

SIGNATURE _____

DATE _____

PRINT NAME AND TITLE _____

CITY OF WAUSAU, 407 Grant Street, Wausau, WI 54403

RESOLUTION OF PUBLIC HEALTH & SAFETY COMMITTEE

Approving the award of a ten-year contract for Solid Waste and Recyclable Collection Services to Harter's Fox Valley Disposal, Inc.

Committee Action: Approved

Fiscal Impact: Based upon a 65 gallon refuse and 95 gallon recycling cart and an estimated 14,826 residential units the annual first year costs are \$2,045,988 for curb side operations and approximately \$46,200 for city facilities

File Number: 92-1009

Date Introduced: September 23, 2026

FISCAL IMPACT SUMMARY

FISCAL IMPACT SUMMARY			
COSTS	<i>Budget Neutral</i>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Annualized increase of \$573,298
	<i>Included in Budget:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Budget Source:</i>
	<i>One-time Costs:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Amount:</i>
	<i>Recurring Costs:</i>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<i>Amount: \$2,092,188 based upon a 65 gal refuse and 95 gal recycling and 14,826 residential units</i>
SOURCE	<i>Fee Financed:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Amount:</i>
	<i>Grant Financed:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Amount:</i>
	<i>Debt Financed:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Amount</i> <i>Annual Retirement</i>
	<i>TID Financed:</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	<i>Amount:</i>
	<i>TID Source: Increment Revenue <input type="checkbox"/> Debt <input type="checkbox"/> Funds on Hand <input type="checkbox"/> Interfund Loan <input type="checkbox"/></i>		

WHEREAS, the City's current solid waste and recyclable services contracts expire March 31, 2026; and

WHEREAS, pursuant to the city's procurement policy the city secured proposals for services; and

WHEREAS, the Board of Public Works opened these proposals on September 10, 2026; and

WHEREAS, your Public Health and Safety Committee met on Monday September 15th and recommended awarding a ten-year contract with Harter's Fox Valley Disposal, Inc., which submitted the lowest bid for services.

NOW THEREFORE, BE IT RESOLVED by the Common Council of the City of Wausau that Harter's Fox Valley Disposal, Inc, be awarded a ten year contract for refuse and recycling services;

BE IT THEREFORE RESOLVED that the appropriate City officials are hereby authorized and directed to draft and finalize for later approval by the Common Council an agreement between the City of Wausau and Harter's Fox Valley Disposal, Inc. for waste refuse and recycling collection services.

Approved:

Doug Diny, Mayor



Memorandum

From: William Hebert, Chief Inspector/Zoning Administrator
To: Public Health and Safety
Date: September 8, 2025
Subject: Property Maintenance Enforcement

The Inspections, Zoning and Electrical division of the Department of Public Works enforces property maintenance standards in the city. We have 2 property inspectors who inspect and respond to concerns from neighbors, tenants, and referrals from other departments or agencies regarding property conditions throughout the city.

