



OFFICIAL NOTICE & AGENDA
REGULAR MEETING

MEETING: Public Health & Safety Committee
DATE/TIME: Monday, January 19, 2026 at 5:15 PM
LOCATION: Wausau City Hall – Council Chambers
407 Grant Street, Wausau WI, 54403

MEMBERS:
Lisa Rasmussen (C) Lou Larson (VC)
Becky McElhaney Sarah Watson
Carol Lukens

1 Public comment on agenda items and reading of the City of Wausau Public Comment Statement.

2 Consideration of the minutes of the preceding meeting(s).

December 15, 2025 Regular Public Health & Safety Committee Minutes

3 Discussion and possible action.

- a. Approval or denial of various license applications.
- b. Reduce the number of members of the Citizens Advisory Committee.
- c. Consider request granting a 90 day extension to open for business for good cause for Truly's Eatery and Bar located at 1810 Merrill Avenue, Truly's Eatery and Bar LLC, agent Hli Xyooj.
- d. Compliance issues at Whiskey River Bar & Grill located at 5512 Stewart Avenue.

4 Discussion.

- a. Municipal Ordinance 10.10.012 (Use of hand-held mobile phone / electronic device)
- b. Police Department 4th Quarter Report
- c. Tavern Activities Report from December 2025.
- d. Community Outreach Update.

5 Adjournment.

Lisa Rasmussen, Chair

**NOTICE POSTED AT CITY HALL (407 GRANT STREET) AND
TRANSMITTED TO THE OFFICIALLY DESIGNATED NEWSPAPER**

DATE:
TIME:
POSTED BY:



This meeting can be viewed on
YouTube and Channel 981 on Cable TV

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the City of Wausau will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities. If you need assistance or reasonable accommodations in participating in this meeting or event due to a disability as defined under the ADA, please call the ADA Coordinator at (715) 261-6622 or ADAServices@ci.wausau.wi.us to discuss your accessibility needs. We ask your request be provided a

minimum of 72 hours before the scheduled event or meeting. If a request is made less than 72 hours before the event the City of Wausau will make a good faith effort to accommodate your request.



City of Wausau
(715) 261-6500 | clerk@wausauwi.gov
wausauwi.gov





OFFICIAL MINUTES
REGULAR MEETING

MEETING: Public Health & Safety Committee
DATE/TIME: Monday, December 15, 2025 at 5:15 PM
LOCATION: Wausau City Hall – Council Chambers
407 Grant Street, Wausau WI, 54403

MEMBERS:
Lisa Rasmussen (C) Lou Larson (VC)
Becky McElhaney Sarah Watson
Carol Lukens

Members Present: Lisa Rasmussen, Lou Larson, Sarah Watson, Carol Lukens
Members Not Present: Becky McElhaney
Members Excused:
Present 4, Not Present 1, Excused 0

Noting the presence of a quorum, the Chairperson called the meeting to order at 05:15 PM.

- 1 Public comment on agenda items and reading of the City of Wausau Public Comment Statement.**
- 2 Consideration of the minutes of the preceding meeting(s).**

Motion by Watson, seconded by Lukens, to approve all items outlined below. Motion Passed, 4-0.

November 17, 2025 Regular Public Health & Safety Committee Minutes

- 3 Discussion and possible action.**

- a. Approval or denial of various license applications.**

Rasmussen stated Krysten Thompson, applicant for Bartender/Operator License, did not appear to appeal the denial recommendation.

Rasmussen stated Jerry Jones, applicant for Public Transport Driver License, appeared to appeal the denial recommendation.

Rasmussen stated that due to the seriousness of the pending charge and the expectation held with granting a license for public transport drivers, there is a preference for having the pending charges resolved.

Motion by Lukens, seconded by Larson, to accept or deny license applications as recommended by staff. Motion Passed 4-0.

- b. Relocating Wards 17, 18, 19, 20 (District 7 & 8) to a New Polling Site in 2026.**

Motion by Larson, seconded by Watson, to approve moving the polling site for Aldermanic Districts 7 and 8 to East Gate Hall for the 2026 Spring Primary Election. Motion Passed 4-0.

- c. Changing the date of the January Public Health & Safety Committee meeting due to the regular meeting falling on MLK Day.**

Larson stated unavailability for the following Monday as there are neighborhood meetings at that same time.

Rasmussen stated that typically the winter months yield shorter agendas but was open to

considering an alternative day should a larger item arise.

Without objection, the meeting will be held on January 19th, 2025 during the regular scheduled time.

d. Tavern Activities Report from November 2025.

Rasmussen stated it made sense to summon the owner of Whiskey River to address the concerns of the establishment closing and not resuming operations. Rasmussen requested that the Clerk send a letter to the owner of Whiskey River that the establishment is in violation of the abandonment ordinance.

Report placed on file.

e. Community Outreach Update.

Report placed on file.

4 Discussion.

5 Adjournment.

Motion by Watson, seconded by Lukens, to adjourn. Motion carried. Meeting adjourned at 05:45 PM.

The recording of this meeting may be viewed on
YouTube [@CityofWausauMeetings](https://www.youtube.com/@CityofWausauMeetings)



City of Wausau
(715) 261-6500 | clerk@wausauwi.gov
wausauwi.gov





Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

Date: December 7, 2025

To: Chief Barnes

From: Lt. Peter Fish

Subject: Tavern Report, November 1 – November 31

ROUTINE TAVERN INSPECTIONS*

TAVERN NAME	LOCATION	INSPECTION Y/N	VIOLATION(S)	Underage Compliance Check
Pregame Pub	2002 N 6th St	N	N	N
Bob & Randy's Bar	1515 N 6th St	N	N	N
Cop Shoppe Pub	701 Washington St	N	N	N
Glass Hat	1203 N 3rd St	N	N	N
Hiawatha Restaurant & Lounge	713 Grant St	N	N	N
Intermission	325 N 4th St	N	N	N
Limerick's Public House	634 N 3rd St	N	N	N
Loppnow's Bar	1502 N 3rd St	N	N	N
Malarkey's	412 N 3rd St	N	N	N
Emerald Night Club	320 Washington St	Y	N	N
Nevermore On Third	1206 N 3rd St	Y	N	N
Timekeeper Distillery	607 Grant St	N	N	N
Bull Falls Brewery	901 E. Thomas St	N	N	N
Kin and Kind	2108 Grand Ave	N	N	N
Chellis St. Pub	265 Chellis St	N	N	N
Christine's Bar	936 S. 3rd Ave	N	N	N
Denmar Tavern	601 W Thomas St	N	N	N
Eagle's Club	1703 S 3rd Ave	N	N	N
Jim's Corner Pub	1244 S 9th Ave	N	N	N
Treu's Tic Toc Club	1201 W Thomas St	N	N	N
M&R Station	818 S 3rd Ave	Y	N	N
Days Bowl-A-Dome	1715 Stewart Ave	N	N	N
Hutch's Bar	4411 Stewart Ave	N	N	N
Whiskey River Bar & Grill	5512 Stewart Ave	N	N	N
101 Pub	101 N 3rd Ave	N	N	N
After Shock Bar and Grill	1418 Lenard St	N	N	N

Matthew Barnes
Chief

Todd Baeten
Deputy Chief

Melinda Pauls
Patrol Captain

Benjamin Graham
Detective Captain

Nathan Cihlar
Administrative Captain



Wausau Police Department

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Callon Street Pub	209 Callon St	N	N	N
Chatterbox Bar	102 S 2nd Ave	N	N	N
4 Fathers Pub	1724 Merrill Ave	N	N	N
Labor Temple	318 S 3rd Ave	N	N	N
North End Pub	1002 N 3rd Ave	N	N	N
Lickity Splitz	1709 Merrill Ave	N	N	N

*During a routine tavern inspection, officers check for the following:

- Sober, licensed bartender present.
- Presence of underage persons.
- Intoxicated persons being served.
- Entertainment license posted if applicable.

In addition to the listed tasks, officers often conduct walkthroughs of taverns, especially when observing large crowds to establish a visible presence, aiming to discourage criminal activities and to encourage compliance with ordinances related to alcohol licenses.

CONVENIENCE/GROCERY STORE INSPECTIONS

None.

RESTAURANT INSPECTIONS

None.

ALCOHOL COMPLIANCE CHECKS*

*Alcohol Compliance Check Procedure: Police officers conduct alcohol compliance checks by deploying with underage volunteer(s) to taverns and other licensed establishments selling or serving alcoholic beverages to ensure compliance with ordinances related to alcohol licenses.

Matthew Barnes
Chief

Todd Baeten
Deputy Chief

Melinda Pauls
Patrol Captain

Benjamin Graham
Detective Captain

Nathan Cihlar
Administrative Captain



Wausau Police Department

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ACTIVITY LOG

Christine's Bar, 936 S 3rd Avenue

- (1) *Event #25152473 11/21/2025 at 21:18 Hours.* CRIMINAL MISCELLANEOUS: Officers received an anonymous tip about a male with a warrant who was under-aged (20 years old) and also armed with a handgun. As a result, the male was located and arrested. He was armed with a handgun and was inside the bar at the time of his arrest. The male was also cited for underage on premise. Neither the bar nor bartender were cited during the incident as there was nothing definitive showing the arrested male was served or consumed alcohol inside the bar.

Lickity Splitz Gentlemen's Club, 1709 Merrill Avenue

- (1) *Event #25142804 11/01/2026 at 02:25 Hours.* CRIMINAL MISCELLANEOUS: The bar called and reported a male was refusing to leave the bar. The male left prior to officers arrival.
- (2) *Event #25154162 11/25/2025 at 23:52 Hours.* CRIMINAL MISCELLANEOUS: An officer responded to the report of two males were refused service (Cut off) and became argumentative. The males were told to leave but went in and out of the bar multiple times. An officer arrived on scene and ensured the males left without incident.

Aftershock Bar and Grill 1418 Lenard Street

- (1) *Event 25155344 11/29/2025 at 00:36Hours.* EXTRA PATROL: An officer conducted an extra patrol and made no notable observations.

Matthew Barnes
Chief

Todd Baeten
Deputy Chief

Melinda Pauls
Patrol Captain

Benjamin Graham
Detective Captain

Nathan Cihlar
Administrative Captain



Wausau Police Department

515 Grand Ave

Wausau, WI 54403

Ph. 715-261-7800

DEMERIT POINTS ASSESSED

No demerit points were assessed during the month of November.