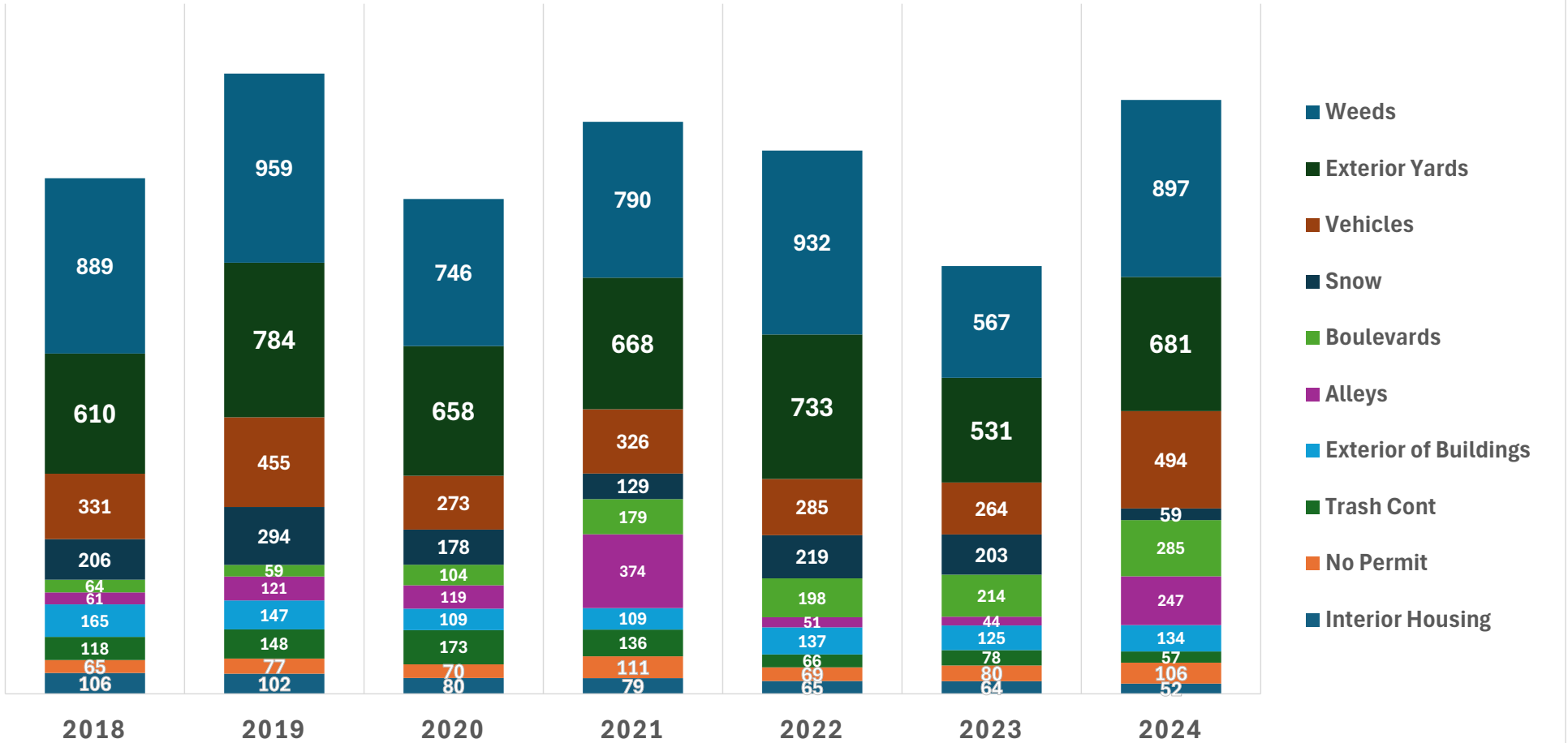
We encourage citizens to call our office at 715-261-6780 or submit a complaint to our general email address of inspections@wausauwi.gov. Our administrative assistants monitor this email box and answer phone calls during business hours. When calling or emailing a complaint, we do need a specific property address linked to the case. ('Cases' are what our inspection software terms complaints.) If there is no building number listed, we ask for further information on where exactly the violation is occurring to help our inspectors find it. Once a complaint is received, a case is created and assigned to an inspector. Inspectors will have a list of cases with addresses to inspect; Inspectors also find violations while out inspecting cases. 2 out of 3 cases are inspector initiated. If a violation is found, then an initial notice is mailed to the property owner, and a follow up inspection is done by the inspector immediately after the due date that is listed on the notice. 97% of the complaints are inspected within 2 business days from when we receive it.

Compliance is our goal today and always. We have several methods to gain compliance. Unfortunately, there are times where do not achieve compliance, so we must take enforcement action. This can be done in several forms: including municipal citation, summons and complaint, non-summary abatement, raze order, chronic nuisance premise declaration, and/or rent abatement. These different actions can be combined or separated. Each case can be unique, but we try and stay consistent on timelines and enforcement methods.

Staff has created a Wausome Pamphlet that is a good resource for someone new to the community. There is a variety of information provided on the Wausome Pamphlet: from how to file a complaint, to animal licensing, rental registration, and other common ordinances to be aware of.

CASE TYPES OVER THE YEARS

(ONLY SHOWING THE TOP 10 MOST COMMON CASE TYPES)



ORDINANCE OF PUBLIC HEALTH AND SAFETY COMMITTEE

Amending Section 18.05.060 Working without permit; penalty

Committee Action:

Ordinance Number:

Fiscal Impact: None

File Number:

Date Introduced:

The Common Council of the City of Wausau do ordain as follows:

Add ()

Delete ()

Section 1. That Section 18.05.060 Working without permit; penalty, is hereby amended to read as follows:

18.05.060 Working without permit; penalty.

- (a) Penalty. When obtaining an electrical permit after the work has commenced, the total fee shall be ~~doubled~~ **tripled** with a minimum fee in accordance with the fee schedule.