Respectfully submitted,

A handwritten signature in black ink that reads "Pete Fish".

Lt. Peter Fish

Matthew Barnes
Chief

Todd Baeten
Deputy Chief

Melinda Pauls
Patrol Captain

Benjamin Graham
Detective Captain

Nathan Cihlar
Administrative Captain



Wausau Police Department

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ADDENDUM #1 of 1: CURRENT DEMERIT POINTS

TAVERN NAME	VIOLATION	POINTS ASSESSED	DATE
Lemongrass	No Licensed Bartender	50	7/05/2025
Hiawatha Restaurant & Lounge	No Licensed Bartender	50	7/05/2025
Glass Hat Bar	Sale/Serve Underage	25	4/17/25
Hutch's	Sale/Serve Underage	25	4/17/25
Hiawatha Restaurant & Lounge	Disorderly Conduct	50	2/24/2025
4 Fathers Pub	Noise Complaint – Citation	50	2/1/2025

Matthew Barnes
Chief

Todd Baeten
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Benjamin Graham
Detective Captain

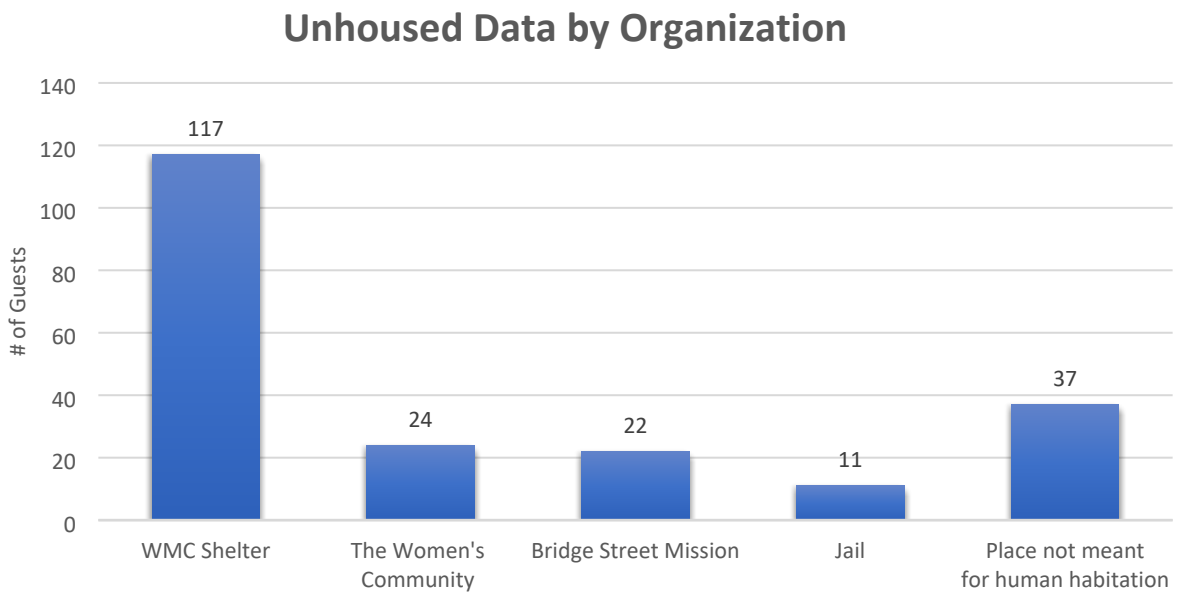
Nathan Cihlar
Administrative Captain

To: Public Health and Safety Committee
From: Tracy Durante, Community Outreach Specialist
Date: November 17, 2025
Re: Community Outreach Update



Unhoused Data

The following graph shows the number of unduplicated¹ guests housed by each organization in the previous month.



Unhoused Data Summary

In November, data provided suggests there were approximately 211 unhoused individuals identified in Wausau through various partnering agencies. As indicated in the footnote, 211 is not the true number of unhoused. As of today, organizations do not cross-reference names when coming up with their unduplicated count. This means an unhoused individual may be part of more than one organization's count, thereby inflating the true number of unhoused. An example is provided in the footnote. This number also does not include those individuals who are considered "couch surfing".

¹ The numbers reflected do not eliminate duplicates across organizations. For example, a person who stays at The WMC Shelter and Marathon County jail in the same month will count as 1 person for each organization.

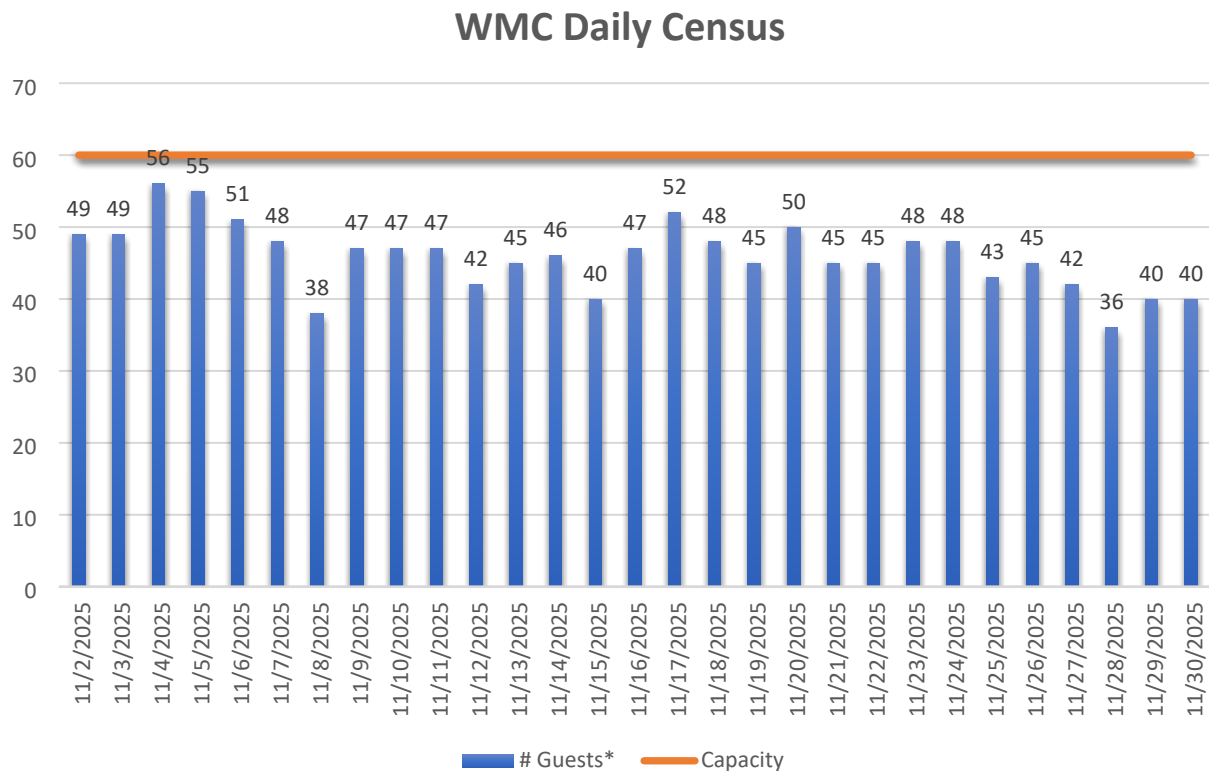
In the graph above, 82 percent of the unhoused sought or received shelter in the month of November. Approximately 18 percent of the unhoused were living outside, or in places not meant for human habitation.

The Women’s Community data includes crime victims who sought shelter because their home was unsafe. This number reflects both adult residents (11) and their children (13).

Bridge Street Mission includes individuals who have received shelter after release from jail/prison, drug rehab, or homelessness. The number reflected should include all individuals who are housed at Bridge Street Mission, because without this amazing program in our community, 22 (per this month’s census) individuals would likely be unhoused in our community.

The Marathon County Jail includes individuals who identify as “homeless” or “unhoused” at the time of booking.

Daily Census



Daily Census Summary

117 unduplicated individuals sought shelter at WMC shelter in the month of November. 15% (17 individuals) were entered in as “new” clients to the shelter. Approximately, 31% of these individuals were unhoused females. Approximately 16% of these individuals are actively employed. To date, 327 unduplicated individuals have sought shelter services at WMC Shelter since May 1, 2025.

1,026 volunteer hours were recorded for the month of November.

Outreach Update

In November, 3 guests (2 females and 1 male) were exited out of shelter, into stable housing.

In addition to assisting with housing, we have also provided additional aid like transportation to medical/psychiatric appointments, bus passes, medication management, collaboration with St. Vincent DePaul, Catholic Charities, NCCAP, Social Services, Probation/Parole, and CW Solutions (FSET). Assistance was also provided with obtaining identification, setting individuals up with additional services through the ADRC as well as Community Treatment through NCHC. Case/Care Management is a service provided through both resources.

Collaboration with landlords and other non-profit agencies is on-going. Office hours at agencies throughout the city have proven beneficial in reaching the unhoused population.

Challenges and Opportunities

While we celebrate every time an unhoused individual achieves stable housing, the work does not and cannot end there. Generally, the unhoused population is vulnerable. Without someone providing ongoing support, management, intervention, accountability, and aid, the chances of remaining housed wane dramatically. In other words, our work can and will be undone in short order without systems to sustain the work. Thankfully, there are systems in place, but there are also gaps. Where gaps in case management exist, we are filling that void. We recognize, however, that our time and resources are limited in this regard. As a result, we are working to improve our understanding and relationship with existing systems while also exploring solutions that not only bridge the gap to housing, but to the essential supports that will make housing permanent.