Section 2. All ordinances or parts of ordinances in conflict herewith are hereby repealed.

Section 3. This ordinance shall be in full force and effect on the day after its publication.

Adopted:
Approved:
Published:
Attest:

Approved:

Doug Diny, Mayor

Attest:

Kaitlyn A. Bernarde, Clerk



Memorandum

From: William Hebert, Chief Inspector/Zoning Administrator
To: Public Health and Safety
Date: September 5, 2025
Subject: WMC Title 18 – Electrical Code Edit

We have discovered an error in our municipal electrical code. Our penalty for work without a permit has been triple fees for several years. In the penalty section of the code we have double fees, but it should be triple. This is just fixing a typo.



Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

Date: September 8, 2025

To: Chief Barnes

From: Lt. Peter Fish

Subject: Tavern Report, August 1 – August 31, 2025

ROUTINE TAVERN INSPECTIONS*

TAVERN NAME	LOCATION	INSPECTION Y/N	VIOLATION(S)	Underage Compliance Check
Pregame Pub	2002 N 6th St	N	N	N
Bob & Randy's Bar	1515 N 6th St	N	N	N
Cop Shoppe Pub	701 Washington St	N	N	N
Domino Bar	740 Washington St	NA	CLOSED	NA
El Jalapenos	300 N 3rd St	NA	CLOSED	NA
Glass Hat	1203 N 3rd St	N	N	N
Hiawatha Restaurant & Lounge	713 Grant St	N	N	N
Intermission	325 N 4th St	N	N	N
Limerick's Public House	634 N 3rd St	N	N	N
Loppnow's Bar	1502 N 3rd St	N	N	N
Malarkey's	412 N 3rd St	N	N	N
Oz	320 Washington St	N	N	N
Nevermore On Third	1206 N 3rd St	N	N	N
Timekeeper Distillery	607 Grant St	N	N	N
Wausau on the Water (WOW)	1300 N River Dr	N	N	N
Bull Falls Brewery	901 E. Thomas St	NA	CLOSED	NA
Kin and Kind	2108 Grand Ave	N	N	N
Chellis St. Pub	265 Chellis St	N	N	N
Christine's Bar	936 S. 3rd Ave	N	N	N
Denmar Tavern	601 W Thomas St	N	N	N
Eagle's Club	1703 S 3rd Ave	N	N	N
Jim's Corner Pub	1244 S 9th Ave	N	N	N
The Bar and Grill	1025 S 3rd Ave	NA	CLOSED	NA
Treu's Tic Toc Club	1201 W Thomas St	N	N	N
M&R Station	818 S 3rd Ave	Y	N	N
Days Bowl-A-Dome	1715 Stewart Ave	N	N	N

Matthew Barnes
Chief

Todd Baeten
Deputy Chief

Melinda Pauls
Patrol Captain

Benjamin Graham
Detective Captain

Nathan Cihlar
Administrative Captain



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Hutch's Bar	4411 Stewart Ave	N	N	N
Whiskey River Bar & Grill	5512 Stewart Ave	N	N	N
101 Pub	101 N 3rd Ave	N	N	N
After Shock Bar and Grill	1418 Lenard St	N	N	N
Callon Street Pub	209 Callon St	N	N	N
Chatterbox Bar	102 S 2nd Ave	N	N	N
4 Fathers Pub	1724 Merrill Ave	N	N	N
Labor Temple	318 S 3rd Ave	N	N	N
North End Pub	1002 N 3rd Ave	N	N	N
Lickity Splitz	1709 Merrill Ave	N	N	N
Newch's Eatery	1810 Merrill Ave	NA	CLOSED	NA

*During a routine tavern inspection, officers check for the following:

- Sober, licensed bartender present.
- Presence of underage persons.
- Intoxicated persons being served.
- Entertainment license posted if applicable.

In addition to the listed tasks, officers often conduct walkthroughs of taverns, especially when observing large crowds to establish a visible presence, aiming to discourage criminal activities and to encourage compliance with ordinances related to alcohol licenses.

CONVENIENCE/GROCERY STORE INSPECTIONS

None.

RESTAURANT INSPECTIONS

None.