PHS Date 01/09/2026

License ID	License Typ	Name	Address	Details	Business	Begin Dt	End Dt	Police	PHS	Council
226870	9027 - Class II			2026 WINTERFEST on 01/24/2026 Organized by WAUSAU EVENTS						
226494	9069 - Temporary "Class B" (Picnic)	BOLLMANN, JULIE	PO BOX 1548 WAUSAU WI 54403		CHILDREN'S IMAGINARIUM					
226817	9069 - Temporary "Class B" (Picnic)	PACKARD, KAYCEE	209 W WASHINGTON ST WAUSAU WI 54403		GREATER WAUSAU CHAMBER OF COMMERCE					
219098	9080 - Public Transport Driver New	THOMAS, YVONNE	221 SCOTT ST, APT 545 WAUSAU WI 54403		NORTHWOODS CAB	10/28/2025	06/30/2026	No		
226658	9080 - Public Transport Driver New	TOLDNESS, RICHARD	402 N 10TH ST WAUSAU WI 54403		NORTHWOODS TRANSPORT	12/30/2025	06/30/2026	Yes		
Total Licenses										4



Kody Hart, Deputy City Clerk

TEL: (715) 261-6616
FAX: (715) 261-6626

TO: Public Health & Safety Committee

FROM: Kody Hart, Deputy City Clerk

RE: Approve or deny various licenses as indicated on the attached summary report of all applications received.

DATE: January 13, 2026

Applications as listed have or will have a background check run by staff and reviewed by the Police Chief or a designee. In accordance with city ordinance, all permits approved are held for debts owed to the city until the debt is paid in full.

STAFF RECOMMENDATIONS

Approve or deny as indicated on the summary report attached, including those that may be introduced at the meeting. Further summaries on staff recommendations are outlined below.

1. **Denial Recommendations –Public Transport Driver New:**

- **Yvonne L. Thomas** – This application is recommended for denial due to sexual assault of a child conviction and battery conviction from 1999 and 2000 and sex offender registry violation from 2013.

2. **Approval Recommendation – Special Event Class II License:**

- **2026 Winterfest** located at Marathon Park on January 24th, 2026 from 9:00 AM to 1:00 PM, license applicant Wausau Events, Alissandra Aderholdt.

3. **Approval Recommendation – Temporary “Class B” (Picnic) License:**

- **Fire & Ice** located at 195 N. 2nd Street on February 20th, 2026 from 6:00 PM to 9:00 PM, license applicant The Children’s Imaginarium, Julie Bollmann.
- **Fun@5 at Olson Tire & Auto** located at 601 Forest Street on February 19th, 2026 from 5:00 PM to 7:00 PM, license applicant Greater Wausau Chamber of Commerce, Kaycee Packard.



TO: Public Health & Safety members

FROM: Tammy Stratz, Community Development Manager

RE: Citizens Advisory Committee

DATE: January 6, 2026

On September 12, 1989, City of Wausau’s Public Health & Safety Committee recommended the designation of the Citizens Advisory Committee as the responsible committee for community development activities. (See attached resolution.) This committee assists with the annual development of Community Development Block Grant funding activities and with the development of the mandatory 5-Year Consolidated Plans for CDBG purposes. They make recommendations to City Council, through the Finance Committee, for annual allocation awards.

During the development of the Citizen Advisory Committee, the resolution did NOT dictate how many members should be part of this committee. Currently, the committee consists of thirteen (13) member seats of which twelve (12) are City of Wausau residents and one (1) is a City Alderperson. All are appointed by the Mayor.

For the past several years, it has been extremely difficult to keep all the seats filled. It seems as soon as we get all seats filled, someone asks to be removed, or they move out of the City making them no longer eligible. This makes meeting a quorum difficult at times. This past year we have had to reschedule meetings (one particular was a posted public hearing) due to not having a quorum. Currently we have three open seats.

On Monday, January 6, 2026, a Citizen’s Advisory Committee meeting was held of which this topic was on the agenda to discuss. During this meeting, it was determined that if the committee be reduced to eleven (11) we would only need to find one citizen to complete the committee versus three. Therefore, staff is requesting a resolution be adopted which indicates the number of members for the Citizen Advisory Committee be ten citizens and one alderperson.

If you have any questions or concerns before the meeting, please feel free to call me at 715-261-6682 or e-mail me at tammy.stratz@wausauwi.gov.

Thank you.



CITY OF WAUSAU, WISCONSIN

A RESOLUTION of the Public Health & Safety Committee designating the Citizen Advisory Committee as the responsible committee for community development activities.

FILE NO. 89-0919
Introduced 9-12-89
Referred
Reported Back
Adopted 9-12-89
Other

RESOLUTION

WHEREAS, the City of Wausau has been operating a Community Development Block Grant Program under the Housing and Community Development 'Act' of 1974, and

WHEREAS, it is the responsibility of local government to prepare and execute a community development program in accordance with the 'Act' and governing regulations, and

WHEREAS, the Citizen Advisory Committee on Community Development has planned and executed community development programs and related activities,

NOW THEREFORE BE IT RESOLVED by the Common Council of the City of Wausau:

- 1. That the Citizen Advisory Committee on Community Development is designated the committee responsible for administering the Community Development Block Grant Program and other related community development and housing activities.
2. The Committee will consist of members, appointed by the Mayor and subject to confirmation by the Common Council and operate according to established procedures.
3. That the Common Council of the City of Wausau shall serve as the approving body for the Community Development Block Grant Program.

89-0919



City Clerk

DATE: January 19, 2026
TO: Public Health & Safety Committee
SUBJECT: Compliance issues at Whiskey River Bar & Grill located at 5512 Stewart Avenue.

PURPOSE

Whiskey River Bar & Grill has been closed since November, 2025 and is currently in violation of Wausau Municipal Code § 5.64.160 which states that an alcohol establishment license may be subject to revocation if the licensee suspends or ceases doing business for a period of at least 30 consecutive days. The establishment is closed due to the revocation of their seller's permit by the Wisconsin Department of Revenue due to compliance issues with the business. Without a valid seller's permit, the establishment is not allowed to operate in any capacity until the compliance issue with the DOR is resolved.

BACKGROUND

The City Clerk's Office received notification of the revocation of the establishment's seller's permit on November 14, 2025 from the DOR. The City Clerk tried unnecessarily to contact the owner by phone prior to the December 15, 2025, Public Health & Safety Committee meeting. At that December committee meeting, the committee directed the City Clerk to write a letter to the establishment owner asking for them to appear before the committee at their January meeting. The letter was sent on December 18, 2025. On January 8, 2026, the establishment owner reached out to the Deputy City Clerk indicating a request for a 90-day extension, pursuant to Wausau Municipal Code § 5.64.160 (e), to get into compliance with the DOR and open for business.

RECOMMENDATION

- Request the establishment owner to voluntarily surrender the alcohol license.
- Direct the City Clerk to begin the revocation process to revoke the alcohol license.
- Grant a 90-day extension to get into compliance with the DOR and reopen (the business can not reopen until getting into compliance with the DOR first).



Kaitlyn Bernarde – City Clerk
Kody Hart – Deputy Clerk

TEL: 715-261-6620
FAX: 715-261-6626

Office of the City Clerk

December 18, 2025

VIA CERTIFIED MAIL & FIRST-CLASS MAIL DELIVERY

Todd Wold, Agent
Whiskey River Bar & Grill
5512 Stewart Ave
Wausau, WI 54401

Todd Wold, Agent
Whiskey River Bar & Grill
114 E Strowbridge St
Wausau, WI 54401

Re: **CLASS “B” BEER & LIQUOR LICENSE OF WHISKEY RIVER BAR & GRILL (“Licensee”)
LOCATED ON THE PREMISES OF 5512 STEWART AVE, WAUSAU, WI 54401**

It has come to the City’s attention that your establishment is not open for business and has not been open for at least 30 days.

Please be aware that the city has an ordinance regarding abandonment of premises. Failure to be open for business subjects the license to revocation, suspension, or non-renewal. The ordinance provides in relevant part:

5.64.160 Abandonment of premises.

Any license to sell alcohol beverages authorized by this Chapter may be subject to revocation, suspension, or non-renewal pursuant to the procedures in Wis. Stats. § 125.12 under the following circumstances:

...

- (c) The subject premises is not open for business at least 50 percent of the days within any 12-month period, either within a licensing year, or overlapping two licensing years.

...

- (e) The licensee suspends or ceases doing business for a period of at least 30 consecutive days; the Public Health and Safety Committee, for good cause, may extend said period of time for 90 additional days. An establishment is deemed to have ceased regular operations when any of the following occurs:
 - (1) The alcohol beverage license is surrendered to the City Clerk absent the issuance of a newly granted license; or
 - (2) The establishment is no longer open to the public; or
 - (3) The establishment is open to the public only intermittently to circumvent the provisions of this subsection; or


- (4) The establishment fails to maintain open and active accounts with its food and/or alcohol distributors; or
- (5) The alcohol beverage license holder fails to submit a renewal application to the City Clerk before the last possible submittal date.

As you know, the City only has a limited amount of full liquor licenses to provide to its business establishments and they are very much in demand. Given the City's understanding that your establishment is not open for business and likely in violation of its ordinance, the City would appreciate your voluntary surrender of the license so it can be made available to other establishments.

If you do not wish to surrender the license but would like to ask the Committee if it would approve an extension for good cause, the next meeting of the Public Health and Safety Committee is Monday, January 19 at 5:15pm. Absent an extension by the Committee, or a voluntary surrender, it is very likely the provisions of W.M.C. §5.64.160 would be invoked, in accordance with the procedures of Wis. Stat. §125.12. **The effect of a license revocation by the City is that no other liquor license will be issued for that premises for 6 months, and no person who has had a license which has been revoked will be issued a license for 12 months.**

Please contact our office to let us know how you plan to proceed. If you would like to request an extension from the Public Health & Safety Committee, please let us know by January 12th, 2026, so it can be placed on the meeting agenda.

Very truly yours,
CITY OF WAUSAU



Kaitlyn A. Bernarde
City Clerk

Enc: W.M.C. §5.64.160, Abandonment of premises
W.M.C. §5.64.080, Effect of revocation of license

CC w/o Enclosures: Public Health & Safety Committee Members
Kody Hart, Deputy City Clerk
Anne Jacobson, City Attorney
Matthew Barnes, Police Chief

WAUSAU PD OPERATIONS REPORT

4th Quarter 2025



Patrol Captains Message

The 4th quarter of 2025 demonstrated once again the strength, professionalism, and resilience of the Wausau Police Department. As seasonal demands increased and several significant incidents unfolded, our officers and support staff rose to meet those challenges with urgency, compassion, and sound decision-making.

Patrol staffing continues to stabilize as our most recent academy graduates enter Field Training and newly trained officers assume solo patrol responsibilities. While the Patrol Bureau operated short during this quarter due to light-duty and training demands, the work product and level of service did not diminish. Our teams answered difficult calls, handled sensitive investigations, and supported one another and the community through an array of critical incidents including a fatal fire, violent offenses, death investigations, mental health crises, and youth-related disturbances.

The rise in Internet Crimes Against Children (ICAC) cases remains one of the most concerning trends facing our organization and our state. The data clearly shows that these offenses are not slowing; they are accelerating, both locally and statewide. Concurrently, the continued work of our Community Resource Unit and CART Program has provided stability in two growing areas of need: behavioral health crisis response and illicit drug enforcement. Their combined efforts represent the proactive, offender-focused, and service-oriented policing model our community expects.

Downtown Wausau also experienced shifting conditions as colder weather brought increased demand for shelter, increased enforcement activity, and a noticeable influx of unhoused individuals from outside the region. Our Downtown Officers and Community Outreach Specialist have been instrumental in coordinating service referrals, connecting individuals to resources, and maintaining an orderly and safe downtown corridor during these seasonal transitions.

As we reflect on the final months of 2025, one theme is clear: the work is challenging, the environment is evolving, and the needs of our community continue to grow. Yet, through each call for service and each case handled, our officers demonstrated professionalism, dignity, courage, and care for the people we serve. I am proud of their performance and grateful for the trust the community places in us each day.

We look forward to carrying this momentum into 2026 as we continue to prioritize safety, accountability, and service to the residents of Wausau.

Patrol Captain Melinda Pauls



Crime Counts - Wausau PD
October 2025 - December 2025

Group A Crime Counts by Incident/Arrest Date

October 2025 - December 2025

<u>Crime Category</u>	<u>Offenses</u>	<u>Victims</u>	<u>Clearances</u>	<u>Adult Arrests</u>	<u>Juvenile Arrests</u>	<u>Total Arrests</u>
Total Crime	418	422	250	164	6	170
Crimes Against Persons	94	94	65	55	3	58
Murder & Non-Negligent Manslaughter	1	1	2	1	0	1
Manslaughter by Negligence	0	0	0	0	0	0
Sex Offenses	14	14	6	7	0	7
• Rape	6	6	3	3	0	3
• Sodomy	2	2	0	0	0	0
• Sexual Assault w/Object	1	1	0	0	0	0
• Fondling	5	5	3	4	0	4
Sex Offenses - Nonforcible	2	2	0	0	0	0
• Incest	0	0	0	0	0	0
• Statutory Rape	2	2	0	0	0	0
Assault Offenses	73	73	53	44	3	47
• Aggravated Assault	13	13	11	12	0	12
• Simple Assault	49	49	35	26	3	29
• Intimidation	11	11	7	6	0	6
Kidnapping/Abduction	4	4	4	3	0	3
Human Trafficking	0	0	0	0	0	0
• Human Trafficking, Commercial Sex Acts	0	0	0	0	0	0
• Human Trafficking, Involuntary Servitude	0	0	0	0	0	0
Crimes Against Property	141	145	32	23	1	24
Robbery	0	0	0	0	0	0
Burglary	2	3	1	1	0	1
Theft/Larceny	60	60	10	9	1	10
• Theft - Pocket-Picking	0	0	0	0	0	0
• Theft - Purse Snatching	0	0	0	0	0	0
• Theft - Shoplifting	16	16	6	5	1	6
• Theft From Building	4	4	1	1	0	1
• Theft From Coin-Op. Machine	0	0	0	0	0	0
• Theft From Motor Vehicle	2	2	0	0	0	0



Crime Counts - Wausau PD
October 2025 - December 2025

• Theft of Motor Vehicle Parts	6	6	0	0	0	0
• Theft - All Other Larceny	32	32	3	3	0	3
Motor Vehicle Theft	11	12	4	3	0	3
Stolen Property Offenses	2	2	1	1	0	1
Arson	2	2	2	2	0	2
Counterfeiting/Forgery	4	4	0	0	0	0
Fraud Offenses	30	30	2	1	0	1
• Fraud - False Pretenses	15	15	0	0	0	0
• Fraud - Credit Card/ATM	6	6	1	0	0	0
• Fraud - Impersonation	0	0	0	0	0	0
• Fraud - Welfare	0	0	0	0	0	0
• Fraud - Wire	1	1	0	0	0	0
• Fraud - Identity Theft	8	8	1	1	0	1
• Fraud - Hacking/Computer Invasion	0	0	0	0	0	0
Embezzlement	2	2	0	0	0	0
Extortion/Blackmail	0	0	0	0	0	0
Bribery	0	0	0	0	0	0
Destruction/Vandalism	28	30	12	6	0	6
Crimes Against Society	183	183	153	86	2	88
Weapon Law Violations	19	19	17	4	1	5
Prostitution Offenses	0	0	0	0	0	0
• Prostitution	0	0	0	0	0	0
• Prostitution - Assisting	0	0	0	0	0	0
• Prostitution - Purchasing	0	0	0	0	0	0
Drug/Narcotic Offenses	158	158	133	81	1	82
• Drug/Narcotics Violations	81	81	68	64	0	64
• Drug Equipment Violations	77	77	65	17	1	18
Gambling Offenses	0	0	0	0	0	0
• Gambling - Betting	0	0	0	0	0	0
• Gambling - Operating	0	0	0	0	0	0
• Gambling - Equipment Violations	0	0	0	0	0	0
• Gambling - Sports Tampering	0	0	0	0	0	0
Pornography	6	6	3	1	0	1
Animal Cruelty	0	0	0	0	0	0



Group B Arrests by Arrest Date

October 2025 - December 2025

<u>Crime Category</u>	<u>Adult Arrests</u>	<u>Juvenile Arrests</u>	<u>Total Arrests</u>
Total Crime	162	22	184
Bad Checks	0	0	0
Curfew/Loitering/Vagrancy	1	0	1
Disorderly Conduct	41	7	48
Driving Under the Influence	34	1	35
Family Offenses, Nonviolent	1	0	1
Liquor Law Violation	11	1	12
Peeping Tom	0	0	0
Trespass of Real Property	24	0	24
All Other Offenses	50	13	63

Counting Rules

Counts on this page are based on the month of the incident or arrest, rather than the month the incident was submitted. If the incident date is unknown, the report date is used. Counts are subject to change as data are updated.

Offense counts are calculated based on the number of offenses for each victim (per incident) for Crimes Against Persons and the number of unique offense types (per incident) for Crimes Against Property and Crimes Against Society. For burglary and motor vehicle theft, offense counts are based on the number of premises entered and the number of vehicles stolen, respectively.

Victim counts are calculated based on the number of victims connected to each unique offense type in an incident. For Crimes Against Persons, the number of victims will be equal to the number of offenses. Victims will be counted more than once if they are connected to multiple offenses.

Arrest counts are calculated based on the number of arrestees listed on a Group A or Group B incident. Each arrestee is counted only once per incident. Arrests are categorized based on the specific Group A or Group B arrest code submitted by the agency, rather than the incident offense code. Since agencies only submit the most serious arrest charge for each arrestee on an incident, arrest counts are not indicative of the number of charges.

Incidents are cleared in one of two ways: by arrest or by exceptional means. Clearance counts are based on the number of offenses cleared in a given month regardless of when the offense occurred, and can therefore be greater than the number of offenses in a given month. In incident-based reporting, the first arrest on an incident, or an exceptional clearance, will clear all offenses associated with the incident.

Patrol Bureau

Patrol Staffing – Department is currently at full staff

- Officers Molly Shnowske and Savannah Reed finished the Field Training Program in October and are now working as solo Patrol Officers.
- Officers Ethan Bares, Cody Friedenfels, Dakota Heidmann and Eric Valadez graduated the Law Enforcement Academy in December and are in Field Training with anticipated completion in April.
- Currently have 3 officers on light duty – with the 4 new officers in training the Patrol Bureau is operating 7 officers short at this time.

Fatal Residential Fire on Fleming Street

On 12/27/2025, shortly after 1:00 a.m., Wausau Police and Wausau Fire personnel responded to a report of a structure fire in the 400 block of Fleming Street. The sole resident of the home had called 911, reporting her couch was on fire and that she was unable to exit the residence on her own.

Within three minutes of the call, an officer arrived on scene, entered the smoke-filled home, and rescued the resident, bringing her to safety. Wausau Fire Department crews quickly extinguished the fire, which was largely contained to the living room. The resident, was transported to a local hospital and later flown to Madison for advanced medical care related to burn injuries. The female later died as a result of those injuries.

Shot Fired in Residence

On 12/23/2025, at 0017 hours, officers were dispatched to an address in the 300 block of Ross Ave in reference to a gun being fired in the basement. The reporting party advised his 19-year-old and 16-year-old sons had friends over. The group was in the basement when their mother heard what she believed to be a gunshot while sitting in the living room. Several people left the residence prior to officers' arrival. We received limited cooperation from the two sons, who were intoxicated. A statement from one of the residents admitted to several guns being in the basement throughout the night and individuals posing with them for pictures. No one would identify any suspects, number of people visiting, or their names. No evidence of a gunshot or associated injuries was located. The lack of cooperation, conflicting stories and statements about several guns being in the residence did not provide adequate probable cause to apply for a search warrant, or criminal charges.

Structure fire

On 12/18/2025, at 1949 hours, officers were dispatched to the 500 block of S 5th Ave in reference to a structure fire. The reporting party advised a bedroom was on fire and officers observed heavy smoke emitting from the residence on arrival. At the time of the fire the

house was occupied by two adults and six children, everyone was able to evacuate without injury.

Reckless Discharge of a Firearm

On 12/13/2025 at approximately 2324 hours, officers were dispatched to the 100 block of N 6th Av for a report of a gunshot. Dispatch advised they received a call from a female party, who stated she heard screaming and arguing from the house next door, followed by the sound of a gunshot. After investigation, a male was arrested for Disorderly conduct (Domestic) and Possession of a firearm while intoxicated.

Death Investigation

On 12/14/25 at around 1350 hours, a 35-year-old male was found deceased in the backyard of his residence. Life saving measures were attempted but were unsuccessful. He was last seen by his boyfriend around 0130 hours, and he had been drinking. Unknown how long the male was outside prior to being found.