ALCOHOL COMPLIANCE CHECKS*

*Alcohol Compliance Check Procedure: Police officers conduct alcohol compliance checks by deploying with underage volunteer(s) to taverns and other licensed establishments selling or serving alcoholic beverages to ensure compliance with ordinances related to alcohol licenses.

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ACTIVITY LOG

Pregame Pub, 2002 N 6th Street

- (1) *Event #25110064 08/23/2025 at 01:51 Hours.* FIGHT: Officers responded to the report of a fight. As a result, one adult male was arrested for disorderly conduct.

Hiawatha Restaurant & lounge, 713 Grant Street

- (1) *Event #25105599 08/13/2025 at 21:46 Hours.* FIGHT: Officers responded to the report of a fight. As a result, one male was arrested for carrying a concealed weapon where alcohol is sold, battery, and disorderly conduct with a dangerous weapon enhancer.

Malarkey's, 325 N 3rd Street

- (1) *Event #25099677 08/01/2025 at 13:25 Hours.* CRIMINAL MISCELLANEOUS: An officers responded to the report of a male refusing to leave. As a result, the male was removed by officers and cited for trespassing.
- (2) *Event #25105846 08/14/2025 at 11:32 Hours.* FIGHT: An officer took the report of a fight which occurred the previous night via telephone. The officer is awaiting additional information to follow-up with the investigation.

M & R Station, 818 S 3rd Avenue

- (1) *Event 25110048 08/23/2025 at 01:01 Hours.* FIGHT: Officers responded to the report of a fight in the parking lot. As a result, one female was arrested for criminal damage to property and one female was arrested for battery and disorderly conduct.

Matt's 101 Pub, 101 N 3rd Avenue

- (1) *Event #25110063 08/23/2025 at 01:42 Hours.* FIGHT: Officers responded to the report of a female who accused another female of stealing her phone and throwing a drink at her. As a result, only one female was located and asked to not return to the bar.



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DEMERIT POINTS ASSESSED

No demerit points were assessed during the month of August.

Respectfully submitted,

A handwritten signature in black ink that reads "Pete Fish".

Lt. Peter Fish

Matthew Barnes
Chief

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Patrol Captain

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ADDENDUM #1 of 1: CURRENT DEMERIT POINTS

TAVERN NAME	VIOLATION	POINTS ASSESSED	DATE
Lemongrass	No Licensed Bartender	50	7/05/2025
Hiawatha Restaurant & Lounge	No Licensed Bartender	50	7/05/2025
Glass Hat Bar	Sale/Serve Underage	25	4/17/25
Hutch's	Sale/Serve Underage	25	4/17/25
Hiawatha Restaurant & Lounge	Disorderly Conduct	50	2/24/2025
4 Fathers Pub	Noise Complaint – Citation	50	2/1/2025
Newch's Eatery	No Licensed Bartender	50	9/28/2024

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Nathan Cihlar
Administrative Captain

From: [Kaitlyn Bernarde](#)
To: [Kody Hart](#)
Subject: Fw: Best Western
Date: Tuesday, September 2, 2025 4:03:58 PM
Attachments: [Outlook-fla5wykk](#)



Kaitlyn Bernarde

City Clerk, City of Wausau

Phone: 715-261-6622

Fax: 715-261-4106

Web: wausauwi.gov

407 Grant St, Wausau, WI 54403

***** WAUSAU'S 2025 COMMUNITY ENGAGEMENT SURVEY - [Click here](#) to make your voice heard!*****

From: Matthew Barnes <Matthew.Barnes@wausauwi.gov>
Sent: Thursday, August 28, 2025 9:37 PM
To: Kaitlyn Bernarde <Kaitlyn.Bernarde@wausauwi.gov>
Subject: Fw: Best Western

FYI

Get [Outlook for iOS](#)

From: Jacob Albee <Jacob.Albee@ci.wausau.wi.us>
Sent: Thursday, August 28, 2025 9:32:18 PM
To: Matthew Barnes <Matthew.Barnes@wausauwi.gov>
Subject: Best Western

Chief Barnes,

Officer Larson conducted a bar check on August 28, 2025 at approximately 9:20 PM at the Best Western on 17th Ave. The bar was closed. He was able to see the liquor and entertainment licenses were posted.

Jacob Albee #076

**Patrol Lieutenant
Wausau Police Department
515 Grand Ave.
Wausau, WI 54403**

*“when you arise in the morning, think of what a precious privilege it is to be alive –
to breathe, to think, to enjoy, to love.”*