Suicide Death Investigation

On 11/01/25 at around 0100 hours, an officer drove into Oak Island Park, to make contact with a vehicle in the park after hours. As the officer was walking up to the vehicle, a gunshot was heard. The male driver shot himself and was deceased when the officer approached.

Death Investigation

On 11/05/2025, at 1759 hours, officers were dispatched to a Retirement Community for a suspicious death. On arrival, officers located an elderly couple in the master bathroom. It appeared the incident occurred hours before the decedents were discovered by staff.

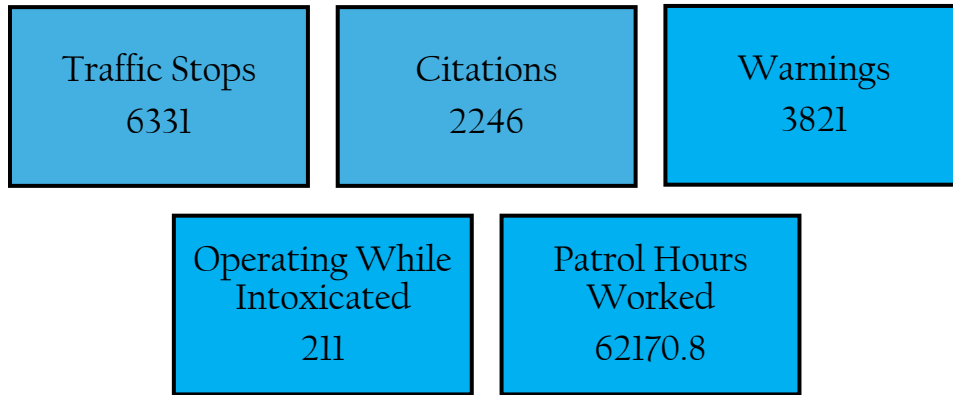
Scooter vs Car Crash

On 10/22/2025, at 1906 hours, officers responded to a bike vs vehicle crash at the intersection of N 6th Street and Horseshoe Springs Rd. On arrival, officers located an adult male with injuries lying on the roadway. The Wausau Fire Department emergently transported the male to the hospital and advised the male had significant injuries.

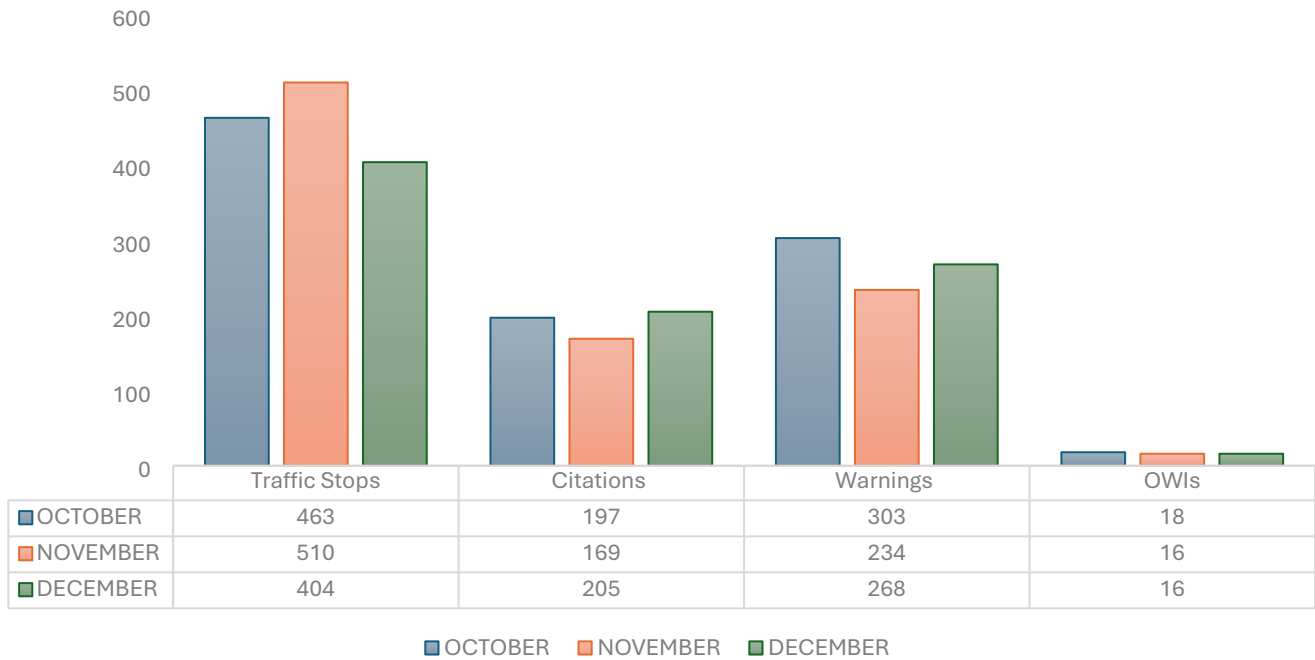
Threats with Knife

On 10/13/2025 at around 2200 hours, Officers were dispatched to a residence for an adult male holding a knife to a toddler's throat. A male family member entered the residence and was found holding up an 18-month-old by his hair. He was holding a large chef's knife to the child's stomach and throat. Officers arrived on scene and made entry into the apartment through the unlocked door. Officers made contact with the male who put the child down but refused to follow officer's commands. The male was tased and taken into custody. The 18-month-old was treated for superficial cuts to his stomach and possible internal injuries from being "tossed" around the apartment by his hair.

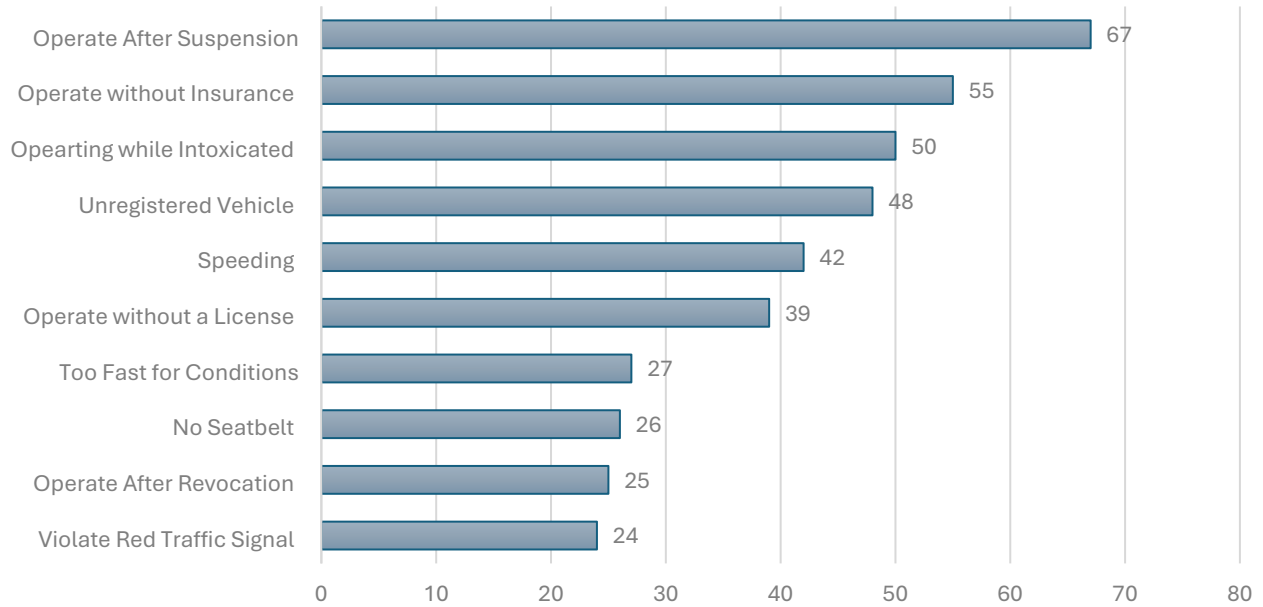
Year – to – Date Traffic Totals 2025



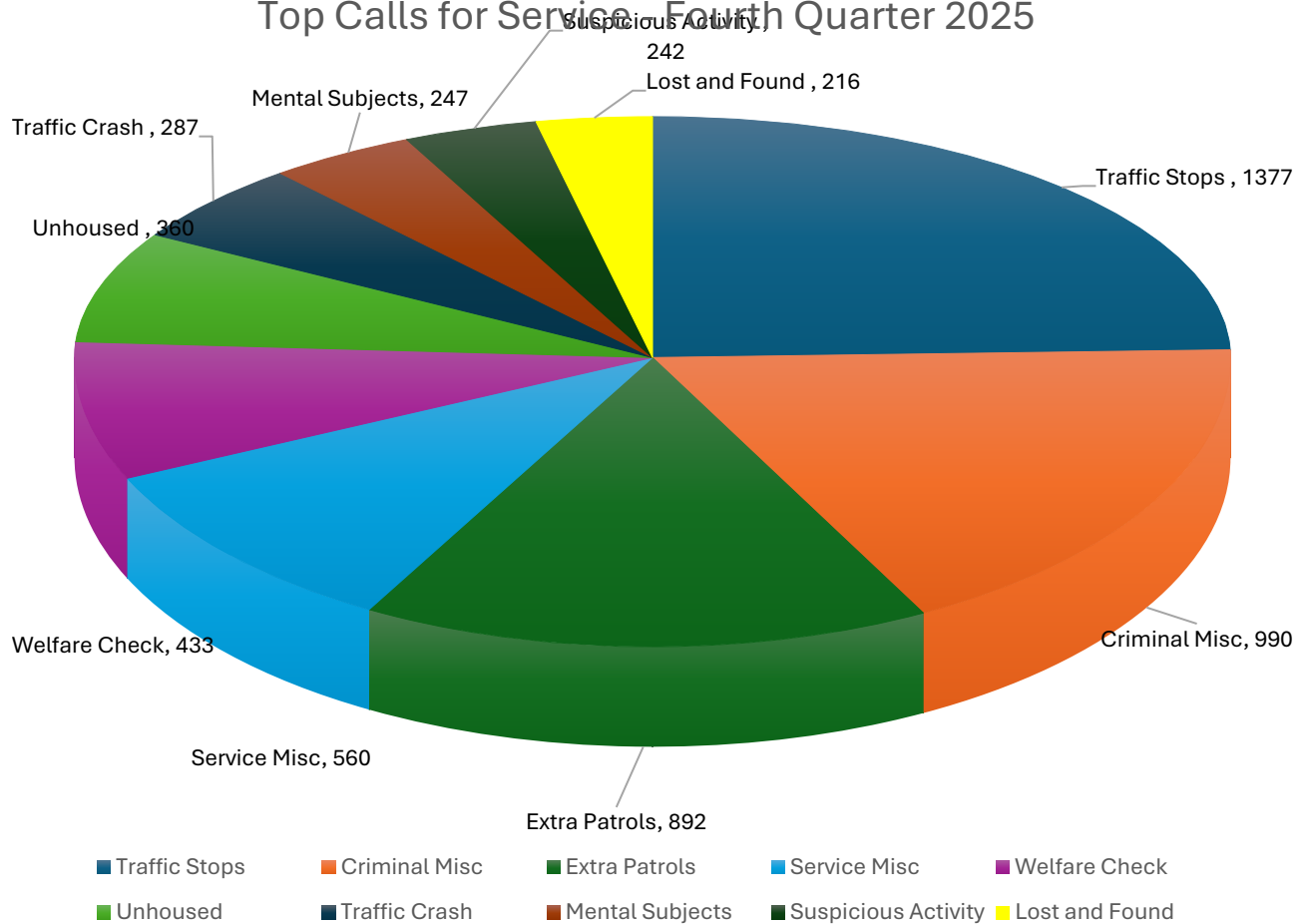
Monthly Traffic Enforcement - Fourth Quarter 2025



Frequently Cited Traffic Violations - Fourth Quarter 2025



Top Calls for Service - Fourth Quarter 2025



Investigations Bureau

Detectives

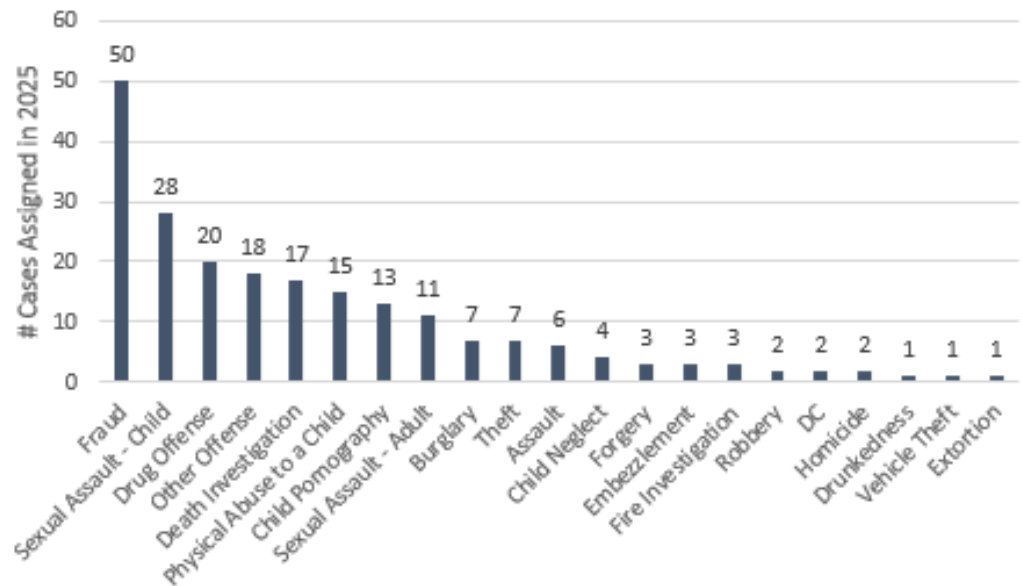
School Resource Officers (SRO)

Victim Resource Unit (VRU)

Public Health & Safety – Investigations Bureau Update

This report provides a snapshot of major cases

Detective Case Load by Crime Type



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Cases Assigned	16	21	26	18	15	21	18	20	8	28	11	12

4th Quarter Convictions

Danquij Johnson

OWI & Drug Charges - Cocaine
4 years Prison; 5 years Parole

Jason Hopinka

2nd degree Reckless Endangerment
5 years Prison; 5 years Parole

Chi Meng Xiong

2nd Degree Child Sex Assault
10 years Prison; 8 years Parole

Shaye Zinzer

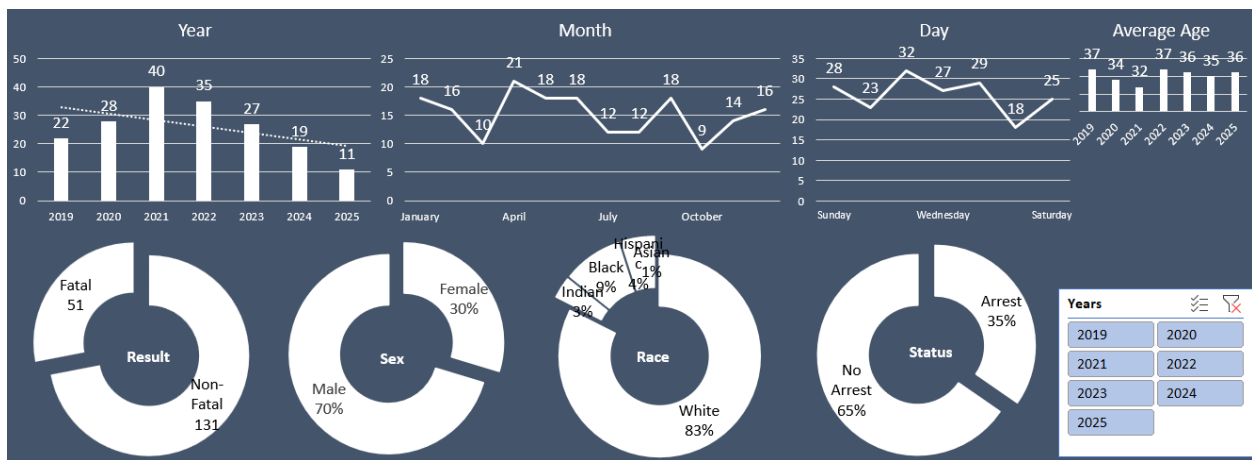
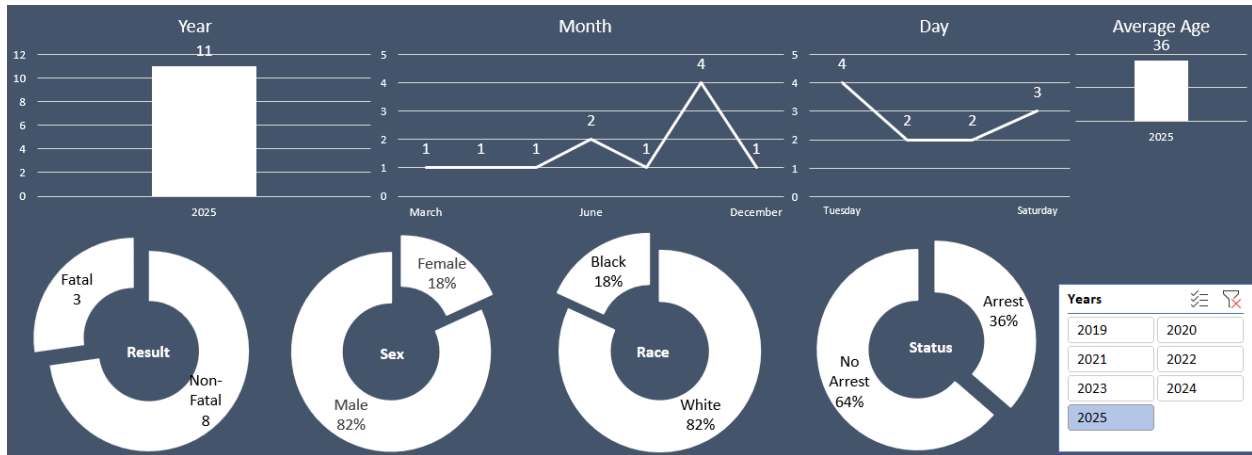
Drug Charges – Fentanyl/Heroin
5 years Prison; 5 years Parole

Kenzie Jones

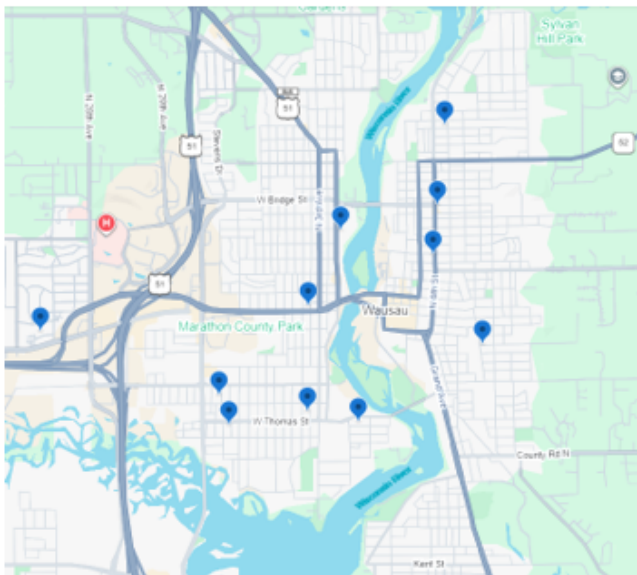
3rd Degree Sexual Assault – DV
5 years Prison; 5 years Parole

Major Cases (last quarter)

Date	Type of Investigation	Synopsis
10/4/2025	Death Investigation	Suicide 70-year-old male died by suicide Case Closed
10/7/2025	Fire Investigation	Apartment Fire 1000 block S 3 rd Avenue Fire to an apartment unit with no injuries Case Open
11/5/2025	Death Investigation	Suicide 85-year-old female and 86-year-old male died by suicide Case Closed
12/27/2025	Fire Investigation	House Fire 400 block of Fleming Street 68-year-old female died in a residential house fire Caused by unsafe handling of smoking material Case Closed
12/31/2025	Fire Investigation	Apartment Fire 100 block of Sturgeon Eddy Road Fire in common area of apartment building 40-year-old male arrested for negligent handling of burning materials Case Closed



Overdoses by Location (current year)



Summary

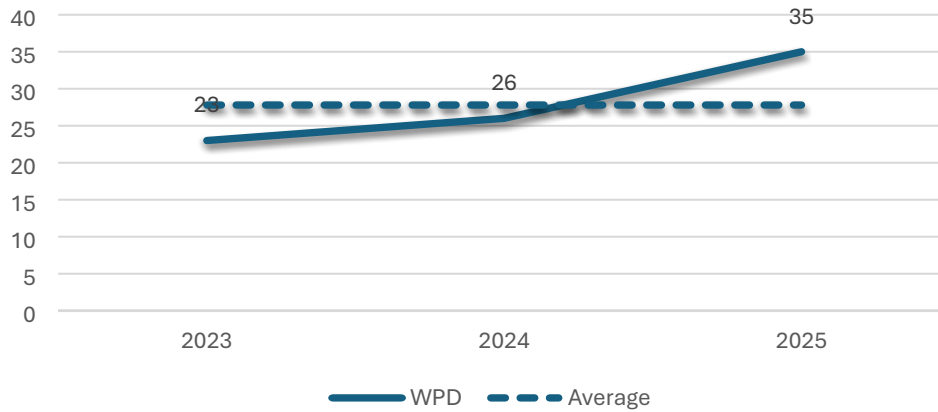
The Wausau Police Department has experienced a sustained decline in overdose responses since peaking in 2021:

- **2021: 40 overdoses (12 fatal)** — highest on record.
- **2022: 35 overdoses (9 fatal)** — a 12% overall decrease and a 25% reduction in fatalities.
- **2023: 27 overdoses (10 fatal, 17 non-fatal)** — a 23% reduction from the prior year.
- **2024: 19 overdoses (6 fatal, 13 non-fatal)** — a 30% reduction from the prior year.
- **2025 (Final): 11 overdoses (3 fatal, 8 non-fatal)** — a further 42% decrease from 2024, with fatalities down 50%.

Internet Crimes Against Children (ICAC) Statistics

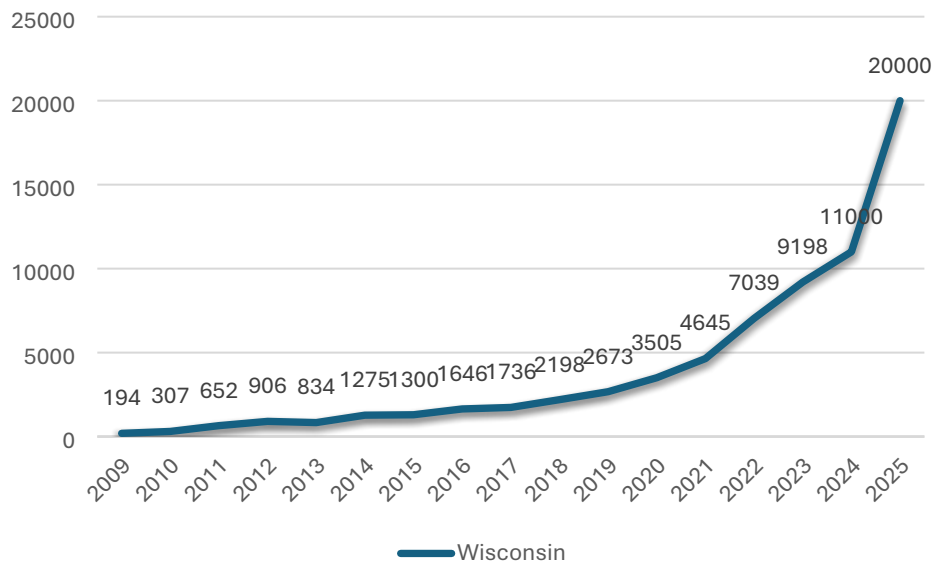
The following graph shows the number of ICAC tips received by WPD per year.

WPD ICAC Tips by Year



The following graph shows the number of ICAC tips received by Wisconsin DOJ per year.

Wisconsin ICAC Tips by Year



Summary

WPD has experienced a steady rise in ICAC tips over the past three years, representing a 52% increase from 2023 to 2025. Locally, online child-exploitation incidents are not leveling off—they are accelerating.

The statewide trend is much more dramatic. Since 2009, Wisconsin has seen an explosive increase—more than a 100-fold rise. The most significant growth occurs after 2020, with tips nearly doubling in just the last two years.

Downtown Officer Program

Over the past three months, downtown Wausau has experienced a noticeable shift in homeless-related issues associated with the change in seasons. As colder weather has set in, behaviors have changed, including increased loitering and shelter-seeking activity in parking ramps and other enclosed public spaces (Washington Square and public library). This has contributed to a rise in enforcement actions, including an increase in the issuance of citations related to loitering and other ordinance violations. Additionally, there has been a documented increase in unhoused individuals coming from areas outside of Marathon County, adding to the complexity of addressing homelessness, distribution of resources and public safety concerns in the downtown area.

Officers Nathan Porath and Brady Copas



CART QUARTERLY

October - December 2025 | 2025 Totals

	# Mental Health CFS	# Welfare Check CFS	# 51.15 / 51.45 Detentions	# CART Responses to CFS
Oct – Dec 2025	253	466	18	162
2025 TOTALS	979	1,752	109	542
<i>2024 Total</i>	<i>1,212</i>	<i>1,769</i>	<i>175</i>	<i>495</i>
<i>2023 Total</i>	<i>1,219</i>	<i>1,913</i>	<i>117</i>	<i>640</i>
<i>2022 Total</i>	<i>930</i>	<i>1,874</i>	<i>126</i>	<i>583</i>

51.15 by Type	Adults / Juveniles	Community / Facility
2025 TOTALS	97 / 12	69 / 40
<i>2024 Total</i>	<i>135/40</i>	<i>103/72</i>
<i>2023 Total</i>	<i>90/27</i>	<i>80/37</i>
<i>2022 Total</i>	<i>102 / 24</i>	<i>84 / 42</i>

* CART is a shared resource with MNSO; above data represents WPD jurisdiction activities only. WPD has one (1) CART Officer, on M-F day shift schedule. This position is not back-filled during the CART Officer's off-days. MNSO's CART Deputy also responds to relevant CFS in the City when available.

“CFS”: Calls For Service (Officer initiated activities and calls received from Dispatch).

“Mental Health” and “Welfare Check” are the two most common types of CFS (coded by Dispatch based on the initial information reported) that involve individuals in crisis.

“Community” origin of 51.15 / 51.45: Law enforcement is called to a location in the community (*residence, business, public location*) in response to an individual in crisis (or incapacitated). De-escalation, safety planning, and/or diversion is not viable or is unsuccessful, resulting in 51.15 or 51.45 detention.

“Facility” origin of 51.15: While under care or custody of the Jail, NCHC, or medical facility; an inmate or patient is suicidal or otherwise assessed on-site by a Crisis Professional, and deemed in need of 51.15. Law Enforcement is then called upon to confirm and complete the 51.15 (as required by WI Stats.) **Lacks opportunity for diversion.**

“51.15”: “Emergency Detention” under WI Statute 51.15. Law enforcement may take into custody an individual who is:

- (1) Mentally ill, drug dependent or developmentally disabled, and;
- (2) A substantial probability of physical harm to him/herself or others is evident by recent acts or omissions, attempts or threats.

“51.45”: “Alcohol or Drug Detention” under WI Statute 51.45. “A person who appears to be ‘incapacitated by alcohol or another drug’ shall be placed under protective custody by a law enforcement officer.”

Community Resource Unit

- **2025 remained consistent with methamphetamine being the most common drug seized with over 10 pounds seized.**
- **Only four residences were declared chronic nuisance properties for the year, which is an all-time low. Due to the positive relationship we have with property owners / landlords in the city that compliance is swift and efficient.**
- **There were five reported drug overdoses in the city during the months of October – December**
 - One fatal – case is being worked on by the Det. Bureau.
- **7 people referred to treatment services. 55 total for the year.**
- **Conducted two additional undercover predator investigations resulting in two arrests.**
- **Conducted drug trafficking investigations to include;**
 - 2 residential Search warrants / 5 other search warrants
 - Methamphetamine trafficking investigation where an adult male from La Crosse was arrested with over a quarter pound of methamphetamine.
 - Investigated a mail parcel containing over 5 kilos of ketamine that was sent from the UK. Information was sent to DEA who is now investigating the source in London.
 - **Seized over 351.28 grams of Methamphetamine**
 - One use is usually around 0.1 gram (point)
 - *3513 doses/uses seized this quarter*
 - **Seized 150 prescription pills.**
 - **Seized 11.56 grams of Heroin**
 - One use is .05 - 0.1 gram (half point or point)
 - *115-230 uses/doses seized this quarter*
 - **Seized over 4.44 grams of Cocaine**
 - One use is about 0.1 grams
 - *44 uses / doses seized*
 - **Seized 564.53 grams of Marijuana**
 - a gram will produce 1 to 2 joints
 - *564-1028 joints worth seized this quarter*
 - **Seized four firearms.**
 - **71 Arrests / Referrals**
 - 119 Felony Charges
 - 67 Misdemeanor Charges
 - **117 Traffic stops**
 - *63 Vehicle searches*

Records Bureau

Law enforcement would not be able to do its job successfully without access to data. The 81 sworn officers at the Wausau Police Department create a lot of data and paperwork, but it's only useful if it can be found when it's needed, and only if it gets to the correct people. We have one Office Manager, four Administrative Assistants that keep all of our processes moving. They receive information from the officers, be sure it is entered and properly cataloged, forward it to other agencies and departments, and then review and potentially release when requested. This includes paper reports, squad video and body worn camera, photos, and lost and found items.

This department is also the first point of contact for customer service for the public. They are a cheerful, resourceful group who go out of their way to be sure needs get met in as timely a manner as possible.

Statistics for October 1 to December 31

	2024	2025
Incident reports	2482	2604
Arrest Reports	626	539
Accident Reports	266	277
Traffic Citations	728	829
Criminal Citations	176	254
Warnings	929	1093

Open Records Statistics - NextRequest

** Statistics are based on the current date ran [12/31/2025]. Requests completed reference the month/quarter they were intaked into Next Request.

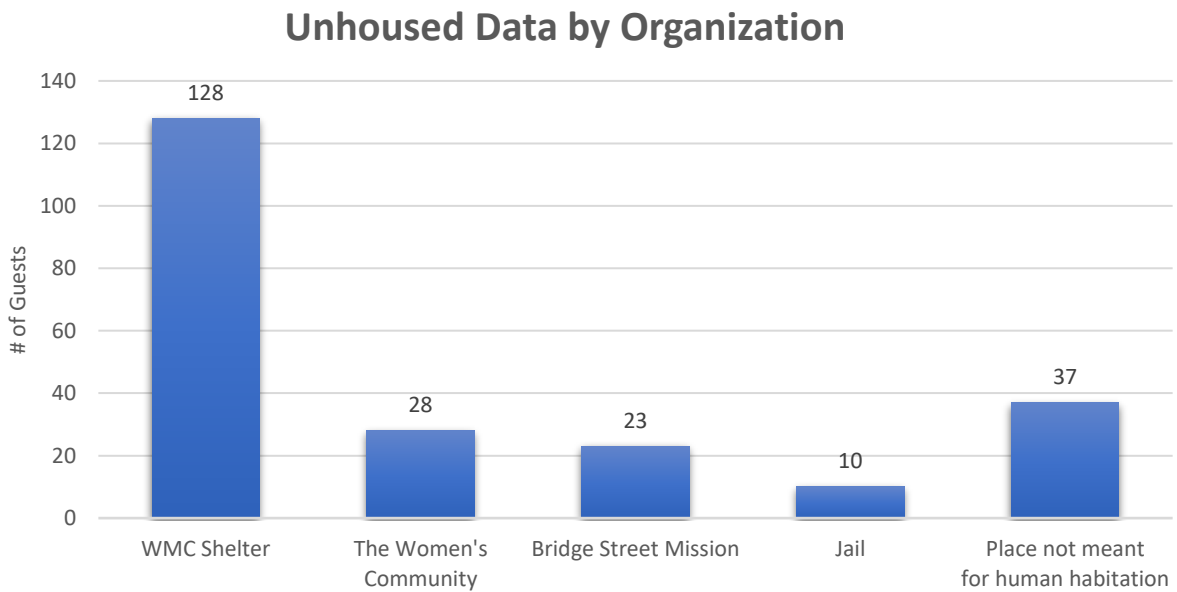
	January	February	March	Total by QTR
Number of Record Requests (Intake)	78	74	70	222
Number of Interagency Requests - NR	87	74	55	216
Number of Interagency Requests-Email Folder	56	54	87	197
How Many had videos	19	12	24	55
Number of requests completed	78	74	70	222
How Many Media Requests	5	13	17	35
How Much Time Spent on Requests	33.88	26.67	138.55	199.1
	April	May	June	Total by Qtr.
Number of Record Requests (Intake)	108	89	89	286
Number of Interagency Requests - NR	29	12	5	46
Number of Interagency Requests-Email Folder	74	87	69	230
How Many had videos	26	21	20	67
Number of requests completed	106	86	57	249
How Many Media Requests	13	7	11	31
How Much Time Spent on Requests	146.83	61.52	83.58	291.93
	July	August	September	Total by Qtr.
Number of Record Requests (Total NR)	101	85	87	273
Number of Interagency Requests - NR	4	11	16	31
Number of Requests-Email Folder	95	66	89	250
How Many had videos	38	26	13	77
Number of requests completed	100	83	56	239
How Many Media Requests	20	12	8	40
How Much Time Spent on Requests	86.33	48.5	48.2	183.03
	October	November	December	Total by Qtr.
Number of Record Requests (Total NR)	99	89	111	299
Number of Interagency Requests - NR	20	13	8	41
Number of Requests-Email Folder	99	68	67	234
How Many had videos	24	20	35	79
Number of requests completed	98	89	107	294
How Many Media Requests	13	9	18	40
How Much Time Spent on Requests	179.5	118.95	81.08	379.53

To: Public Health and Safety Committee
From: Tracy Durante, Community Outreach Specialist
Date: December 15, 2025
Re: Community Outreach Update



Unhoused Data

The following graph shows the number of unduplicated¹ guests housed by each organization in the previous month.



Unhoused Data Summary

In December, data provided suggests there were approximately 226 unhoused individuals identified in Wausau through various partnering agencies. As indicated in the footnote, 226 is not the true number of unhoused. As of today, organizations do not cross-reference names when coming up with their unduplicated count. This means an unhoused individual may be part of more than one organization's count, thereby inflating the true number of unhoused. An example is provided in the footnote. This number also does not include those individuals who are considered "couch surfing".

¹ The numbers reflected do not eliminate duplicates across organizations. For example, a person who stays at The WMC Shelter and Marathon County jail in the same month will count as 1 person for each organization.

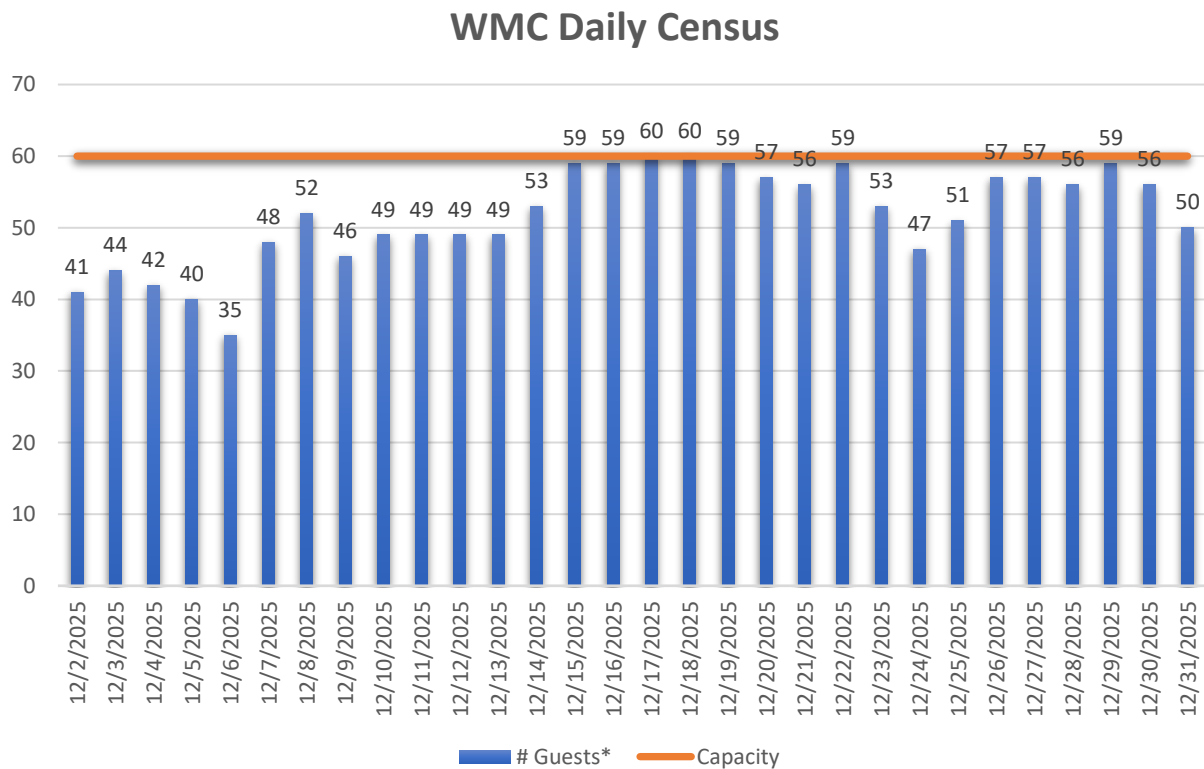
In the graph above, 84 percent of the unhoused sought or received shelter in the month of December. Approximately 16 percent of the unhoused were living outside, or in places not meant for human habitation.

The Women’s Community data includes crime victims who sought shelter because their home was unsafe. This number reflects both adult residents (14) and their children (14).

Bridge Street Mission includes individuals who have received shelter after release from jail/prison, drug rehab, or homelessness. The number reflected should include all individuals who are housed at Bridge Street Mission, because without this amazing program in our community, 23 (per this month’s census) individuals would likely be unhoused in our community.

The Marathon County Jail includes individuals who identify as “homeless” or “unhoused” at the time of booking.

Daily Census



Daily Census Summary

128 unduplicated individuals sought shelter at WMC shelter in the month of December. The average capacity at WMC Shelter in the month of December was 86%. 28 individuals (22%) were entered in as “new” clients to the shelter. Approximately, 30% of these individuals were unhoused females. Approximately 16% of these individuals are actively employed. To date, 355 unduplicated individuals have sought shelter services at WMC Shelter since May 1, 2025.

922 volunteer hours were recorded for the month of December.

Outreach Update

In December, 1 female guest was exited out of shelter, into stable housing.

In addition to assisting with housing, we have also provided additional aid like transportation to medical/psychiatric appointments, bus passes, medication management, collaboration with St. Vincent DePaul, Catholic Charities, NCCAP, Social Services, Probation/Parole, and CW Solutions (FSET). Assistance was also provided with obtaining identification, setting individuals up with additional services through the ADRC as well as Community Treatment through NCHC. Case/Care Management is a service provided through both resources.

Collaboration with landlords and other non-profit agencies is on-going. Office hours at agencies throughout the city have proven beneficial in reaching the unhoused population.

Challenges and Opportunities

While we celebrate every time an unhoused individual achieves stable housing, the work does not and cannot end there. Generally, the unhoused population is vulnerable. Without someone providing ongoing support, management, intervention, accountability, and aid, the chances of remaining housed wane dramatically. In other words, our work can and will be undone in short order without systems to sustain the work. Thankfully, there are systems in place, but there are also gaps. Where gaps in case management exist, we are filling that void. We recognize, however, that our time and resources are limited in this regard. As a result, we are working to improve our understanding and relationship with existing systems while also exploring solutions that not only bridge the gap to housing, but to the essential supports that will make housing permanent.